

Mid South Rehab Services Inc. Notice of Data Privacy Event



Mid South Rehab Services Inc Provides Notice of Data Privacy Event

Mid South Rehab Services Inc ("Mid South") is providing notice of a recent event, which is still under investigation, and may affect the security of information relating to certain current and former patients and other individuals. As we continue to investigate and work toward notifying impacted individuals directly, we are providing information about the event, our response, and steps potentially impacted individuals can take to help protect their information, should they feel it is appropriate to do so.

What Happened? On or around January 16, 2025, Mid South became aware of unauthorized activity relating to an employee's email account. We quickly took steps to secure the email account and launched an investigation with the assistance of third-party computer specialists, to confirm the full nature and scope of the activity. Mid South learned that an unknown actor gained access to two Mid South email accounts and accessed certain emails or attachments within the account.

We then undertook a comprehensive review of the involved emails and attachments to identify what information was contained within them and the individuals to whom the information relates. We recently completed this review and determined that information relating to individuals was included in the involved emails and/or attachments.

What Information Was Involved? Although our review is ongoing, the types of information that may have been impacted varies by individual and could include: name, Social Security number, date of birth, medical information, and health information.

What Mid South Is Doing. We take the confidentiality, privacy, and security of information in our seriously. Upon becoming aware of the activity, we secured the involved email accounts and launched an investigation with third party specialists to determine the nature and scope of the potentially affected data. We also notified federal law enforcement of this incident.

What Affected Individuals Can Do. As a precautionary measure, Mid South encourages individuals to remain vigilant against incidents of identity theft by reviewing account statements, credit reports, and explanations of benefits for unusual activity and to detect errors. Any suspicious activity should be promptly reported to one's health care provider, insurance company, or financial institution. We are offering complimentary credit monitoring services to individuals whose Social Security number was impacted or where otherwise required. Please call the dedicated toll-free assistance line for additional information. Individuals can review the enclosed Steps Individuals Can Take to Help Protect Personal Information to learn helpful tips on steps they can take to protect against possible information misuse, should they feel it is appropriate to do so.

For More Information. Mid South is mailing notice to impacted individuals for whom it has address information. Individuals seeking additional information regarding this event may contact Mid South using a dedicated toll-free assistance line that has been established at 601-605-6777, Monday through Friday between the hours of 8:00 a.m. and 5:00 p.m. Central time, excluding holidays.

[Steps Individuals Can Take To Help Protect Personal Information](#)

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information to the credit requestor without the consumer's

which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer's name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax

<https://www.equifax.com/personal/credit-report-services/>

1-888-298-0045

Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069

Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788

Experian

<https://www.experian.com/help/>

1-888-397-3742

Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013

Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013

TransUnion

<https://www.transunion.com/data-breach-help>

1-833-799-5355

TransUnion, P.O. Box 2000, Chester, PA 19016

TransUnion, P.O. Box 160, Woodlyn, PA 19094

Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.

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