

# Notice of Data Privacy Incident

Posted May 5, 2026

St. James Place of Baton Rouge ("St. James") takes the security and privacy of personal information in our care very seriously. As part of that commitment, we are writing to notify you of a data privacy incident involving personal information of certain current and former members of the St. James community.

**What Happened:** On August 2, 2024, we became aware of a disruption to systems in our network. Upon discovery, we took immediate action to secure our network and address and investigate the incident, including retaining independent forensics specialists. This investigation determined that there was unauthorized activity in our network from July 30, 2024 through August 2, 2024. It was also determined that certain data was subject to unauthorized access by the unauthorized actor.

Following this determination, we initiated a comprehensive review of the accessed data to determine what sensitive information, if any, they contained and to whom it belonged. We completed our review on March 4, 2026, and confirmed that certain personal information belonging to you was contained in the accessed data set.

**What Information Was Involved:** The information involved varied by individual but may have included individuals' names, Social Security numbers, driver's license or state identification numbers, passport numbers, financial account information, payment card information, dates of birth, medical treatment and diagnostic information, and health insurance information.

While the data review process remained ongoing, St. James mailed letters individuals identified to date on January 28, 2026. Additional letters were mailed to individuals whose addresses have been identified on May 4, 2026.

**What We Are Doing:** Upon learning of the incident, we took immediate steps to address it, including securing our systems. We retained independent forensic specialists to assist with determining the nature and scope of the incident as outlined above.

Additionally, we are offering complimentary credit monitoring and identity protection services, free of charge, to individuals whose Social Security numbers were involved through Kroll, a global leader in risk mitigation and response. Should individuals have any questions or concerns, they may contact St. James' dedicated assistance line with Kroll at (844) 425-7453, Monday through Friday between the hours of 9:00am and 6:30pm Eastern Time, excluding major U.S. holidays.

**What Impacted Individuals Can Do:** As a general matter, one should remain vigilant by reviewing credit reports, financial account statements, and explanation of benefits forms for suspicious activity and to detect errors. We also remind everyone that individuals are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order a free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call 1-877-322-8228.

Individuals can further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps to take to protect personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or state Attorneys General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

**For More Information:** For any further information, please contact St. James' dedicated assistance line with Kroll at (844) 425-7453.