

Notice of Data Security Incident

SunCloud Health is committed to protecting the privacy and security of the information in our care. On July 23, 2026, we began mailing notification letters to certain patients whose information was involved in a data security incident.

We recently completed an investigation related to an email phishing incident that occurred between April 22, 2026 and May 4, 2026. SunCloud Health employees noticed unusual activity in email accounts and promptly took steps to secure the accounts and third-party experts were engaged to investigate.

During the incident, various emails were accessed or potentially accessed in some of our email accounts. We performed a data review to determine if any of the accessed or potentially accessed items contained patient information. On June 16, 2026, we determined that one or more emails and/or attachments that were accessed or potentially accessed included patient names and medical information related to their assessment provided by SunCloud Health, such as diagnoses, medications, and/or other recommended treatment details being internally contemplated in the initial assessment process.

We recommend that patients review the statements they receive from their healthcare providers and health insurance plan. If they see any services that were not received, they should contact the provider or health plan immediately.

We take this matter very seriously. Upon learning of this incident, we immediately launched an investigation and engaged information technology professionals and other experts who specialize in how to properly address these types of situations. To help reduce the risk of similar incidents like this from happening again, we have enhanced our existing security protocols to further strengthen the protection of personal information. We continue to monitor our systems and evaluate additional safeguards to help protect the information entrusted to us.

If patients have any additional questions they can reach us at 888-459-4294 or at incident@suncloudhealth.com.



SunCloud Health's Accreditations, Certifications & Licensing

The Joint Commission signifies that all people always experience the safest, highest quality, best-value health care across all settings with a devotion to patient safety. The Gold Seal, is a symbol to the community and patients we serve that SunCloud Health has placed an emphasis on quality of care.

Why Our Patients LOVE SunCloud Health

The best decision of my life. I have never had more gratitude and love for a place in my life. I was a outpatient here for about 3 and half months this past year. I learned skills for coping, self-compassion, emotional regulation, and self-care that I use on a regular basis. The treatment I received created a foundation for me that I never had before, and it has helped and taught me to do what is best for me. Having both the group and individual therapy helped teach me a lot of important communication skills when it came to my emotions and shame.

I have overcome so much because of this program, and I continue to grow because of everything I experienced and learned here. If you are wondering if this is the right place for you just know that in most cases it is. If you're ready to work hard and become the person you need in your life then you are going to love SunCloud Health. Or in other cases if you need help and support to do the work SunCloud Health is there for you. It isn't easy but it's beyond worth it. You will meet many amazing people here both staff and other patients that will help guide on your path of recovery. It is a magical place and I am forever grateful for my experience here!

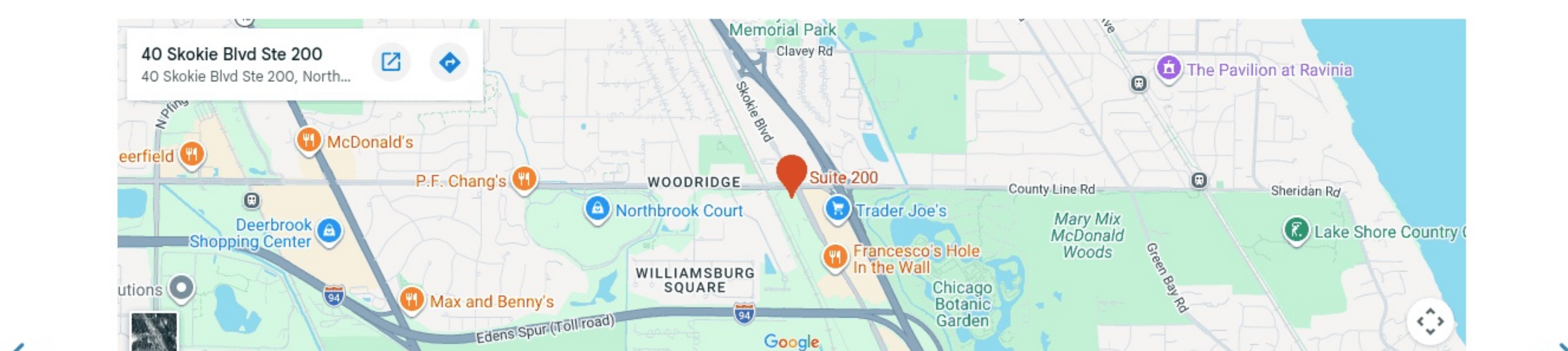
– Anonymous

SunCloud Health's Leadership Team

We'd Love to Help You. Get in touch with us today.

* indicates required fields.

Locations



Northbrook

Headquarters/ Outpatient Treatment Center

40 Skokie Blvd,
Suite 200
Northbrook, IL 60062

We are here for you.

One of the nations most trusted names in treating substance use addictions, eating disorders, mood disorders, PTSD and related traumas.

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August 11, 2026

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Accreditations, Certifications & Licensing



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SunCloud Health offers integrated transdiagnostic treatment for adolescents and adults.

Contact

(866) 729-1012

info@suncloudhealth.com

Call Us: Monday – Sunday 8am – 7pm
All calls will be returned within 24 hours.

Emergencies: Please go to the nearest emergency room or dial 911

Sitemap

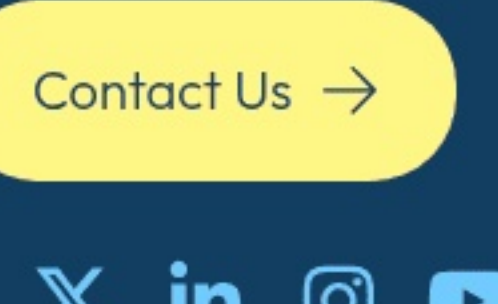
Adult Programs

Teen Programs

Admissions

About Us

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Northbrook Location

Headquarters / Outpatient Treatment Center

40 Skokie Blvd
Suite 200
Northbrook, IL 60062
Fax: 847-919-6871

Northbrook Location

Residential Treatment Centers

1535 Lake Cook Rd,
Suite 300 & 500
Northbrook, IL 60062

Naperville Location

280 Shuman Blvd,
Suite 190
Naperville, IL 60563

Chicago Location

1840 N Clybourn Ave,
Suite 520
Chicago, IL 60614

Matteson Location

SunCloud Health Teen Residential Treatment Center

6291 Charlie West Dr,
Matteson, IL 60443