VALLEY
Family Health Care

P.O. Box 989728
West Sacramento, CA 95798-9728

<<First Name>> <<Last Name>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip>>

Enrollment Code: <<ENROLLMENT>>
Enrollment Deadline: February 18, 2027
To Enroll, Scan the QR Code Below:

SCAN ME

Or Visit:
https://app.idx.us/account-creation/protect

November 18, 2026

Subject: Notice of Data <<Variable Data 2: Security Incident / Breach>>

Dear <<First Name>> <<Last Name>>,

Valley Family Health Care, Inc. ("VFHC") is writing to notify you of a data security incident which may have affected your personal information. We take the privacy and security of all information within our possession very seriously. Please read this letter carefully as it contains information regarding the incident and information about steps that you can take to help protect your information.

What Happened? On March 13, 2026, VFHC experienced a network disruption and immediately initiated an investigation of the matter. In doing so, we engaged cybersecurity experts to assist with the process. As a result of the investigation, we determined that certain files may have been accessed and acquired without authorization. Upon making this determination, we undertook a comprehensive review of the files and learned that personal information was involved. We then worked with a third-party vendor to obtain the necessary information to effectuate formal notification. This process was complete on October 9, 2026.

What Information was Involved? The information may have included your name and <<Variable Data 1: Impacted data elements>>.

What We Are Doing. As soon as we discovered this incident, we took the steps described above and implemented measures to enhance security and minimize the risk of a similar incident occurring in the future. Additionally, we notified the Federal Bureau of Investigation and will cooperate with any resulting investigation. We are also offering you complimentary identity protection services, at no cost to you, through IDX, a leader in consumer identity protection. These services include <<12/24>> months of credit monitoring[1], dark web monitoring, a $1 million identity fraud loss reimbursement policy, and fully managed identity theft recovery services. The deadline to enroll in these services is February 18, 2027.

What You Can Do. You can follow the recommendations on the following page to help protect your personal information. You can also enroll in the complimentary services offered to you through IDX by using the enrollment code provided above.

[1] To receive credit monitoring services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

For More Information. Further information about how to protect your personal information appears on the following page. If you have questions or need assistance, please call 1-866-200-0911 Monday through Friday from 7:00 a.m. to 7:00 p.m. Mountain Time. We take your trust in us and this matter very seriously and regret any worry or inconvenience this may cause.

Sincerely,

Valley Family Health Care, Inc.
1441 NE 10th Avenue
Payette, ID 83661

Steps You Can Take to Help Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the "FTC").

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies, Equifax, Experian, and TransUnion by visiting www.annualcreditreport.com/, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. AnnualCreditReport.com allows you to request your credit reports from the three nationwide credit reporting agencies through one centralized website. Free weekly online access to your credit reports is currently available. You also can contact one of the following three national credit reporting agencies:

Equifax	**Experian**	**TransUnion**
P.O. Box 740256	P.O. Box 4500	P.O. Box 2000
Atlanta, GA 30374	Allen, TX 75013	Chester, PA 19016
800-525-6285	888-397-3742	800-916-8800
www.equifax.com	www.experian.com	www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert, contact any of the three credit reporting agencies using the contact information provided below. Additional information is available at www.annualcreditreport.com.

Equifax	**Experian**	**TransUnion**
P.O. Box 740241	P.O. Box 4500	P.O. Box 2000
Atlanta, GA 30348	Allen, TX 75013	Chester, PA 19016
800-525-6285	888-397-3742	800-680-7289
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/fraud-alert/	https://www.transunion.com/fraud-alerts

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit, loans, and services from being opened in your name without your consent. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement. To place a security freeze, contact any of the three credit reporting agencies using the contact information provided below.

Equifax	**Experian**	**TransUnion**
P.O. Box 105788	P.O. Box 9554	P.O. Box 160
Atlanta, GA 30348	Allen, TX 75013	Woodlyn, PA 19094
888-298-0045	888-397-3742	833-799-5355
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/credit-freeze/	https://www.transunion.com/credit-freeze

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission
600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov
877-438-4338

Maryland Attorney General
200 St. Paul Place
Baltimore, MD 21202
https://oag.maryland.gov
888-743-0023

Oregon Attorney General
1162 Court St., NE
Salem, OR 97301
www.doj.state.or.us/consumer-protection
877-877-9392

California Attorney General
1300 I Street
Sacramento, CA 95814
www.oag.ca.gov/privacy
916-445-9555

New York Attorney General
The Capitol
Albany, NY 12224
ag.ny.gov
800-771-7755

Rhode Island Attorney General
150 South Main Street
Providence, RI 02903
www.riag.ri.gov
401-274-4400
2 RI residents were notified of this incident

Iowa Attorney General
1305 E. Walnut Street
Des Moines, Iowa 50319
www.iowaattorneygeneral.gov
888-777-4590

NY Bureau of Internet and Technology
28 Liberty Street
New York, NY 10005
https://ag.ny.gov/resources/individuals/consumer-issues/technology
212-416-8433

Washington D.C. Attorney General
400 S 6th Street, NW
Washington, DC 20001
oag.dc.gov/consumer-protection
202-442-9828

Kentucky Attorney General
700 Capitol Avenue, Suite 118
Frankfort, Kentucky 40601
www.ag.ky.gov
502-696-5300

NC Attorney General
9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov/protectingconsumers
877-566-7226

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit https://www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf.