

July 16, 2026

TruStage has launched new online resources to help consumers access information related to the company's recent cybersecurity incident.

The new resources include a FAQ page with up-to-date information and a page where consumers can initiate a claim. These pages are intended to make it easier for individuals to find timely information and begin the claims process.

[Visit here to start a claim](#)

[Access the FAQ page here](#)

TruStage is working diligently to understand scope and impact of the situation, strengthen available resources, and provide updates as appropriate as the company learns more.

July 15, 2026

TruStage recently identified a cybersecurity incident affecting its environment and immediately activated its incident response and recovery protocols. The company has engaged external cybersecurity experts to support containment, remediation and recovery efforts, and that work remains ongoing.

TruStage is continuing to work carefully and urgently to understand the facts, and the company will communicate appropriately as its understanding of the situation evolves.

Protecting the trust of the organizations and individuals TruStage serves is a core priority. The company is approaching this matter responsibly and transparently, with a focus on supporting business partners, clients and other stakeholders while response efforts continue.

TruStage appreciates the patience of its stakeholders as this work continues and will provide additional updates as appropriate.

