



Terms & Conditions

Lux Veritas Events Management Ltd

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 luxveritasevents@outlook.com

1. Definitions

- "Company" refers to Lux Veritas Events Management Ltd.
- "Client" refers to the person, company, or organization requesting services.
- "Services" refers to event planning, coordination, and management as agreed in the service contract or proposal.

2. Booking & Confirmation

- A booking is only confirmed upon receipt of a signed contract and a non-refundable deposit of [typically 25%-50%] of the total fee.
- The remaining balance is due no later than [e.g., 14 days] before the event date, unless otherwise agreed in writing.

3. Cancellation & Refund Policy

- Cancellations must be made in writing.
- If cancelled:
 - More than 60 days before event: Deposit retained, no further fees.
 - 30-59 days before event: 50% of the total fee due.
 - Less than 30 days before event: Full fee is due.
- Refunds will not be issued for services already rendered or expenses incurred.

4. Client Responsibilities

- The Client must provide all necessary access, permissions, and information required to carry out the agreed services.
- The Client is responsible for the behaviour of all event attendees and third-party vendors not engaged by the Company.

5. Supplier & Venue Management

- The Company may suggest or manage third-party suppliers and venues but is not liable for their performance unless otherwise agreed.
- Any payments to third-party suppliers are the Client's responsibility unless explicitly included in the service agreement.

6. Force Majeure

- The Company is not liable for failure to fulfil services due to events beyond its control (e.g., natural disasters, strikes, pandemics, or legal restrictions).
- In such cases, all efforts will be made to reschedule or refund where appropriate, minus non-recoverable expenses.

7. Liability

- The Company shall not be held liable for any indirect, incidental, or consequential damages.
- Total liability, if any, is limited to the amount paid by the Client for the services.

8. Insurance

- It is recommended that the Client obtains suitable insurance coverage (e.g., event cancellation, public liability, or vendor coverage).

9. Confidentiality

- Both parties agree to maintain confidentiality over any sensitive information shared during the planning process.

10. Intellectual Property

- Any designs, concepts, or plans created by the Company remain the intellectual property of Lux Veritas Events Management Ltd unless purchased or licensed in writing.

11. Photography & Promotion

- The Company may use photos or videos from the event for promotional purposes unless the Client opts out in writing before the event.

12. Governing Law

- These terms are governed by the laws of England and Wales. Any disputes shall be resolved in the courts of England.

Acceptance of Terms

By booking services with Lux Veritas Events Management Ltd, the Client agrees to these Terms and Conditions.