

# Notice of Data Privacy

Associated Radiologists of the Finger Lakes, P.C. ("ARFL") is writing to provide notice of a recent data security event, which is still under investigation. As we continue to investigate and work toward notifying impacted individuals directly, we are providing information about the event, our response, and steps potentially impacted individuals can take to protect their information, should they feel it is appropriate to do so.

**Date:** December 29, 2025

## What happened?

On or about October 30, 2025, we became aware of suspicious activity related to certain systems within our computer network. In response, we promptly took portions of our network offline, isolated the affected systems, and began an investigation into the activity with the assistance of third-party specialists. The investigation determined there was unauthorized access to a subset of our network between October 28, 2025 and October 30, 2025, and that certain files within the network were accessed or copied without authorization during that time.

While our investigation is ongoing to determine precisely what data was involved, we are notifying potentially affected individuals via our website and media notice. As part of our response efforts, we are performing a comprehensive and time-intensive third-party review of the impacted files to determine what information was contained within the files and to whom the information relates. This review is ongoing. Following the third-party review, we will undertake a detailed analysis to identify contact information for affected individuals to provide individuals notification.

## What information was involved?

Based on our investigation to date, we determined that the impacted information varies by individual but may include name, address, medical record number, full or partial Social Security number, date of birth, clinical or treatment information, medical procedure information, medical provider name, prescription information, or health insurance information.

## What ARFL is Doing

Information privacy and security are among our highest priorities. Upon learning of this event, we moved quickly to investigate and respond to the incident, assess the security of our systems, restore functionality to our IT Network, and undertake the processes needed to notify potentially affected individuals. As part of our ongoing commitment to information privacy and security, we reviewed and enhanced our technical, administrative, and physical safeguards, policies, and procedures to further secure the information on our systems. We also reported this incident to the federal bureau of investigation who is responsible for investigating these cyber events, and appropriate federal data privacy regulators. We remain committed to complying with all state and federal requirements and maintaining timely and transparent communication with our community.

## What You Can Do

We encourage individuals to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors. Suspicious activity should be promptly reported to relevant parties including an insurance company, healthcare provider, and/or financial institution. Additional information and resources may be found below in the Steps Individuals Can Take to Protect Personal Information section of this notice.

## For More Information

Individuals seeking additional information may contact our dedicated assistance line at (607) 734 6237 which is available Monday through Friday, from 8:00 am – 4:30 pm, Eastern time, excluding major U.S. holidays. Individuals may also write to Associated Radiologists of the Finger Lakes, P.C. at 100 East 14th Street, Elmira Heights, NY 14903.

## Steps Individuals Can Take To Protect Personal Information

### Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer's name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any

other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
<a href="https://www.equifax.com/personal/credit-report-services/">https://www.equifax.com/personal/credit-report-services/</a>	<a href="https://www.experian.com/help/">https://www.experian.com/help/</a>	<a href="https://www.transunion.com/data-breach-help">https://www.transunion.com/data-breach-help</a>
1-888-298-0045	1-888-397-3742	1-833-799-5355
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion, P.O. Box 160, Woodlyn, PA 19094

## Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them.

Consumers can obtain further information on how to file such a complaint by way of the contact information listed above.

Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.