

Notice Of Data Incident

September 25, 2026

On July 27, 2026, Saber Healthcare Group (“Saber”) became aware of unauthorized activity in our computer systems. Upon discovery, Saber took immediate action to secure its network and investigate the event. This included engaging a third-party team of forensic experts to investigate the incident and determine the full nature and scope of the event. Following a thorough investigation, Saber confirmed that certain information may have been accessed by an unauthorized individual in connection with this incident.

Saber takes its legal and regulatory obligations seriously with respect to the privacy and security of protected health information. Saber conducted a comprehensive review of the potentially affected information. On August 19, 2026, they completed their review and began locating address information to notify individuals. The type of information varies by individual but **may include** name and one or more of the following: date of birth, driver’s license/state issued identification number, health insurance information, medical information, financial account information, passport number, and/or Social Security number. Importantly, the information potentially impacted may vary for each individual, and may include all, or just one of the above-listed types of information. This process was designed to identify individuals whose information may have been involved and to confirm the data elements associated with impacted individuals, and to subsequently notify all potentially impacted individuals as required by law.

In response to this incident, Saber has implemented additional security measures within its network and facilities and is reviewing its current policies and procedures related to data security. Although Saber has no evidence of actual misuse of information as a result of this incident, patients are nonetheless encouraged to monitor their account statements and explanation of benefits forms for suspicious activity and to detect errors. Patients are encouraged to remain vigilant against incidents of identity theft and fraud by reviewing credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors. Individuals may also wish to contact the three major credit agencies to place a fraud alert on their credit report – the credit agencies’ contact information is: Equifax (888-378-4329); TransUnion (833-395-6938); and Experian (888-397-3472).

Saber has established a toll-free call center to answer questions about the incident and to address related concerns. The number for the hotline is 1-833-918-1128. You may also contact Saber regarding this incident by email at cyber-incident@saberhealth.com, or by writing to Zach Shamberg, Chief of Government Affairs, 23700 Commerce Park, Beachwood, OH 44122.

The privacy and protection of information is a top priority for us, and we deeply regret any inconvenience or concern this incident may cause.

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Monitor Your Accounts

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit www.annualcreditreport.com or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

You have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any of the three credit reporting bureaus listed below.

As an alternative to a fraud alert, you have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., III, etc.);
2. Social Security number;
3. Date of birth;
4. Address for the prior two to five years;
5. Proof of current address, such as a current utility or telephone bill;
6. A legible photocopy of a government-issued identification card (e.g., state driver’s license or identification card); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft, if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

TransUnion 1-800-680-7289 www.transunion.com TransUnion Fraud Alert P.O. Box 2000 Chester, PA 19016-2000 TransUnion Credit Freeze P.O. Box 160 Woodlyn, PA 19094	Experian 1-888-397-3742 www.experian.com Experian Fraud Alert P.O. Box 9554 Allen, TX 75013 Experian Credit Freeze P.O. Box 9554 Allen, TX 75013	Equifax 1-888-298-0045 www.equifax.com Equifax Fraud Alert P.O. Box 105069 Atlanta, GA 30348-5069 Equifax Credit Freeze P.O. Box 105788 Atlanta, GA 30348-5788
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Additional Information

You can further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC. This notice has not been delayed by law enforcement.



Non-Discrimination: We comply with applicable federal civil rights laws and do not discriminate on the basis of race, color, religion (creed), gender, gender expression, age, national origin (ancestry), disability, marital status, sexual orientation, or military status.



Customer Support

- Our Mission And Values
- Patients, Families & Caregivers
- Partnering With Saber
- Careers
- Patient Resources
- PATH Program

Services

- Skilled Nursing
- Rehabilitation
- Long Term Care
- Assisted Living
- Memory Care
- Personal Care

Locations

- Delaware
- North Carolina
- Ohio
- Pennsylvania
- Virginia

