

SOCIAL NARRATIVE

Getting to the NorShor Theatre

THE HEART OF
DOWNTOWN DULUTH

DULUTH

PLAYHOUSE

AT THE NORSHOR



Buying Tickets

I can buy tickets for all Duluth Playhouse shows online at www.duluthplayhouse.org, by phone at 218.733.7555, or in person at the Box Office.

If I want to attend a relaxed performance, I can find show dates and buy tickets at www.duluthplayhouse.org/about/accessibility.



Seeing My Seats (optional)

I can schedule a visit to the NorShor before a performance by emailing the Box Office staff at boxoffice@duluthplayhouse.org. by phone at 218.733.7555 to schedule a tour.

During this visit, I can see where my seat is located, take a tour of the building, and ask any questions I may have.



Ramp Parking

I can park at the Medical District Parking Ramp at 302 E 1st Street, Duluth, MN 55805. Located directly behind the Sheraton Hotel, this ramp is connected to the NorShor via the Duluth City Skywalk System.

I can pay for parking using one of the posted QR codes, the Park Duluth app, or the payment kiosk located near the pedestrian entrance. The ramp uses license plate recognition, so there is no ticket to pull. I will enter my license plate number when paying.

To stay inside, I can take the Skywalk to the NorShor. I can get to the skywalk by taking the elevator or the stairs.

If I take the elevator, I want to go to **LEVEL 1** for the Skywalk.





Public Transit

I can travel to the NorShor Theatre by taking the bus to the 3rd Ave. E. Transit Stop. From there, I can walk southeast (toward the Lake) on N 3rd Ave E until I reach Superior Street. I will turn right on E Superior Street, and the NorShor Theatre will be on my right. (2 min walk).

There are several bus routes with stops near the NorShor. I can plan my trip online with the [Duluth Transit Authority](#).



On-Street Parking

If I travel to the NorShor by car, I can park at a street meter and pay by the hour. Pay stations are located on the street and accept dollar coins or debit/credit cards. Most street meters by the NorShor have a two-hour maximum parking time.

I can also use the [Park Duluth app](#) to pay for metered parking and/or add more time to my parking meter. If I have disability license plates or a disability parking placard, I can park at a street meter for up to four hours free of charge.

Parking is not allowed directly in front of the NorShor. This space is reserved as a drop-off zone only.





Entering the Building: Grand Entrance

I can enter the NorShor through multiple entrances. The Grand Entrance faces Superior Street. This is the busiest entrance, so I may hear loud noises or encounter crowds of people.

This is one of two easily accessible entrances for wheelchair users, as there is a Usher on hand to open the doors and assist you with your entry. **This is our recommended drop-off area for patrons in wheelchairs or with mobility issues.**

If I walk through the Grand Entrance doors, I will see a Great Hall that leads to the Main Theatre Lobby. The Hall has a slight ramp to it, so I can ask an usher for assistance if needed.



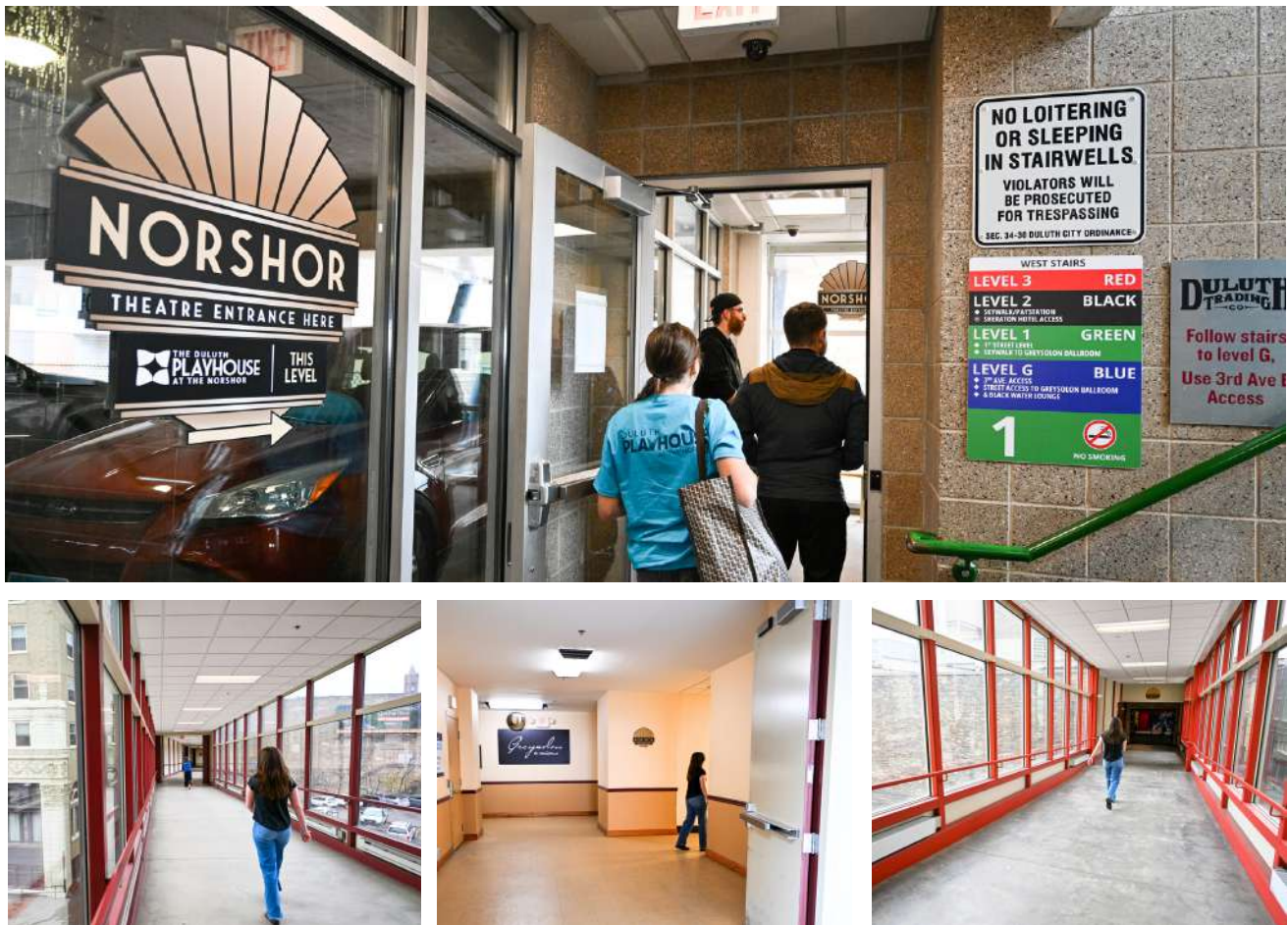
Entering the Building: Box Office

I can also enter through the Box Office that faces Superior Street. This entrance is less crowded and often quieter than the Grand Entrance. **This is an easily accessible door for wheelchair users and has an automated entry button I can push to open the door.***

As I walk through the door, the Box Office will be to my right. If I need my ticket printed, Box Office Staff will assist me.

The elevator to the Theatre Lobby is directly in front of me. I can ride the elevator up to my floor of the theatre.

**NorShor Theatre Accessible door made possible through the Duluth Legacy Endowment Fund of the Duluth Superior Area Community Foundation*

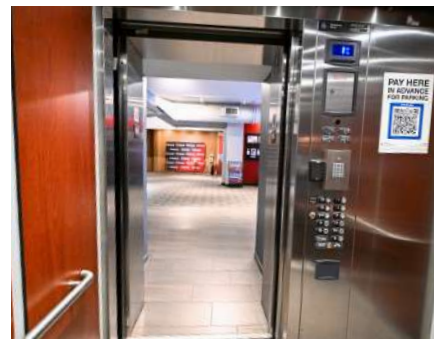


Entering the Building: Skywalk

As I enter the skywalk, there is a clam shell sign for the NorShor Theatre to let me know I am in the right place. A friendly Security Guard may say "Hi!" to me.

The Skywalk has a long, ramped bridge that crosses the street. If I need assistance, there is a waiting area for an usher to bring a wheelchair to help me. Along the skywalk, there are signs to let me know I'm going the right way.

Right before I enter the NorShor, there is another bridge that crosses a parking lot. I can look down at the cars and people below me.



Entering the Building: Skywalk (Continued)

I will see a big, bright mural painted on the wall as I enter the NorShor. Once in the building, I can walk down the hallway to find the public elevator or stairs. I will keep following the signs.

- If I take the Elevator, I will press **N1** to get to the Main Floor.
- If I take the stairs, I am **on Level 3**, and will go down the stairs to **Level 1**.

I will arrive on the Main Floor and see the Theatre Entrance.

DULUTH PLAYHOUSE AT THE NORSHOR

Questions?

Call the Box Office at 218.733.7555
email boxoffice@duluthplayhouse.org
or visit www.duluthplayhouse.org/about/accessibility.

Accessibility programs sponsors by:



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