

# | security notice

## **Notice of Data Security Incident**

Tampa Bay Dental Implants & Periodontics ("the Practice") is committed to protecting the privacy and security of our patient information. We are providing this notice to inform patients of a recent security incident involving a legacy office server.

**What Happened?** On January 19, 2026, we identified a ransomware incident that affected an internal legacy server. We immediately secured our environment and conducted a technical assessment. While the investigation found no evidence of data exfiltration or misuse, the encryption of legacy system logs prevents us from forensically ruling out the possibility of unauthorized access.

**What Information Was Involved?** Because the affected legacy server contained a backup of our electronic medical records, we are notifying all patients out of an abundance of caution. The information potentially involved may have included names, contact information, dates of birth, clinical history, and treatment notes. For certain individuals, Social Security numbers or financial information may have been included.

**What We Are Doing** Since the incident, we have implemented enhanced security logging, strengthened server encryption, and updated our access controls. We have also notified law enforcement and relevant regulatory authorities.

**What You Can Do** We recommend that patients remain vigilant by reviewing their "Explanation of Benefits" (EOB) statements and monitoring their credit reports for suspicious activity. You may place a "fraud alert" or "security freeze" on your credit files at no cost by contacting:

- Equifax: 1-800-525-6285
- Experian: 1-888-397-3742
- TransUnion: 1-800-680-7289

For More Information We have established a dedicated line for patient inquiries. To learn if your information may have been involved, please contact us at:

Toll-Free Number: 1-866-217-5008 Option 3 - 24 hours per day