

Lanterman Regional Center

Return Mail Processing  
PO Box 999  
Suwanee, GA 30024

62 1 18222 \*\*\*\*\*SNGLP

SAMPLE A. SAMPLE - L01

APT ABC

123 ANY ST

ANYTOWN, US 12345-6789



August 1, 2025

Dear Sample A. Sample:

Los Angeles County Development Services Foundation, Inc. (“Lanterman”) writes to inform you of an event that may affect certain information related to you. This letter includes information about the event, our response, and resources we are making available to you.

*Si desea recibir esta notificación en español, por favor envíe su solicitud por correo electrónico a*

[REDACTED]

*이 알림을 한국어로 받고 싶으시다면, 요청을 [REDACTED] 이메일로 보내 주세요.*

*Եթե ցանկանում եք այս ծանուցումը ստանալ հայերենով, խնդրում ենք Ձեր հարցումն ուղարկել հետևյալ էլեկտրոնային . հասցեով՝ [REDACTED].*

**What Happened?** In response to identifying suspicious activity in our email environment, we engaged third-party computer specialists to investigate and determine the nature and scope of the activity. The investigation determined that as part of the activity, certain email accounts within Lanterman’s email environment were accessed without authorization between August 2024 and December 2024. Accordingly, we conducted a thorough, comprehensive review of the relevant email accounts, assisted by third-party data specialists, to determine the types of information present and to whom the information related to assess potential notification obligations. This preliminary review was completed on June 16, 2025, which was the first point during the incident response process that Lanterman was able to fully understand the necessary information and the implicated next steps. The nature of such a review is complex, and involved significant efforts by all involved, including to identify the relevant information, confirm necessary contact information, and align resources to issue notification. The Lanterman team worked diligently and completed all necessary efforts on July 18, 2025 and began notifying relevant individuals accordingly quickly thereafter.

**What Information Was Involved?** Our review of the relevant data identified the following information relating to you: name, [Extra1][Extra2].

**What We Are Doing.** In response to this event, Lanterman conducted a full investigation to determine all relevant information. This was a time and labor-intensive process, which was assisted by third-party cybersecurity specialists to ensure a comprehensive and diligent incident response. Once the investigation and review of information was completed, Lanterman began aligning resources and information to provide notification to identified individuals. Lanterman is also notifying requisite state and federal regulatory authorities. Moreover, Lanterman takes its role and relationship with the community very seriously, and is committed to safeguarding the information in its care. Accordingly, in response to this matter, we have taken steps to review our policies and procedures, implement additional security measures to further bolster our existing cybersecurity infrastructure, and provide additional training to our team all with the goal to minimize the reoccurrence of a future similar incident.

Additionally, out of an abundance of caution, we are offering you access to 12 months of credit monitoring and identity protection services through Experian at no cost to you. Please understand that due to privacy laws, Lanterman is not able to activate these services for you directly. Additional information regarding how to activate the complimentary credit monitoring service is in the “*Steps You Can Take to Help Protect Your Information*” section of the letter below.

**What You Can Do.** Out of an abundance of caution, we are providing additional information, resources, and best practices regarding how you may protect against fraud and identity theft should you feel it appropriate to do so. Lanterman recommends that you remain vigilant against incidents of fraud and identity theft by reviewing your credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors. If you discover suspicious or unusual activity on your account(s), it is recommended that you promptly contact the relevant institution. You can also review the enclosed “*Steps You Can Take to Help Protect Your Information*” for additional information and resources.

**For More Information.** We understand you may have additional questions about this matter. Should you have any questions or concerns regarding this matter or the offered monitoring service, please contact our dedicated support line at [REDACTED], which is available from Monday to Friday, between 6:00 a.m. and 6:00 p.m. Pacific Time, excluding holidays. You may also write to us at Attn: FDLRC Privacy Officer 3303 Wilshire Blvd First Floor, Los Angeles, CA 90010.

Sincerely,

Los Angeles County Development Services Foundation

## STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

### Enroll in Offered Monitoring Services

To help protect your identity, we are offering complimentary access to Experian IdentityWorks<sup>SM</sup> for twelve (12) months. If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that Identity Restoration is available to you for 12 months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at [www.ExperianIDWorks.com/restoration](http://www.ExperianIDWorks.com/restoration).

While identity restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks as a complimentary 12-month membership. This product provides you with identity detection and resolution of identity theft. To start monitoring your personal information, please follow the steps below:

- Ensure that you **enroll by November 28, 2025** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/credit>
- Provide your unique **activation code: ABCDEFGHI**

If you have questions about the product, need assistance with Identity Restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at [REDACTED] by **November 28, 2025**. Please be prepared to provide engagement number [Engagement Number] as proof of eligibility for the Identity Restoration services by Experian.

### Monitor Your Accounts

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

You have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any of the three credit reporting bureaus listed below.

As an alternative to a fraud alert, you have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., III, etc.);
2. Social Security number;
3. Date of birth;
4. Address for the prior two to five years;
5. Proof of current address, such as a current utility or telephone bill;
6. A legible photocopy of a government-issued identification card (e.g., state driver’s license or identification card); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft, if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

<b>TransUnion</b> 1-800-680-7289 <a href="http://www.transunion.com">www.transunion.com</a>  <b>TransUnion Fraud Alert</b> P.O. Box 2000 Chester, PA 19016-2000  <b>TransUnion Credit Freeze</b> P.O. Box 160 Woodlyn, PA 19094	<b>Experian</b> 1-888-397-3742 <a href="http://www.experian.com">www.experian.com</a>  <b>Experian Fraud Alert</b> P.O. Box 9554 Allen, TX 75013  <b>Experian Credit Freeze</b> P.O. Box 9554 Allen, TX 75013	<b>Equifax</b> 1-888-298-0045 <a href="http://www.equifax.com">www.equifax.com</a>  <b>Equifax Fraud Alert</b> P.O. Box 105069 Atlanta, GA 30348-5069  <b>Equifax Credit Freeze</b> P.O. Box 105788 Atlanta, GA 30348-5788
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### Additional Information

You can further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC. This notice has not been delayed by law enforcement.