

Notice of Data Event

October 6, 2026

Las Vegas, NV – On or about August 7, 2026, Desert Orthopaedic Center (“DOC”) learned of a potential data privacy incident. Upon discovery, DOC began a comprehensive response and investigation with the assistance of third-party specialists. The investigation determined that certain DOC information may have been accessed or copied without authorization. While DOC’s investigation into the scope of potential impact remains ongoing, the information believed to have been potentially involved varies by individual and may include an individual’s name and one or more of the following: contact information, date of birth, Social Security number, treatment/diagnosis information, prescription/medication information, dates of service, provider name, provider location, medical record number, patient account number, Medicare/Medicaid ID number, health insurance information, and/or medical billing/claims information. Upon completion of its data review, DOC will mail notice letters to the potentially affected individuals for whom it has address information.

Upon learning of this event, DOC took steps to complete an investigation and ensure its environment was secure. Although DOC has no reason to believe any information has been or will be misused as a result of this matter, in an abundance of caution, DOC is offering those who may be impacted complimentary credit monitoring and identity protection services at no cost. For more information or to enroll in these services, individuals may contact DOC’s dedicated assistance line at 833-491-8244, Monday through Friday from 5am to 5pm Pacific Time (excluding major U.S. holidays). DOC may also be reached in writing at 2800 East Desert Inn Road, Suite 100, Las Vegas, NV 89121.

Individuals are encouraged to take proactive steps to protect themselves, including reviewing credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors. Individuals may also place a fraud alert or credit freeze by contacting the credit reporting agencies: TransUnion 1-800-680-7289, P.O. Box 2000 Chester, PA 19016, transunion.com; Experian 1-888-397-3742, P.O. Box 9554 Allen, TX 75013, experian.com; Equifax 1-888-298-0045, P.O. Box 105069 Atlanta, GA 30348, equifax.com. Potentially impacted individuals can further educate themselves regarding identity theft, fraud alerts, credit freezes, and steps to protect their personal information by contacting the credit reporting bureaus, the Federal Trade Commission (“FTC”), or their state Attorney General. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC.

DOCTORS

SPECIALTIES

LOCATIONS + SERVICES

CENTERS

2800 East Desert Inn Road
Suite 100
Las Vegas, NV 89121

Northwest

8402 West Centennial Parkway
Suite 100
Las Vegas, NV 89149

Southwest

8205 West Warm Springs Road
Suite 250
Las Vegas, NV 89113

Central

2930 West Charleston Boulevard
Suite 100
Las Vegas, NV 89117

Henderson

2930 West Horizon Ridge
Parkway
Suite 100
Henderson, NV 89052



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