



## News Release

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FOR IMMEDIATE RELEASE

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### Seasons Living Cybersecurity Incident

Lake Oswego, Oregon –

A recent cybersecurity incident occurred when a third party gained unauthorized access to our network and accessed, and acquired, personal information pertaining to our vendors, rental applicants and tenants, current and former employees, and owners.

Evidence of the incident was discovered on March 4, 2025, and Seasons Living took immediate action to identify and contain this intrusion. We will continue to work with law enforcement and forensic investigators. In the meantime, we have implemented additional security measures designed to prevent a recurrence of such an attack, and to protect the privacy of our valued tenants, vendors, employees, and owners.

We are offering 12 months of free credit monitoring to all individuals whose information was affected. Letters are being mailed directly to impacted individuals with instructions on how to enroll in the services and further safeguard their data.

While we have no evidence that the unauthorized third party has used the personal information in a manner that is adverse to affected individuals, we strongly encourage affected individuals to take precautionary measures. Affected individuals should consider visiting the Federal Trade Commission's website ([www.identitytheft.gov](http://www.identitytheft.gov) and [www.consumer.ftc.gov/identity-theft-and-online-security/identity-theft](http://www.consumer.ftc.gov/identity-theft-and-online-security/identity-theft)) to learn how they can protect themselves from identity theft, including placing a fraud alert or a security freeze on their credit files by contacting credit reporting agencies such as Experian, Transunion, or Equifax. We also encourage affected individuals to be vigilant when receiving and responding to correspondence from unknown sources and to regularly monitor their financial accounts for unusual activity.

"We take our responsibility of protecting the personal information of our vendors, rental applicants and tenants, current and former employees, and owners very seriously" said Seasons Living President and CEO, Eric Jacobsen. "We are notifying affected individuals whose personal information may have been compromised and encouraging them to be vigilant in monitoring their identity."

At this time, the cybersecurity incident is fully contained.