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Data security Notice 2025

On December 12, 2025, the Houston Health Department learned of a data security incident involving a third-party contractor that maintains our insurance pre-verification. The issue was contained, and at this time, we have not identified any ongoing threat. We have notified the individuals who were affected.

We regret any inconvenience this may have caused. For more information, please call [1-888-201-2781](tel:1-888-201-2781), or visit <https://response.idx.us/COH>.

Page last reviewed: February 9, 2026

About HHD

We are a full-service health department that performs many enhanced functions to address health inequities.

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