

Notice of Data Security Incident

Singing River Health System (“SRHS”) is committed to protecting the privacy and security of the information in our care. On May 19, 2026, we began mailing notification letters to certain patients whose information was involved in a data security incident.

We discovered that an unauthorized party gained access to our computer network and immediately began an investigation with assistance from third-party experts and notified law enforcement. The investigation determined that the unauthorized party accessed SRHS’s systems between December 19, 2025 and December 21, 2025. Through this investigation, on February 10, 2026, we learned that the unauthorized party had accessed certain SRHS files that contained patient information.

We reviewed the files involved to determine their contents. We identified one or more files that contained some patient information, including names and one or more of the following: contact information, Social Security numbers, driver’s license numbers, dates of birth, bank account information, health insurance information, provider names, internal patient identification numbers, dates of service, medication information, and treatment and/or diagnostic information.

We recommend that patients review the statements they receive from their healthcare providers and health insurance plan. If they see any services that were not received, they should contact the provider or health plan immediately.

We take this matter very seriously. To help prevent a similar incident, we will continue to implement and evaluate enhanced safeguards and security measures to further protect our systems, and continue to provide security training to our employees.

SRHS has set up a dedicated incident response line to answer patient questions. Patients can call 844-953-3015, Monday – Friday, 8 a.m. to 11 p.m. and Saturday 9 a.m. to 6 p.m. Eastern Time, except for major U.S. holidays.