



Notice Of Data Event

JULY 13, 2026

LITTLE ROCK, AR – Youth Home, Inc., (“Youth Home”) in Arkansas is notifying certain individuals about a data event in which an employee’s email inbox was accessed without authorization. The inbox was accessed on May 14, 2026. Youth Home discovered the incident on May 15, 2026. The types of information accessed include protected health information (“PHI”), such as first and last names, medical information, diagnosis information, address, medications, admission date, discharge date, SSN, or DOB.

Immediately after the unauthorized access was detected, Youth Home terminated access, and additional measures were taken to strengthen privacy and data security. Outside cybersecurity and privacy specialists have reviewed the event and Youth Home’s response and found no evidence that the accessed information has been used by the unauthorized individual. We continuously review and update our internal processes and procedures and will implement suggested guidance. Our additional cybersecurity measures are specifically designed to ensure the safety and security of PHI in our care. We take safeguarding PHI very seriously and will continue to strive to fully protect all privacy interests of our clientele.

Youth Home understands the trust placed in us as well as our responsibility to uphold that trust and regrets that this incident occurred. We are committed to the security of protected information and have directly notified the individuals whose information may have been involved in this event. Youth Home is offering one year of free credit insurance for certain individuals whose information was accessed. If you have any questions, please visit www.youthhome.org or contact Courtney Argo, Media Contact, at 800-728-6452, 501-485-6037, or info@youthhome.org.

A cybersecurity forensic examination firm is conducting an enterprise-wide review of the potentially affected computer system. We will post notice of any significant developments. Youth Home also is reviewing its HIPAA privacy and security policies and procedures to ensure ongoing compliance with HIPAA’s requirements. Youth Home has implemented additional security and security awareness measures intended to protect the privacy of individuals .

How to Further Protect Yourself and Your Information

We understand that protecting yourself from any potential harm due to this breach is important to you, as it is to us. As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission.

To file a complaint with the FTC, go to www.ftc.gov/idtheft or call 1-877-ID-THEFT (877-438-4338). Complaints filed with the FTC will be added to the FTC’s Identity Theft Data Clearinghouse, which is a database made available to law enforcement agencies.

You may also obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com>, calling toll-free (877) 322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print a copy of the request form at <https://www.annualcreditreport.com/cra/requestformfinal.pdf>.

You can also elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. Contact information for the three national credit reporting agencies for the purpose of requesting a copy of your credit report or for general inquiries is provided below:

Equifax
(888) 378-4329
www.equifax.com
P.O. Box 740241
Atlanta, GA 30374

Experian
(888) 397-3742
www.experian.com
535 Anton Blvd., Suite 100
Costa Mesa, CA 92626

TransUnion
(800) 916-8800
www.transunion.com
P.O. Box 6790
Fullerton, CA 92834

Youth Home is committed to the security of your protected information. If you have any questions, please visit www.youthhome.org or contact Courtney Argo at 800-728-6452 or info@youthhome.org.

Other Useful Information

- ✔ A security freeze (also known as a credit freeze) makes it harder for someone to open a new account in your name. It is designed to prevent potential creditors from accessing your credit report without your consent. ***As a result, using a security freeze may interfere with or delay your ability to apply for a new credit card, wireless phone, or any service that requires a credit check.*** A separate security freeze must be placed with each credit reporting agency. To place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you.

- ✔ You have the right to file or obtain a police report if you experience identity fraud. Please note that to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide proof you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement or to the Arkansas Attorney General. For Arkansas residents, the Attorney General can be contacted at 323 Center Street, Suite 200, Little Rock, Arkansas, 72201 (501) 682-2007 or (800) 482-8982 or oag@ArkansasAG.gov or <https://arkansasag.gov/>.
- ✔ Other useful information is available from the Federal Trade Commission and Attorney General
 - ✔ <https://arkansasag.gov/divisions/public-protection/identity/> <https://consumer.ftc.gov/articles/what-know-about-identity-theft>
 - ✔ <https://consumer.ftc.gov/articles/what-know-about-medical-identity-theft>

For More Information

For please visit www.youthhome.org or contact Courtney Argo at 800-728-6452 or info@youthhome.org.