

## Resource Corporation of America Provides Notice of Data Security Event

Resource Corporation of America ("RCA") is providing notice of a data security event that may involve information for certain individuals. Although RCA is unaware of any misuse of individual information, it is providing notice to potentially affected individuals out of an abundance of caution. This notice provides information about the event, our response, and steps potentially impacted individuals may take.

On December 17, 2025, RCA became aware of potentially suspicious activity within certain computers systems. Upon learning of the activity, RCA responded quickly to review and secure its systems and, with the assistance of external cybersecurity specialists, began a comprehensive investigation to confirm the full nature, scope, and impact of the activity. Through the investigation, RCA confirmed that unauthorized actors accessed certain RCA computer systems and copied files between December 9, 2025, and December 17, 2025. To determine whether the copied files contain sensitive information and to whom the information relates, RCA is conducting a thorough review of the affected files. This review process is currently ongoing, and RCA will supplement this notice upon completion of the review. Though the types of information vary by individual, the copied information could include information relating to benefits eligibility, health insurance, and medical treatment, such as names, addresses, dates of birth, Social Security numbers, health insurance information, and medical diagnosis and treatment information.

RCA treats the responsibility to safeguard information in its possession as an utmost priority. Upon learning of this event, RCA promptly took steps to secure its systems, began a comprehensive investigation, and notified federal law enforcement. As part of its commitment to the privacy and security of information in its care, RCA continues to review and enhance existing policies and procedures relating to data protection and security, as appropriate. RCA also continues to implement additional security measures to mitigate risk associated with this event and to help prevent similar future incidents.

Although RCA is unaware of the misuse of any personal information impacted by this event, individuals are encouraged to remain vigilant against events of identity theft by reviewing account statements, explanation of benefits, and monitoring free credit reports for suspicious activity and to detect errors. Any suspicious activity should be reported to the appropriate insurance company, health care provider, or financial institution.

Individuals seeking additional information regarding this event can contact RCA's toll-free number at 844-726-0950, available Monday through Friday from 9am – 5pm Central time. Individuals may also write to RCA directly at: 1120 Marina Bay Drive, Clear Lake Shores, TX 77565.

### Steps You Can Take to Protect Personal Information

#### Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a credit freeze, please contact the three major credit reporting bureaus listed below:

#### **Equifax**

<https://www.equifax.com/personal/credit-report-services/>  
888-298-0045  
Equifax Fraud Alert, P.O. Box 105069  
Atlanta, GA 30348-5069  
Equifax Credit Freeze, P.O. Box 105788  
Atlanta, GA 30348-5788

#### **Experian**

<https://www.experian.com/help/>  
1-888-397-3742  
Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013  
Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013

#### **TransUnion**

<https://www.transunion.com/credit-help>  
833-395-6938  
TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016  
TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

#### Additional Information

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

*For District of Columbia residents*, the District of Columbia Attorney General may be contacted at: 441 4th St. NW #1100 Washington, D.C. 20001; 202-727-3400; and [oag@dc.gov](mailto:oag@dc.gov).

*For Maryland residents*, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-528-8662 or 1-888-743-0023; and [www.oag.state.md.us](http://www.oag.state.md.us).

*For New Mexico residents*, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; and you may seek damages from violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting [www.consumerfinance.gov/f/201504\\_cfpb\\_summary\\_your-rights-under-fcra.pdf](http://www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf), or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

*For New York residents*, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov/>.

*For North Carolina residents*, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and [www.ncdoj.gov](http://www.ncdoj.gov).

*For Rhode Island residents*, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; [www.riag.ri.gov](http://www.riag.ri.gov); and 1-401-274-4400. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There may be Rhode Island residents impacted by this incident.