JOHNSON
INVESTMENT COUNSEL

Secure Processing Center
25 Route 111, P.O. Box 1048
Smithtown, NY 11787

Postal Endorsement Line
<<Full Name>>
<<Address 1>>
<<Address 2>>
<<Address 3>>
<<City>>, <<State>> <<Zip>>
<<Country>>
***Postal IMB Barcode

<<Date>>

Dear <<Full Name>>:

Johnson Investment Counsel is writing to notify you of a cybersecurity incident involving technology managed by one of our third-party service providers. The incident resulted in unauthorized access to certain JIC systems and the acquisition of copies of certain files. This letter explains what occurred, the steps we have taken, and measures you may consider to help protect your information.

On September 9, 2026, we identified unauthorized access to our network through the remote-management platform operated by our managed service provider. We promptly took steps to contain the activity, engaged cybersecurity professionals, began a comprehensive investigation, and reported the incident to law enforcement.

Our investigation determined that an unauthorized person accessed certain systems between late in the evening on September 8, 2026, and the early morning on September 9, 2026, and acquired copies of certain files. After reviewing those files, we determined that one or more of them contained your name, Social Security number, health insurance information, and may have included information you saved to your work personal drive.

We have arranged for you to receive two years of access to Epiq Privacy Solutions ID credit monitoring at no cost to you. This product is designed to detect potential misuse of your information and offers identity protection solutions aimed at promptly identifying and resolving any instances of identity theft. Activating this credit monitoring will not impact your credit score. Please review the pages that follow this letter for more information on identity theft prevention and instructions on how to activate your two years of access to Epiq Privacy Solutions ID credit monitoring.

We regret any concern or inconvenience this incident may cause. We have taken, and will continue to take, steps to strengthen the security of our network and the safeguards surrounding our service providers.

If you have questions, please call Rick Bryant at (513) 389-2753, Monday through Friday, 8:30 a.m. to 5:00 p.m. Eastern Time, excluding major U.S. holidays.

Sincerely,

Johnson Investment Counsel

<<Full Name>>
Activation Code: <<ACTIVATION CODE>>
Enrollment Deadline: <<ENROLLMENT DEADLINE>>
Coverage Length: 24 Months

Epiq - Privacy Solutions ID
3B Credit Monitoring

How To Enroll:

1) Visit www.privacysolutionsid.com and click "Activate Account"
2) Enter the following activation code, **<<Activation Code>>** and complete the enrollment form
3) Complete the identity verification process
4) You will receive a separate email from noreply@privacysolutions.com confirming your account has been set up successfully and will include an Access Your Account link in the body of the email that will direct you to the log-in page
5) Enter your log-in credentials
6) You will be directed to your dashboard and activation is complete!

Privacy Solutions ID provides three bureau credit monitoring through Equifax, credit report and score access, $1 million identity theft insurance with $0 deductible, ID Restoration services, and dark web monitoring. See below for more details.

Credit Monitoring with Alerts
Monitors your credit file(s) for key changes, with alerts such as credit inquiries, new accounts, and public records.

3-Bureau Credit Score and Report[1]
Annual 3-Bureau VantageScore and 3-Bureau Credit Report

SSN Monitoring (High Risk Transaction Monitoring, Real-Time Authentication Alerts, Real-Time Inquiry Alerts)
Real-time monitoring of SSNs across situations like loan applications, employment and healthcare records, tax filings, and payment platform, with alerts.

Dark Web Monitoring
Searches for compromised information across the dark web, with alerts.

Credit Report Lock/Freeze
Assists with blocking access to the credit file for the purposes of extending credit (with certain exceptions).

Lost Wallet Assistance
Assistance with canceling and reissuing credit and ID cards.

Identity Restoration
Dedicated ID restoration specialists who assist with ID theft recovery.

Up to $1MM Identity Theft Insurance[2]
Provides up to $1,000,00 ($0 deductible) Identity Theft Event Expense Reimbursement Insurance on a discovery basis. This insurance aids in the recovery of a stolen identity by helping to cover expenses normally associated with identity theft.

Unauthorized Electronic Funds Transfer- UEFT[2]
Provides up to $1,000,000 ($0 deductible) Unauthorized Electronic Funds Transfer Reimbursement. This aids in the recovery of stolen funds resulting from fraudulent activity--occurrence based.

Personal Info Protection
Helps users find their exposed personal information on the surface web—specifically on people search sites and data brokers – so that the user can opt out/remove it. Helps protect members from ID theft, robo calls, stalkers, and other privacy risks.

If you need assistance with the enrollment process or have questions regarding Epiq – Privacy Solutions ID, please call directly at **866.675.2006**.

1 The credit scores provided are based on the VantageScore 3.0 model. For three-bureau VantageScore credit scores, data from Equifax®, Experian®, and TransUnion® are used respectively. Any one-bureau VantageScore uses Equifax data. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness. Credit monitoring from Experian and TransUnion will take several days to begin.

2 Identity Theft Insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions, and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

ADDITIONAL STEPS YOU CAN TAKE

The following information is provided to help you monitor and protect your personal information.

Review Your Accounts and Credit Reports

Remain vigilant for fraud or identity theft by reviewing your account statements and credit reports for unauthorized activity. You may obtain free credit reports from the three nationwide credit reporting companies. To request your reports, visit AnnualCreditReport.com or call 1-877-322-8228.

Equifax
P.O. Box 740241, Atlanta, GA 30374
www.equifax.com | 1-888-378-4329

Experian
P.O. Box 2002, Allen, TX 75013
www.experian.com | 1-888-397-3742

TransUnion
P.O. Box 1000, Chester, PA 19016
www.transunion.com | 1-800-916-8800

Report Suspected Identity Theft

If you believe you are the victim of identity theft or that your personal information has been misused, contact the Federal Trade Commission, your state Attorney General, and local law enforcement. Consider filing a police report and retaining a copy in case creditors request documentation to correct your records.

Federal Trade Commission, Consumer Response Center
600 Pennsylvania Avenue NW, Washington, DC 20580
www.identitytheft.gov | 1-877-IDTHEFT (438-4338)

Fraud Alerts

A fraud alert notifies creditors that you may be a victim of fraud. An initial fraud alert remains on your credit report for one year. An extended fraud alert may be available for seven years if you have been a victim of identity theft and provide the required documentation.

To place a fraud alert, contact one of the three nationwide credit bureaus. The bureau you contact must notify the other two. Fraud alerts are free.

Active-duty service members may place an Active Duty Military Fraud Alert, which lasts for one year and may be renewed for the duration of deployment.

Credit or Security Freezes

A credit freeze, also called a security freeze, restricts access to your credit file and can make it more difficult for an identity thief to open a new account in your name. There is no fee to place or lift a freeze. Unlike a fraud alert, you must place a freeze separately with each credit reporting company.

Equifax Security Freeze
P.O. Box 105788, Atlanta, GA 30348
www.equifax.com

Experian Security Freeze
P.O. Box 9554, Allen, TX 75013
www.experian.com

TransUnion Security Freeze
P.O. Box 160, Woodlyn, PA 19094
www.transunion.com

Information You May Need

The credit reporting companies may require your name, address, date of birth, Social Security number, and other identifying information. Follow each company's instructions and retain any confirmation information it provides.

Lifting or Removing a Freeze

A freeze remains in place until you ask the credit reporting company to lift it temporarily or remove it. If you are applying for credit or employment and know which credit bureau the organization will contact, you may choose to lift the freeze only with that bureau. Otherwise, contact all three bureaus.

Additional information for residents of the following states:

Massachusetts: You have the right to file and obtain a copy of a police report. You also have the right to request a security freeze, as described above. You may contact and obtain information from your state attorney general at: Office of the Massachusetts Attorney General, One Ashburton Place, Boston, MA 02108, 1-617-727-8400, www.mass.gov/ago/contact-us.html.

New York: You may contact and obtain information from these state agencies: *New York Department of State Division of Consumer Protection,* One Commerce Plaza, 99 Washington Ave., Albany, NY 12231-0001, 518-474-8583 / 1-800-697-1220, http://www.dos.ny.gov/consumerprotection; and *New York State Office of the Attorney General,* The Capitol, Albany, NY 12224-0341, 1-800-771-7755, https://ag.ny.gov.