



Notice of Data Security Incident

On or around May 19, 2025, The Friesen Group (“Friesen Group”) became aware of a data security incident within our network. We immediately implemented our incident response protocols and engaged independent computer forensic experts to assist with an investigation to determine what occurred, and whether any sensitive information was impacted. Our preliminary investigation has determined that an unauthorized user gained access to the network for a limited period of time. A thorough review of the files and folders that were potentially accessed is in progress. We are also in the process of determining the individuals who may have been impacted. Potentially impacted individuals will receive formal notice that will include incident details, the information potentially impacted, and steps for accessing credit monitoring and identity protection services.

Friesen Group immediately took additional measures to further secure the network and prevent a similar incident from occurring in the future such as resetting user passwords and deploying endpoint detection and monitoring tools throughout our network.

Although Friesen Group currently has no evidence of actual misuse of information as a result of this incident, individuals should be vigilant for the next 12 to 24 months and review credit reports, bank account and other financial statements, and immediately contact their financial institution if they identify suspicious activity. Individuals should also monitor their estimate of benefits (EOB) for suspicious medical activity as well.

For questions or concerns, please contact [530-246-1075](tel:530-246-1075) with any questions. Protecting personal information is important to Friesen Group, and we sincerely apologize for any concern this incident may cause.

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