

## Academic Urology & Urogynecology of Arizona Provides Notice of Data Security Incident

The privacy and security of protected personal and health information is of the utmost importance to Academic Urology & Urogynecology of Arizona ("Academic Urology"). This notice contains information regarding a data security incident that involved certain protected personal information collected and maintained by Academic Urology. Academic Urology is providing individuals with information about the incident and the services being made available to those who are involved. Academic Urology continues to take significant measures to protect personal information.

Academic Urology experienced a data security incident on or about May 22, 2025. Upon learning of this issue, Academic Urology immediately commenced a prompt and thorough investigation. As part of the investigation, Academic Urology engaged external cybersecurity professionals who regularly investigate and analyze these types of situations to help determine the extent of any compromise of the information on the Academic Urology network. Our investigation is still in progress, and following the conclusion of the forensic investigation and manual review of any impacted data, should Academic Urology determine that any impacted files contain protected personal and health information, Academic Urology will work to provide the appropriate notices to all impacted individuals according to laws and regulations. The potentially impacted information may include: full name, address, Social Security number, driver's license number or government-issued identification number, tribal identification card, date of birth, digital signatures, passport number, an individual's taxpayer identification number or an identity protection personal identification number issued by the IRS, health insurance policy number or subscriber identification number, any unique identifier used by a health insurer to identify an individual, or any information in an individual's application and claims history, including any appeals records, diagnosis/conditions information, lab results, medications, credit card information among others.

To date, Academic Urology is not aware of any incidents of identity fraud or financial fraud as a result of the incident. Nevertheless, out of an abundance of caution, Academic Urology is providing notice on the incident via the Academic Urology website. Should Academic Urology determine any impacted protected personal and health information, we will mail notification to all individuals we have contact information for on file, via U.S. mail.

Any individual can at this time take steps to protect themselves including placing a fraud alert/security freeze on their credit files, obtaining free credit reports, and remaining vigilant in reviewing financial account statements, explanation of benefits statements, and credit reports for fraudulent or irregular activity on a regular basis.

Individuals who have questions or need additional information regarding this incident or to determine if they are affected may reach out to the toll-free response line that protected personal and health information has set up to respond to questions at (833) 353-3172. This response line is available Monday through Friday 6 AM – 6 PM Pacific Time (excluding major U.S. holidays).

### OTHER IMPORTANT INFORMATION

#### Placing a Fraud Alert on Your Credit File.

You may place an initial one-year "Fraud Alert" on your credit files, at no charge. A fraud alert tells creditors to contact you personally before they open any new accounts. To place a fraud alert, call any one of the three major credit bureaus at the numbers listed below. As soon as one credit bureau confirms your fraud alert, they will notify the others.

##### Equifax

P.O. Box 105069  
Atlanta, GA 30348-5069  
(800) 525-6285

##### Experian

P.O. Box 9554  
Allen, TX 75013  
(888) 397-3742

##### TransUnion

Fraud Victim  
Assistance Department  
P.O. Box 2000  
Chester, PA 19016-2000  
(800) 680-7289

#### Placing a Security Freeze on Your Credit File.

If you are very concerned about becoming a victim of fraud or identity theft, you may request a "security freeze" be placed on your credit file, at no charge. A security freeze prohibits, with certain specific exceptions, the consumer reporting agencies from releasing your credit report or any information from it without your express authorization. You may place a security freeze on your credit report by contacting all three nationwide credit reporting companies at the numbers below and following the stated directions or by sending a request in writing, by mail, to all three credit reporting companies:

##### Equifax

P.O. Box 105069  
Atlanta, GA 30348-5069  
(800) 525-6285

##### Experian

P.O. Box 9554  
Allen, TX 75013  
(888) 397-3742

##### TransUnion

Fraud Victim  
Assistance Department  
P.O. Box 2000  
Chester, PA 19016-2000  
(800) 680-7289

In order to place the security freeze, you'll need to supply your name, address, date of birth, Social Security number and other personal information. After receiving your freeze request, each credit reporting company will send you a confirmation letter containing a unique PIN (personal identification number) or password. Keep the PIN or password in a safe place. You will need it if you choose to lift the freeze.

#### Obtaining a Free Credit Report.

Under federal law, you are entitled to one free credit report every 12 months from each of the above three major nationwide credit reporting companies. Call 1-877-322-8228 or request your free credit reports online at [www.annualcreditreport.com](http://www.annualcreditreport.com). Once you receive your credit reports, review them for discrepancies. Identify any accounts you did not open or inquiries from creditors that you did not authorize. Verify all information is correct. If you have questions or notice incorrect information, contact the credit reporting company.

#### Additional Helpful Resources

[CLICK HERE FOR  
Locations and Contact](#)

[CLICK HERE TO SEE  
Our Offices Gallery](#)

Even if you do not find any suspicious activity on your initial credit reports, the Federal Trade Commission (FTC) recommends that you check your credit reports periodically. Checking your credit report periodically can help you spot problems and address them quickly.

If you find suspicious activity on your credit reports or have reason to believe your information is being misused, call your local law enforcement agency and file a police report. Be sure to obtain a copy of the police report, as many creditors will want the information it contains to absolve you of the fraudulent debts. You may also file a complaint with the FTC by contacting them on the web at [www.ftc.gov/idtheft](http://www.ftc.gov/idtheft), by phone at 1-877-IDTHEFT (1-877-438-4338), or by mail at Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580. Your complaint will be added to the FTC's Identity Theft Data Clearinghouse, where it will be accessible to law enforcement for their investigations. In addition, you may obtain information from the FTC about fraud alerts and security freezes.

If this notice letter states that your financial account information and/or credit or debit card information was impacted, we recommend that you contact your financial institution to inquire about steps to take to protect your account, including whether you should close your account or obtain a new account number.

If your personal information has been used to file a false tax return, to open an account or to attempt to open an account in your name or to commit fraud or other crimes against you, you may file a police report in the city in which you currently reside.

#### Protecting Your Medical Information.

We have no information to date indicating that your medical information involved in this incident was or will be used for any unintended purposes. As a general matter, however, the following practices can help to protect you from medical identity theft.

- Only share your health insurance cards with your health care providers and other family members who are covered under your insurance plan or who help you with your medical care.
- Review your "explanation of benefits statement" which you receive from your health insurance company. Follow up with your insurance company or care provider for any items you do not recognize. If necessary, contact the care provider on the explanation of benefits statement and ask for copies of medical records from the date of the potential access (noted above) to current date.
- Ask your insurance company for a current year-to-date report of all services paid for you as a beneficiary. Follow up with your insurance company or the care provider for any items you do not recognize.

[Home](#) » [Notice of Data Security Incident](#)

## Male & Female Urology Conditions Treated by AUUA

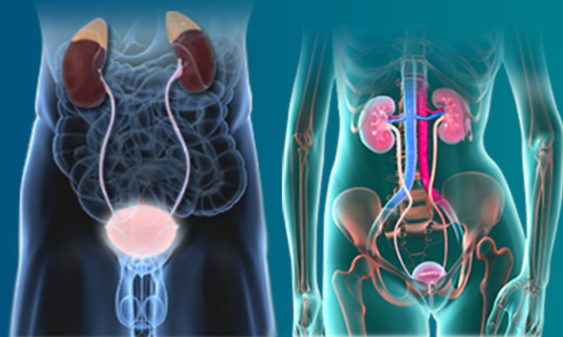
Prostate Cancer  
Enlarged Prostate  
Urinary Incontinence in Men & Women  
Vaginal Prolapse (Dropped Bladder)  
Bladder Cancer  
Overactive Bladder (OAB)

Kidney Cancer  
Kidney Obstruction  
Kidney Stones  
Erectile Dysfunction  
Vasectomy & Vasectomy Reversal

## Male & Female Urology Treatments by AUUA

ThermiVa  
Urolift

Rezūm  
Interstim



As a patient of one of seven locations conveniently located in the cities of Anthem, Buckeye, Phoenix, Sun City, Sun City West, Litchfield Park, and Wickenburg, Arizona, expect attentive, individualized services, and a treatment plan that is evidence-based and molded around the unique needs of your conditions. Call today to schedule an appointment and to learn more about the caring urology specialists of Academic Urology & Urogynecology of Arizona: [623-547-2600](tel:623-547-2600).

**CALL 623-547-2600**  
to schedule an appointment for a consultation with one of our Urologists and start restoring your pelvic health today.



#### Contact AUUA

Office Hours: 8 a.m. - 5 p.m.

Phone: [623.547.2600](tel:623.547.2600)

Fax: [623.547.1899](tel:623.547.1899)

Email: [info@academic-urology.com](mailto:info@academic-urology.com)

#### Locations Throughout Arizona

As a patient of one of our many locations, expect attentive, individualized services, and a treatment plan that is evidence-based and molded around the unique needs of your conditions. Visit our [locations page](#) to find an office closest to you.

[Scottsdale](#) — [Anthem](#) — [Glendale](#) — [Litchfield Park](#) — [Peoria](#) — [Phoenix](#) — [Sun City West](#) — [Wickenburg](#)

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