NOTICE OF DATA EVENT:

Lansing Urgent Care is making individuals aware of an event that may affect the privacy of certain information. Lansing Urgent Care is providing notice of the event so potentially affected individuals may take steps to help safeguard their information, should they feel it appropriate to do so.

What Happened?

On or about September 11, 2026, Lansing Urgent Care discovered that certain data was accessed and exposed by an unknown third party. Upon initially detecting this incident, Lansing Urgent Carequickly took steps to confirm that its systems were secure and launched an investigation into the nature and scope of the activity. Lansing Urgent Care has begun a process to identify the at-risk data and will be conducting a diligent review of the data to determine what information was involved and to whom this information belongs. If your information was impacted by this event, you will receive further instructions by mail.

What Information Was Involved.

The investigation into the affected information is ongoing. The information that may have been present in the impacted files during the event varies by individual and could have included:full name, address, Social Security number, date of birth, health insurance information, and medical information, including treatment, diagnosis, and prescription information.

What We Are Doing.

Lansing Urgent Care takes the confidentiality of information in our care seriously. After becoming aware of this activity, Lansing Urgent Care took steps to confirm the security of its network and conducted a comprehensive investigation into this matter. Lansing Urgent Care is notifying relevant regulatory authorities, as well as the Department of Health and Human Services and any impacted individuals, as required.

What You Can Do.

We encourage all patients to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity to detect errors over the next 12 to 24 months

For More Information

If you have questions about this matter inquiries can be made via calling:

Phone: (844) 573-1119

or by writing to us at:

Lansing Urgent Care
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