BUYER'S CHECKLIST

10 questions to ask any safety AI vendor. Including us.

Before you sign, check how a system handles personal data and how its accuracy is measured. Ask each question, note the answer, and compare vendors side by side.

Trust and data

1. **What does a person see, and what does only the system see?** ☐
   GOOD ANSWER People should see de-identified footage (blur or silhouette) by default. Live frames are analysed by the system, not watched.

2. **Who is responsible for the data, and where is it physically stored?** ☐
   GOOD ANSWER You are the controller and the vendor the processor, under a written agreement. Processing and storage locations are named.

3. **Does the system identify a specific person?** ☐
   GOOD ANSWER The right answer is no: no facial recognition or biometric identification, and the capability is absent, not just switched off.

4. **When are recordings deleted, and who confirms it?** ☐
   GOOD ANSWER Raw video is not kept in operation. Any set-up sample has a stated deletion date and written confirmation.

5. **What will we tell the workforce in the first week, and who will say it?** ☐
   GOOD ANSWER A plain-language explanation agreed with employee representatives, delivered by site management, not the vendor.

Effectiveness

6. **What was accuracy measured on, and how many false alarms are there per day?** ☐
   GOOD ANSWER A measured figure from conditions like yours, reported continuously and never guaranteed, plus false alarms per camera per day.

7. **Do we count progress from go-live, or after the system has learned the site?** ☐
   GOOD ANSWER The baseline is the first full month after the learning period, not day one.

8. **Do we count per unit of activity or in absolute numbers?** ☐
   GOOD ANSWER Rates, for example per 1,000 vehicle movements, so a busy month doesn't look dangerous.

9. **Who can change the system's settings, and does that show in the report?** ☐
   GOOD ANSWER Named roles only, with every change logged and visible in reporting.

10. **How will a settings change show up on the chart?** ☐
    GOOD ANSWER Changes are marked on the chart, and only like-for-like periods are compared.