

HUMAN RESOURCES SERVICES

DRIVING EXCELLENCE THROUGH STRATEGIC HR PARTNERSHIPS



Serving cities, counties, and other government agencies across South Central and Southeast Minnesota, the South Central Service Cooperative (SCSC) delivers customized HR solutions that help organizations operate efficiently, attract top talent, and maintain compliance.

Our team provides hands-on support with:

- Comprehensive HR assessments and strategy development
- Recruiting, staffing, and executive search services
- Personnel policies and procedures aligned with legal requirements and workplace goals
- Wage comparisons to support competitive and equitable pay practices
- Health insurance pooling options with Minnesota Healthcare Consortium (MHC)
- General HR support and ongoing consultation (virtual and in-person)

OUR APPROACH

SCSC starts with a personalized HR assessment to understand your organization's needs and goals. Our team partners with you to provide tailored support — from recruiting top talent to updating policies — ensuring your HR practices are strategic, compliant, and aligned with your mission.

Services are delivered through a collaborative model that promotes shared learning and efficiency across participating organizations.

KEY POINTS

- **Expert guidance and planning** to help organizations enhance HR operations and employee experience
- **Engaging leadership teams, managers, and staff** to strengthen workplace culture and internal alignment
- **Hands-on assistance with recruiting, onboarding,** and developing effective policies and pay structures
- **Regular progress updates,** remote and in-person support, and transparent communication

HOW SCSC CAN HELP

Facing Hiring Challenges?

- SCSC offers marketing, recruiting, and streamlined selection services

Struggling with Competitive Pay?

- SCSC conducts wage comparisons to keep your offers competitive

Need Policy Support?

- SCSC tailors personnel policies to meet legal standards and workplace goals

Want to Improve Efficiency?

- SCSC's HR assessment identifies areas for strategic support and process improvement

WHY PARTNER WITH SCSC

- Save time and resources
- Ensure compliance with state and federal law
- Access HR expertise and recruitment tools
- Collaborative model reduces costs
- In-person or virtual consultations

GET IN TOUCH

The SCSC Human Resources team offers a comprehensive suite of services to help organizations operate efficiently. With over 55 years of combined experience, Mike Humpal and Crystal Hanson bring extensive leadership and organizational skills. Humpal has 37 years in local government, including 25 as Fairmont's Community Development Director and City Administrator, with strengths in administration, municipal services, and policy implementation. Hanson, founder of South Creek HR, has 20 years in human resources and a master's from the University of Minnesota's Carlson School of Management, specializing in leadership development, team building, and organizational culture.



Mike Humpal



mhumpal@mnsccsc.org



(507) 389-5766



Crystal Hanson



chanson@southcreekhrr.com



(507) 236-1124