



Notice of 2026 Data Security Incident

August 25, 2026 – On or around May 27, 2026, Shoshone became aware of potential unauthorized access to an employee email account. Upon discovery, Shoshone immediately performed password resets for the affected account and subsequently engaged a third-party team of forensic investigators in order to determine the full nature and scope of the event. On July 29, 2026, following a thorough investigation, Shoshone determined that a limited amount of personal information kept in the normal course of business may have been accessed by an unauthorized third party in connection with this event.

Although the forensic investigation could not rule out the possibility that an unknown actor may have accessed this information, there is no indication whatsoever that any information has been misused. The types of information contained within the affected data included patient name, address, date of birth, medical record number or patient identification number, Medicare or Medicaid number, provider name, health insurance information, admission and discharge dates, diagnosis or treatment information, and treatment cost information. Importantly, the information potentially impacted may vary for each individual, and may include all, or just one, of the above-listed types of information.

We are notifying potentially affected individuals as quickly as possible via U.S. mail to their most recent address on file. In an abundance of caution, we are providing potentially impacted individuals with complimentary credit monitoring services. Additionally, in response to this incident, we have implemented additional security measures within our systems and is reviewing our current policies and procedures related to data security. Although we have no evidence of misuse of information as a result of this incident, patients are nonetheless encouraged to monitor their account statements and explanation of benefits forms for suspicious activity and to detect errors. Patients may also wish to contact the three major credit agencies to place a fraud alert on their credit report – the credit agencies’ contact information is: Equifax (888-378-4329); TransUnion (833-395-6938); and Experian (888-397-3472).

Shoshone has established a hotline to answer questions about the incident and to address related concerns. The number for the hotline is 1-800-405-6108. You may also contact us by email kgiulio@shomed.org, or by writing to 25 Jacobs Gulch Road, Kellogg, ID 83837.

STEPS YOU CAN TAKE TO PROTECT YOUR INFORMATION

Monitor Your Accounts

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit www.annualcreditreport.com or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any



You have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert, a business is required to take steps to verify the consumer’s identity before extending



As an alternative to a fraud alert, you have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., III, etc.);
2. Social Security number;
3. Date of birth;
4. Address for the prior two to five years;
5. Proof of current address, such as a current utility or telephone bill;
6. A legible photocopy of a government-issued identification card (e.g., state driver’s license or identification card); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft, if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

TransUnion

1-800-680-7289
www.transunion.com

Experian

1-888-397-3742
www.experian.com

Equifax

1-888-298-0045
www.equifax.com

TransUnion Fraud Alert

P.O. Box 2000
Chester, PA 19016–2000

Experian Fraud Alert

P.O. Box 9554
Allen, TX 75013

Equifax Fraud Alert

P.O. Box 105069
Atlanta, GA 30348–5069

TransUnion Credit Freeze

P.O. Box 160
Woodlyn, PA 19094

Experian Credit Freeze

P.O. Box 9554
Allen, TX 75013

Equifax Credit Freeze

P.O. Box 105788
Atlanta, GA 30348–5788