

Class Action Notice

Authorized by the U.S. Bankruptcy Court

Did you receive notice that your information was compromised in the 23andMe data security breach?

You may be eligible for a cash payment and other benefits from a class action settlement.

- Up to \$10,000 for Extraordinary Claims;
- Up to \$165 for Health Information Claims;
- An estimated \$100 for Statutory Cash Claims; and
- 5 years of Privacy & Medical Shield + Genetic Monitoring

Read this notice.

Your options:

- **Submit a Claim Form by** February 17, 2026.
- **Opt-Out or Object by** December 29, 2025.
- **Object by** December 29, 2025.
- **Do nothing.**

Important things to know:

- This is a class notice for the *In re: 23andMe, Inc. Customer Data Security Breach Litigation*, Case No. 24-md-03098-EMC, originally filed in the United States District Court for the Northern District of California and now pending in the United States Bankruptcy Court for the Eastern District of Missouri as *In re: Chrome Holding Co., et al.*, Case No. 25-40976-357.¹
- If you take no action, you will still be bound by the Settlement.
- You must file a Claim to receive a cash payment and other benefits the Settlement provides. Health Information Claim payments will be sent to eligible Settlement Class Members once payment information is provided.

¹ On July 27, 2025, the Bankruptcy Court in *In re Chrome Holding Co. (f/k/a 23andMe Holding Co.), et al.*, Case No. 25-40976 (Bankr. E.D. Mo.) approved the sale of 23andMe Holding Co. and 23andMe, Inc.'s assets to TTAM Research Institute, which sale was completed on July 14, 2025. After the completion of the sale, 23andMe Holding Co. and 23andMe, Inc. formally changed their legal names to Chrome Holding Co. and ChromeCo, Inc., respectively. For ease of reference, Chrome Holding Co. and ChromeCo, Inc. are collectively referenced herein as "23andMe".

- If you do not want to be bound by the Settlement, you may request exclusion (“Opt-Out”), unless you received an opportunity to opt out of the Settlement through the Bankruptcy Solicitation Materials.
 - Even if you object, you must file a Claim in order to receive a cash payment and other benefits.
 - You should read this notice carefully and completely as it tells you what you can get from the Settlement with 23andMe (now known as “Chrome”). It also describes what your other options are.
-

About this Notice

1. Why did I get this Notice?.....	5
2. What do I do next?.....	5
3. What are the deadlines I should be aware of?.....	5

Learning About the Lawsuit

4. What is this lawsuit about?.....	6
5. What is the lawsuit called?.....	6
6. What are the claims in the lawsuit?.....	6
7. What is a class action?.....	7
8. Why is there a Settlement in this lawsuit?.....	7

Important Facts About the Settlement

9. How do I know if I am part of this Settlement.....	7
10. Are there exceptions to being included?.....	8
11. I'm still not sure if I am included.....	8
12. What claims am I releasing if I stay in the Settlement Class?.....	8
13. Can I opt out of the Settlement Class?.....	8

The Settlement Benefits

14. What does the Settlement provide?.....	9
15. How does the Settlement help protect me against harm from disclosure of my Personal Information?.....	10
16. Where can I learn more about Privacy & Medical Shield + Genetic Monitoring?.....	10
17. How can I enroll in Privacy & Medical Shield + Genetic Monitoring?.....	10
18. How will the Settlement compensate me for unreimbursed costs related to the Cyber Security Incident?.....	11
19. How do I get reimbursed for an Extraordinary Claim?.....	11
20. How do I know if I am eligible for a Health Information Claim payment?.....	12
21. How will the Settlement compensate me for a Health Information Claim?.....	12
22. How do I know if I am eligible for a Statutory Cash Claim payment?.....	12
23. How do I get compensated for a Statutory Cash Claim?.....	13
24. Can I delete my 23andMe information?.....	13
25. When will I get my monitoring or payment?.....	13

Excluding Yourself from the Settlement

26. Why would I Opt-Out of the Settlement?.....	14
27. How do I Opt-Out of the Settlement?.....	14

28. What happens if I Opt-Out of the Settlement?.....	15
29. If I Opt-Out, can I get any benefits from this Settlement?.....	15
Objecting to the Settlement	
30. What does it mean to object to the Settlement?.....	15
31. How do I tell the Court that I don't like the Settlement?.....	15
32. May I or my attorney speak at the Final Approval Hearing about my objection?.....	16
The Lawyers Representing You	
33. Do I have a lawyer in this case?.....	17
34. Should I get my own lawyer?.....	17
35. How will the lawyers be paid?.....	17
If You Do Nothing	
36. What happens if I do nothing at all?.....	18
37. Can I enroll in Privacy & Medical Shield + Genetic Monitoring later?.....	18
The Court's Final Approval Hearing	
38. When and where will the Court decide whether to approve the Settlement?..	18
39. Can the date, time or location of the Final Approval Hearing change?.....	19
40. Do I have to come to the hearing?.....	19
Key Resources	
41. How do I get more information about the Settlement?.....	19

About this Notice

1. Why did I get this Notice?

A federal bankruptcy court authorized this Notice because you have a right to know about the proposed Settlement in the case, and all of your options, before the Court decides whether to finally approve the Settlement. If the Court approves it, and after the bankruptcy process and any appeals are resolved, an administrator appointed by the Court will process all claims, make payments and provide access to the benefits that the Settlement allows. You can keep informed of the progress [here](#).

This Notice Explains:

- The lawsuit
- The Settlement
- Your legal rights
- The Settlement benefits
- Who can get benefits
- How to get benefits

2. What do I do next?

Read this Notice carefully to determine if you are a Settlement Class Member and to understand the Settlement and its benefits.

You must submit a Claim to receive a cash payment (other than a Health Information Claim payment) and to pre-enroll in Privacy & Medical Shield + Genetic Monitoring.

Health Information Claimants: Provide your preferred payment method on the available Claim Form and apply for any other benefits for which you are eligible.

Read on to understand the specifics of the Settlement, your choices, and what each choice would mean for you.

3. What are the deadlines I should be aware of?

- Your deadline to Object: **December 29, 2025**
- Your deadline to Opt-Out of the Settlement: **December 29, 2025**
- Your deadline to submit a Claim Form: **February 17, 2026**
- Final Approval Hearing: **January 20, 2026**

Learning About the Lawsuit

4. What is this lawsuit about?

In October 2023, 23andMe announced that it had been the subject of a cyberattack (the “Cyber Security Incident”), which resulted in the unauthorized access to certain personal information of approximately 6.4 million United States residents.

Numerous federal lawsuits were brought on behalf of 23andMe users whose Personal Information was compromised as a result of the Cyber Security Incident which have been consolidated. Your information was or may have been exposed on the dark web.

In March 2025, 23andMe initiated chapter 11 proceedings in the U.S. Bankruptcy Court for the Eastern District of Missouri to, among other things, facilitate the sale of the Company’s assets and to resolve liabilities and claims arising from the Cyber Security Incident. Following that chapter 11 sale process, 23andMe has changed its name to “Chrome.”

Personal Information varied by individual, but could include:

names, dates of birth, sex, genetic information, predicted relationships with genetic matches, ancestry reports, ancestors’ birth locations and family names, family tree information, profile information and geographic location.

5. What is the lawsuit called?

The federal lawsuits were initially consolidated as *In re: 23andMe, Inc. Customer Data Security Breach Litigation*, Case No. 24-md-03098-EMC. In March 2025, 23andMe initiated bankruptcy proceedings, *In re: 23andMe Holding Co., et al.*, now referred to as *In re: Chrome Holding Co., et al.*, Case No. 25-40976-357 (E.D. Mo.) (“Bankruptcy Proceedings”). In the Bankruptcy Proceedings, the individuals who sued 23andMe are now called the U.S. Settlement Class Representatives (“Class Representatives”) and 23andMe (now Chrome) is called the “Debtor.” U.S. Bankruptcy Judge Brian C. Walsh is overseeing the Bankruptcy Proceedings which include the claims in this lawsuit.

6. What are the claims in the lawsuit?

The Class Representatives claim that the Debtor failed to adequately protect their Personal Information and that they suffered harm as a result. The Debtor denies any wrongdoing, and no court or other entity has made any judgment or determination as to who is right or wrong, or that any law has been violated.

Even if you never filed your own lawsuit or proof of claim against 23andMe regarding the Cyber Security Incident, you can obtain one or more of the benefits provided by this Settlement because you are a member of the Settlement Class.

Want to know more?

Review the most recent [Complaint](#), which describes the Class Representatives’ legal claims against the Debtor, and the relief sought in the consolidated federal lawsuits.

7. What is a class action?

In a class action, one or more people file a lawsuit to assert legal claims on behalf of themselves and other persons who have experienced the same or similar circumstances. These individuals are known as “class representatives.” Together, the people included in the class action are called a “class,” “class members” or “Settlement Class Members.” Because this is a class action settlement, even persons who did not file their own lawsuit can obtain relief for harm that may have been caused by the Cyber Security Incident.

8. Why is there a Settlement in this lawsuit?

Neither the MDL Court nor the Bankruptcy Court decided in favor of the Class Representatives or Debtor. Instead, both sides agreed to a settlement. That way, they avoid the risk and cost of further litigation and allow the Settlement Class Members to receive payments and benefits from the Settlement. The Class Representatives and Class Counsel think the Settlement is in the best interests of the Settlement Class.

What is a class action settlement?

A class action settlement is an agreement between the parties to resolve and end the case. Settlements can provide benefits to class members.

Important Facts About the Settlement

9. How do I know if I am part of this Settlement?

You are a Settlement Class Member if you are among the approximately 6.4 million individuals who (a) were customers of 23andMe at any time May 1, 2023 through October 1, 2023 (the “Cyber Security Incident Period”); (b) resided in the U.S. during the Cyber Security Incident Period; and (c) received notice from 23andMe notifying customers that their personal information was compromised in the Cyber Security Incident.

Additionally, you are a Statutory Subclass Member if you were a resident of California, Illinois, Oregon or Alaska at any time during the Cyber Security Incident Period, and received notice that your Personal Information was compromised in the Cyber Security Incident.

Further, you are eligible to receive a “Health Information Claim” payment if, as described below, you were notified that your health information was involved in the Cyber Security Incident.

10. Are there exceptions to being included?

Yes, the Settlement Class **does not** include:

- 1) 23andMe customers who have chosen to exercise their right to arbitrate by asserting or filing a pre-arbitration demand, making a demand for arbitration or by filing a formal complaint with the arbitration forum;
- 2) 23andMe and its officers and directors;
- 3) all Settlement Class Members who timely and validly request to Opt-Out from the Settlement Class;
- 4) the Judge assigned to evaluate the fairness of this Settlement; and
- 5) potential settlement class members who have provided 23andMe with an express release of claims arising out of or related to the Cyber Security Incident prior to the Effective Date of this Settlement.

11. I'm still not sure if I am included.

If you are still not sure whether you are included, you can ask for free help. You can call (833) 621-5792, send an email to info@23andMeDataSettlement.com, or use the Contact Form on the [Settlement Website](#) for more information.

12. What claims am I releasing if I stay in the Settlement Class?

Unless you exclude yourself or “opt out” from the Settlement, you will remain in the Settlement Class, which means that all of the Court’s orders will apply to you and legally bind you, and you agree to the “Mutual Releases” set forth in Section III of the [Settlement Agreement](#). In contrast, if you opt out of the Settlement, you will retain any remaining rights to pursue claims arising out of this Cyber Security Incident that are not otherwise barred or released by the bankruptcy proceedings.

13. Can I opt out of the Settlement Class?

If you filed a timely individual proof of claim in the Bankruptcy Proceedings, you received notice and an opportunity to opt out of Settlement through the Bankruptcy Solicitation Materials.

If you did not file a proof of claim in the Bankruptcy Proceedings, and you do not want to be legally bound by the Settlement or receive any benefits from it, you must Opt-Out of the Settlement by **December 29, 2025**. If you Opt-Out of the Settlement, you will retain any remaining rights to pursue claims arising out of this Cyber Security Incident that are not otherwise barred or released by the bankruptcy proceedings, and you will not receive any of the Settlement benefits.

The Settlement Benefits

14. What does the Settlement provide?

If the Settlement is approved by the Court, a Settlement Fund will be established between \$30 million and \$50 million.

To the extent a Settlement Fund of \$50 million is established, the Fund will be used to:

- (1) Provide five years of **Privacy & Medical Shield + Genetic Monitoring** for all Settlement Class Members who enroll in this benefit program (retail value estimated at \$1,875 for five years per Settlement Class Member); *See* Nos. 16-17
- (2) Make cash payments for valid **Extraordinary Claims** up to \$10,000 per Settlement Class Member (up to a collective maximum of \$8.3 million of the Net Settlement Fund); *See* Nos. 18-19
- (3) Make cash payments up to \$165 for **Health Information Claims** for Settlement Class Members who received notice that their health information as described below was involved in the Cyber Security Incident (up to approximately \$1,250,000 of the Net Settlement Fund); *See* Nos. 20-21
- (4) Make cash payments estimated at \$100 for valid **Statutory Cash Claims** for Settlement Class Members who were residents of Alaska, California, Illinois, or Oregon at any time between May 1, 2023 and October 1, 2023 (paid on a *pro rata* basis from the Net Settlement Fund less all Extraordinary and Health Information Claims paid); *See* Nos. 22-23
- (5) Pay Service Awards to Class Representatives (up to \$1,000 each for a total of \$34,000), as approved by the Court;
- (6) Pay attorneys' fees of up to 25% of the Settlement Fund and reimburse expenses of up to \$500,000, as approved by the Court; and
- (7) Pay the costs of notifying Settlement Class Members of the Settlement, and for the administration of the Settlement (estimated at \$918,000 but could increase or decrease subject to the number of claims filed).

Want to know more?

For more detailed information on the benefits of the Settlement, please see the [Settlement Agreement](#) and [Settlement Benefits Plan](#).

If the Settlement Fund established is less than \$50 million, the dollar amounts of the Settlement benefits listed above may be reduced proportionally.

15. How does the Settlement help protect me against harm from disclosure of my Personal Information?

All Settlement Class Members are entitled to receive five years of Privacy & Medical Shield + Genetic Monitoring. This unique and comprehensive monitoring program provides substantial web and dark web monitoring, a number of features to aid Settlement Class Members in reducing their digital footprint, and other options to enhance their privacy.

16. Where can I learn more about Privacy & Medical Shield + Genetic Monitoring?

Privacy & Medical Shield + Genetic Monitoring provides the services below. Click [here](#) for a full description of each of these.

Benefits Include:

- Genetic Monitoring
- Digital Vault
- Password Manager
- Breach Scan Tool
- Dark Web Monitoring
- Real-time Authentication Alerts
- Health Insurance Plan ID Monitoring
- Medical Record Monitoring
- National Provider Identifier Monitoring
- Victim Assistance
- \$1 Million Identity Theft & Fraud Insurance - No Deductible
- Virtual Private Network
- Data Broker Opt-Out
- Private Browsing
- Anti Phishing Protection
- Stolen Data Sites Monitoring
- High-Risk Transaction Monitoring
- Medical Beneficiary Identifier Monitoring
- Customer Support
- Security Freeze with All Credit Bureaus
- International Classification of Disease Monitoring

17. How can I enroll in Privacy & Medical Shield + Genetic Monitoring?

You may pre-enroll in the monitoring service by submitting a Claim Form by the Claims Deadline. Once the Settlement is approved and becomes final, the Bankruptcy reconciliation process is resolved, and any appeals are concluded, you will receive an email reminding you of the enrollment code sent with the notice of Settlement and containing instructions on how to complete the enrollment process and begin this service.

You can take advantage of the monitoring services at any time during the five years the monitoring is effective by following the instructions on the Settlement Website after the Claims Deadline. If you enroll after the monitoring begins you will only receive monitoring for the remainder of the five-year service term. Information regarding how to enroll will be posted on the Settlement Website after the claims period has ended.

18. How will the Settlement compensate me for unreimbursed costs related to the Cyber Security Incident?

The Settlement provides for reimbursement of Extraordinary Claims related to the Cyber Security Incident. **Extraordinary Claims** are limited to:

1. Unreimbursed costs, expenses or charges incurred as a direct result of identity fraud or falsified tax returns as a result of the Cyber Security Incident;
2. Unreimbursed costs or expenses associated with the purchase of a physical security or monitoring system that was purchased in response to the Cyber Security Incident; and
3. Unreimbursed costs or expenses associated with seeking professional mental health counseling or treatment that was incurred as a result of the Cyber Security Incident.

An “Extraordinary Claim”

is limited to verifiable unreimbursed costs or expenditures up to \$10,000 actually incurred on or after **May 1, 2023, through October 2, 2025**, and are related to the Cyber Security Incident.

Extraordinary Claims will be paid from the Net Settlement Fund up to a total cap of \$8,300,000 (the “Extraordinary Claims Fund”). If valid Extraordinary Claims exceed the Extraordinary Claims Fund, the Extraordinary Claims payments will be reduced on a *pro rata* basis. If the valid Extraordinary Claims are less than the Extraordinary Claims Fund, the balance of the Extraordinary Claims Fund will be added to the Statutory Cash Claim Fund.

19. How do I get reimbursed for an Extraordinary Claim?

To request reimbursement for an Extraordinary Claim, you must submit a Claim Form and provide documentation showing what you spent and how it was related to the Cyber Security Incident. You can submit a Claim Form with the required attestation as to accuracy of your Claim online or by U.S. mail. Online Claim Forms must be submitted by **11:59 p.m. Central Time on February 17, 2026**. Mailed Claim Forms must be postmarked by **February 17, 2026**. To fill out and submit a Claim Form online, visit the Settlement Website, www.23andMeDataSettlement.com.

Submit a Claim Form

Claim Forms can be submitted [online](#) or printed from the [Settlement Website](#) and mailed to:

23andMe
c/o Kroll Settlement Administration LLC
PO Box 22539
New York, NY 10150-5391

20. How do I know if I am eligible for a Health Information Claim payment?

If you received notice from 23andMe that your Health Information was involved in the Cyber Security Incident, you are eligible to receive a Health Information Claim payment. Your Health Information was accessed if the notice you received from 23andMe advises that your: (i) uninterpreted raw genotype data, (ii) certain health reports derived from the processing of your genetic information, including health-predisposition reports, wellness reports and carrier status reports, or (iii) your self-reported health condition information was accessed.

21. How will the Settlement compensate me for a Health Information Claim?

If you received notice from 23andMe that your Health Information was compromised in the Cyber Security Incident, you are eligible to receive a cash payment of up to \$165.00.

Health Information Claims will be paid from the Net Settlement Fund up to a total cap of \$1,250,000. If valid Health Information Claims are less than the Health Information Claims Fund, the balance of the Health Information Claims Fund will be added to the Statutory Cash Claim Fund.

Eligible Health Information Settlement Class Members should provide their preferred payment method on a Claim Form to receive a payment for a Health Information Claim. **Health Information Claimants must file Claim Forms to obtain any *other* benefits for which they are eligible** either online by **11:59 p.m. Central Time on February 17, 2026**, or by U.S. mail postmarked by **February 17, 2026**.

22. How do I know if I am eligible for a Statutory Cash Claim payment?

You are eligible to make a Statutory Cash Claim if you were a resident of Alaska, California, Illinois, or Oregon at any time during the Cyber Security Incident Period, and received notice from 23andMe that your Personal Information was compromised in the Cyber Security Incident.

23. How do I get compensated for a Statutory Cash Claim?

Statutory Cash Claim payments are estimated to be \$100.00 but may be more or less depending on the number of valid Claims filed.

You must submit a [Claim Form](#), confirming and attesting to your residential address in Alaska, California, Illinois, or Oregon at any time between May 1, 2023 and October 1, 2023 in order to receive a Statutory Cash Claim payment from the Settlement. You can submit a Claim Form online by **11:59 p.m. Central Time on February 17, 2026**, or by U.S. mail postmarked by **February 17, 2026**.

Submit a Claim Form

Claim Forms can be submitted [online](#) or printed from the [Settlement Website](#) and mailed to the address on the form.

23andMe
c/o Kroll Settlement Administration LLC
PO Box 22539
New York, NY 10150-5391

24. Can I delete my 23andMe information?

Pursuant to paragraph 20 of the *Order (I) Approving (A) the Debtors' Entry into the Sale Transaction Documents, (B) the Sale to the Purchaser of the Acquired Assets Free and Clear of all Liens, Claims, Interests, and Encumbrances, and (C) the Assumption and Assignment of Certain Executory Contracts and Unexpired Leases; (II) Authorizing the Debtors to Consummate Transactions in Connection Therewith; and (III) Granting Related Relief* [Docket No. 910], 23andMe customers retain the ability to "delete their account and all their data in perpetuity." For more information, please visit www.23andMeDataSettlement.com.

25. When will I get my monitoring or payment?

The Court will hold a hearing on January 20, 2026, to consider:

- (1) whether to approve the Settlement;
- (2) any objections;
- (3) the requests for awards to the Class Representatives (up to \$1,000 each for a total of \$34,000); and
- (4) the request for an award of attorneys' fees (up to 25% of the Settlement Fund) and expenses (up to \$500,000) to Class Counsel for their work in this Litigation.

Please be patient.

Settlement payments will be distributed as soon as possible once the Court grants Final Approval of the Settlement, the Bankruptcy reconciliation process is resolved, and any appeals are concluded.

If the Court approves the Settlement, there may be appeals. It is always uncertain whether appeals will be filed and, if so, how long it will take to resolve them. Likewise, the Bankruptcy claims reconciliation process is likely to take considerable time. Settlement benefits will be available once this process is resolved. Settlement Class Members will be informed of the progress of the Settlement [here](#).

Excluding Yourself from the Settlement

26. Why would I Opt-Out of the Settlement?

If you do not want to receive any benefits from the Settlement, and you want to keep your right, if any, to separately pursue claims arising out of this Cyber Security Incident that are not otherwise barred or released by the bankruptcy proceedings, you must take steps to exclude yourself from the Settlement Class. This is called “opting out” of the Settlement Class.

27. How do I Opt-Out of the Settlement?

If you timely filed an individual proof of claim in the Bankruptcy Proceedings, you received notice and an opportunity to opt out of Settlement through the Bankruptcy Solicitation Materials.

If you did not file a proof of claim in the Bankruptcy Proceedings, you may exclude yourself from the Settlement by submitting a completed and signed Opt-Out request. Opt-Out Forms are available [online](#) and must be submitted by U.S. mail to the address below. Your Opt-Out Form must be individually signed using a wet-ink signature.

If you do not use the Opt-Out Form, your written Opt-Out request must:

- (1) Include the case name and number of the Litigation: *In re: 23andMe Holding Co., et al.*, Case No. 25-40976-357;
- (2) Include the name, current mailing address and email address associated with the person seeking exclusion from the Settlement;
- (3) be individually signed by the person seeking exclusion using a wet-ink signature;
- (4) include a statement that the person seeking exclusion had a 23andMe user account and was a U.S. resident at any time between May 1, 2023 and October 1, 2023; and
- (5) clearly indicate an intent to be excluded from the Settlement.

Opt-Out Forms must be submitted individually by the Class Member seeking to exclude themselves from the Settlement. You may only exclude yourself—not any other person, unless that person is under your legal guardianship (such as a minor child). Opt-Out requests seeking exclusion on behalf of more than one individual may be found invalid by the Settlement Administrator at its sole discretion.

Your Opt-Out request must be postmarked **no later than December 29, 2025**, to:

23andMe
Attn: Exclusions
c/o Kroll Settlement Administration LLC
PO Box 22539
New York, NY 10150-5391

28. What happens if I Opt-Out of the Settlement?

If you ask to be excluded (“Opt-Out”), you are stating to the Court that you do not want to be part of the Settlement. You will not be eligible to receive any Settlement benefits, and you cannot object to the Settlement. You will retain any remaining rights to pursue claims arising out of this Cyber Security Incident that are not otherwise barred or released by the Bankruptcy Proceedings. In particular, even if you opt out, you will be barred from pursuing any and all claims you may have against the Debtor entities, including the Debtor entities formerly known as 23andMe, Inc. and 23andMe Holding Co. (which, following the chapter 11 sales process, are now known as ChromeCo., Inc. and Chrome Holding Co.).

29. If I Opt-Out, can I get any benefits from this Settlement?

No. If you Opt-Out, you will not receive any of the Settlement benefits outlined in the Settlement Benefits Plan.

Objecting to the Settlement

30. What does it mean to object to the Settlement?

If you are a Settlement Class Member, you may object to the Settlement if you do not like it or a portion of it. You can give reasons why you think the Court should not approve it. You can ask the Court to deny approval by filing an objection. You can’t ask the Court to order a different settlement; the Court can only approve or reject the Settlement. The Court will consider your views. If the Court denies approval, no Settlement payments or benefits will be provided to anyone, and the litigation will continue. If that is what you want to happen, you should object.

31. How do I tell the Court that I don’t like the Settlement?

To object to the Settlement, you must submit a letter or other document to the Court that includes:

- (1) the case name and number of the Litigation: *In re: Chrome Holding Co., et al.*, Case No. 25-40976-357;
- (2) your full name, address, telephone number, and email address (if any);
- (3) information which verifies you are a Settlement Class Member (e.g., a copy of the Class Notice, the unique Claim ID provided on the Email Notice you received about this Settlement, or a copy of the original notice of the Cyber Security Incident emailed or otherwise addressed to you);
- (4) a statement of all of the grounds for your objection, accompanied by any legal support for your objection;

- (5) a statement of whether the objection applies only to you, to a specific subset of the class, or to the entire class;
- (6) a statement of whether you intend to personally appear or speak at the Final Approval Hearing;
- (7) the identity of all counsel representing you and whether they will appear at the Final Approval Hearing;
- (8) a statement of whether you have sold or otherwise transferred your right of recovery to this Settlement to another person or entity, and, if so, the identity of the person or entity; and
- (9) your personal signature or your duly authorized representative's signature.

Your objection must be submitted to the Court by: (a) mailing it to the address below; or (b) delivering it in person at the United States Bankruptcy Court for the Eastern District of Missouri located at 111 South 10th St., 4th Floor, St. Louis, Missouri 63102. **Your objection must be filed, received by the Clerk or postmarked on or before 11:59 p.m. (Central Time) on December 29, 2025.**

Clerk's Office
United States Bankruptcy Court for the Eastern District of Missouri
111 South 10th St., 4th Floor
St. Louis, MO 63102

32. May I or my attorney speak at the Final Approval Hearing about my objection?

Yes, you or your attorney may speak at the Final Approval Hearing about your objection. To do so, you must include a statement in your objection indicating that you or your attorney intend to appear at the Final Approval Hearing. If you appear through your own attorney, you are responsible for hiring and paying that attorney.

The Lawyers Representing You

33. Do I have a lawyer in this case?

The Court has appointed lawyers, called “Class Counsel” to represent the Settlement Class in this case. Class Counsel are Gayle M. Blatt of Casey Gerry Francavilla Blatt LLP, Norman E. Siegel of Stueve Siegel Hanson LLP, and Cari Campen Laufenberg of Keller Rohrback L.L.P.:

Gayle M. Blatt
CASEY GERRY FRANCAVILLA
BLATT LLP
110 Laurel Street
San Diego, CA 92101

Norman E. Siegel
STUEVE SIEGEL HANSON LLP
460 Nichols Road,
Suite 200
Kansas City, MO 64112

Cari Campen Laufenberg
KELLER ROHRBACK L.L.P.
1201 Third Avenue
Suite 3400
Seattle, WA 98101

You will not be charged for their services.

34. Should I get my own lawyer?

You do not need to hire your own lawyer to participate in the Settlement. If you object to the Settlement or otherwise want to be represented by your own lawyer, you may hire one at your own expense.

35. How will the lawyers be paid?

Class Counsel will ask the Court to approve payment of up to 25% of the Settlement Fund for attorneys’ fees and reimbursement of up to \$500,000 in litigation expenses incurred in this case. The Court will decide how much Class Counsel will be paid and the amount of their reimbursement.

Lawyers' fees and expenses will only be awarded if approved by the Court as fair and reasonable in amount.

You have the right to object to the lawyers' fees even if you think the Settlement terms are fair. The lawyers' motion for attorneys' fees and costs will be filed with the Court and posted on the Settlement Website on or before December 18, 2025.

If You Do Nothing

36. What happens if I do nothing at all?

If you are a Settlement Class Member and you do nothing, you will not receive any cash reimbursement or statutory benefit to which you might be entitled under the Settlement. But you will retain the opportunity to participate in five years of Privacy & Medical Shield + Genetic Monitoring services as set forth below.

If you qualify for a Health Information Claim payment, you should provide your preferred payment method to ensure you receive your payment.

37. Can I enroll in Privacy & Medical Shield + Genetic Monitoring later?

Yes, even if you do not make a claim, you may still enroll in Privacy & Medical Shield + Genetic Monitoring during the five-year term of the service by visiting www.23andMeDataSettlement.com for further enrollment instructions.

If you wait to enroll until sometime during the five-year term of service, you will only get monitoring for the remainder of the service term. Therefore, **you are encouraged to pre-enroll by submitting a Claim Form by the Claims Deadline** to be notified when it is time to activate the service so that you can take full advantage of the benefit.

If you do not take action to enroll in the monitoring program within the five-year monitoring term of service, you will give up your right to participate in that benefit.

The Court's Final Approval Hearing

38. When and where will the Court decide whether to approve the Settlement?

The Court will hold a Final Approval Hearing to decide whether to approve the Settlement. The hearing will be held at:

Where: United States Bankruptcy Court for the Eastern District of Missouri, 111 South 10th St., Courtroom 5 North, St. Louis, MO 63102

When: 10:00 a.m. CT on January 20, 2026

The date and time of the Final Approval Hearing may change without further notice to the class. You should check the [Settlement Website](#) frequently to confirm that the date has not changed.

Case: *In re Chrome Holding Co., et al.*, Case No. 25-40976-357

Judge: The Honorable Brian C. Walsh

Because the Settlement of a class action decides the rights of all members of the proposed classes, the Court must give final approval to the Settlement before it can take effect.

At this hearing, the Court will consider whether the Settlement is fair, reasonable, and adequate. The Court may also decide how much Class Counsel and the Class Representatives are entitled to under the Settlement. If there are objections, the Court will consider them. The Court may listen to people who have asked to speak at the hearing. After the hearing, the Court will decide whether to approve the Settlement. We do not know how long these decisions will take.

39. Can the date, time or location of the Final Approval Hearing change?

Yes, the Court may reschedule the Final Approval Hearing or change any of the deadlines described in this Notice. The date of the Final Approval Hearing may change without further notice to Settlement Class Members.

Check the [Settlement Website](#) for any updates.

You can also check whether the hearing date or any deadlines have changed by accessing the case docket via the Court's Public Access to Court Electronic Records (PACER) system at <https://www.moeb.uscourts.gov/>.

40. Do I have to come to the hearing?

No. Class Counsel will answer questions the Court may have about the Settlement. You may attend at your own expense if you wish. If you file an objection, you do not have to come to the Final Approval Hearing to talk about it. If you file your written objection on time, the Court will consider it. You may also pay your own lawyer to attend, but such attendance is not necessary for the Court to consider your objection if it was filed on time.

Key Resources

41. How do I get more information about the Settlement?

This Notice summarizes the proposed Settlement. Complete details are provided in the Settlement Agreement and the Settlement Benefits Plan. The Settlement Agreement and other related documents can be found [here](#).

If you have additional questions, you may:

- contact the Settlement Administrator by email, phone or mail;
- contact Class Counsel (information below); or
- access the Court Electronic Records (PACER) system online at <https://www.moeb.uscourts.gov/> or by visiting the Clerk's office of the Court (address below). **PLEASE DO NOT TELEPHONE THE COURT OR THE COURT CLERK'S OFFICE TO INQUIRE ABOUT THIS SETTLEMENT.**

Resource	Contact Information
Settlement Website	www.23andMeDataSettlement.com
Email	info@23andMeDataSettlement.com
Phone	1- 833-621-5792
Settlement Administrator	23andMe c/o Kroll Settlement Administration LLC PO Box 22539 New York, NY 10150-5391
Your Lawyers	Gayle M. Blatt CASEY GERRY FRANCAVILLA BLATT LLP 110 Laurel Street San Diego, CA 92101 Cari Campen Laufenberg KELLER ROHRBACK L.L.P. 1201 Third Avenue, Suite 3400 Seattle, Washington 98101 Norman E. Siegel STUEVE SIEGEL HANSON LLP 460 Nichols Road, Suite 200 Kansas City, MO 64112
Court	Office of the Clerk United States Bankruptcy Court for the Eastern District of Missouri 111 South 10th St., 4th Floor St. Louis, MO 63102 HOURS: 8:30 a.m. to 4:30 p.m., Monday through Friday, except court-observed holidays. More information about the Court Clerk's office hours and other locations can be found at https://www.moeb.uscourts.gov/court-info/court-locations. PLEASE DO NOT TELEPHONE THE COURT OR THE COURT CLERK'S OFFICE TO INQUIRE ABOUT THIS SETTLEMENT.