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July 28, 2025

VIA PORTAL SUBMISSION

Attorney General Aaron Frey
Office of the Attorney General
6 State House Station
Augusta, ME 04333

VIA MAIL

Department of Professional & Financial Regulation
35 State House Station
Augusta, Maine 04333

Dear Attorney General Frey:

We represent RiteCheck Cashing Inc. (“RiteCheck”) with respect to a data security incident involving personal information as described below. RiteCheck provides check cashing and personal finance services throughout New York City. RiteCheck takes the security of the information in its control seriously and is committed to answering any questions you may have regarding this event.

1. Nature of security incident

On or around August 25, 2024, RiteCheck identified unusual activity within its system. RiteCheck immediately implemented its incident response protocols and engaged independent forensic computer experts to assist in conducting an investigation. The investigation determined that an unauthorized user gained access to a RiteCheck server. The contents of the server were reviewed and it was discovered that personal information belonging to a subset of RiteCheck customers and employees was potentially impacted as a result of the incident.

Potentially impacted personal information includes names along with one or more of the following: addresses, dates of birth, Social Security numbers, driver’s license numbers, government issued ID numbers, and payment card numbers.

2. Number of residents affected

Four (4) Maine residents were notified of the incident. A notification letter was sent to the potentially affected individuals on July 25, 2025. A copy of the template notification letter is attached as Exhibit A.

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3. Steps taken in response to the incident

In response to the incident, RiteCheck changed passwords to user accounts and deployed threat detecting and endpoint monitoring tools into their environment. Additionally, affected individuals were offered 12 months of credit monitoring and identity protection services through Cyberscout, a TransUnion company.

4. Contact information

RiteCheck remains committed to protecting the information in its care. If you have any questions or need additional information, please do not hesitate to contact me at jschwent@clarkhill.com or (312) 985-5939.

Sincerely,

CLARK HILL

A handwritten signature in black ink, appearing to read 'JS', with a long horizontal line extending to the right.

Jason M. Schwent

JMS:mm