



Lightning Fibre

Refer a Friend Terms and Conditions

Valid from 1 June 2026

1.0 The refer a friend reward scheme is open to active residential and business customers. Each customer (referrer) is provided with a unique referral code that they can share with friends, family members and colleagues (referees). If a referee provides a valid referral code at the point of ordering a 24 month Lightning Fibre **Residential** Broadband contract, each party will be rewarded with £25.

You cannot claim using a code after the order date if the code was not used at the point of sale.

2.0 This scheme is only valid for sales of 24 month residential broadband packages. It excludes business broadband packages (but it is valid for business customers referring friends to residential broadband 24 month packages).

3.0 Refer a friend rewards cannot be applied to service fees, cancellation fees or any associated costs as per our standard terms and conditions.

4.0 We have the right to change the reward type and/or value, or withdraw this reward from any individual at any time without notice at our complete discretion.