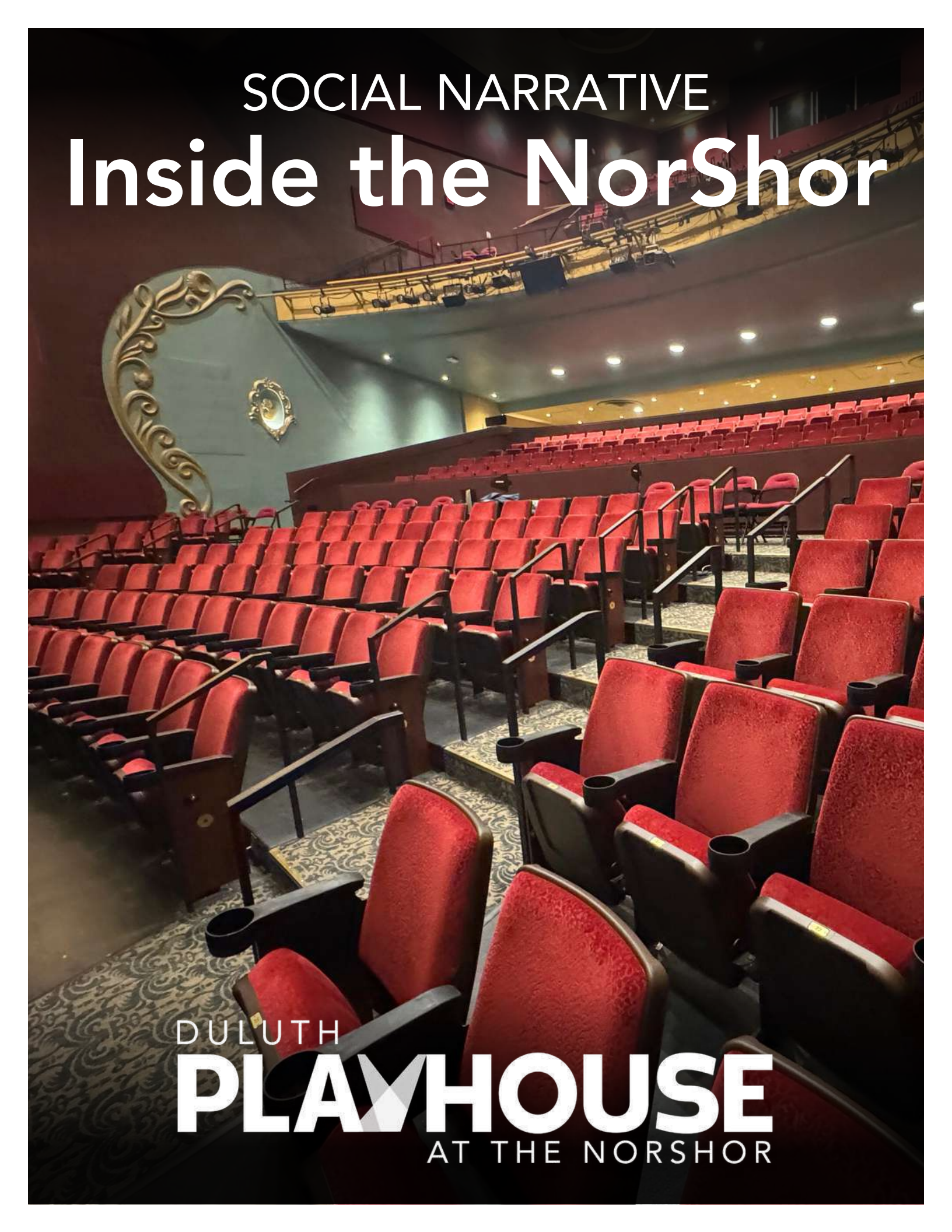


A photograph of the interior of the NorShor theater. The view is from the audience's perspective, looking towards the stage. Rows of red upholstered seats with black armrests are visible, arranged in a tiered fashion. A balcony with more seating is visible in the upper part of the frame. The stage area is partially visible on the left, featuring a large, ornate, light-colored decorative structure. The lighting is warm and focused on the stage area.

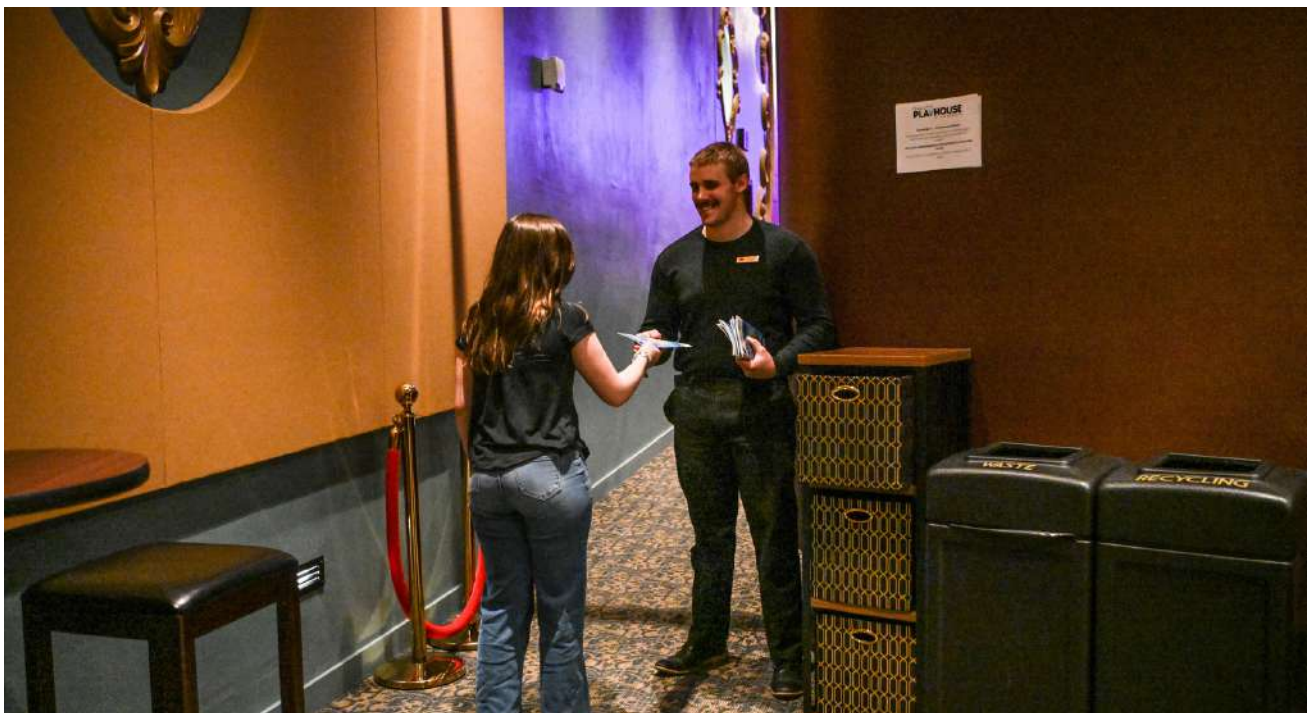
SOCIAL NARRATIVE

Inside the NorShor

DULUTH

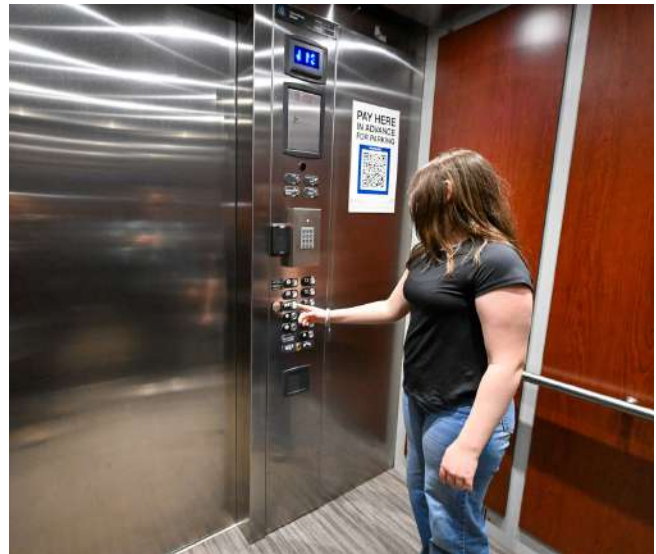
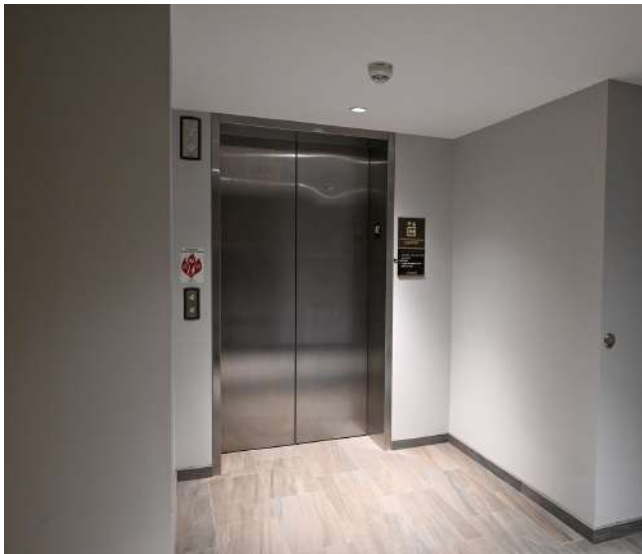
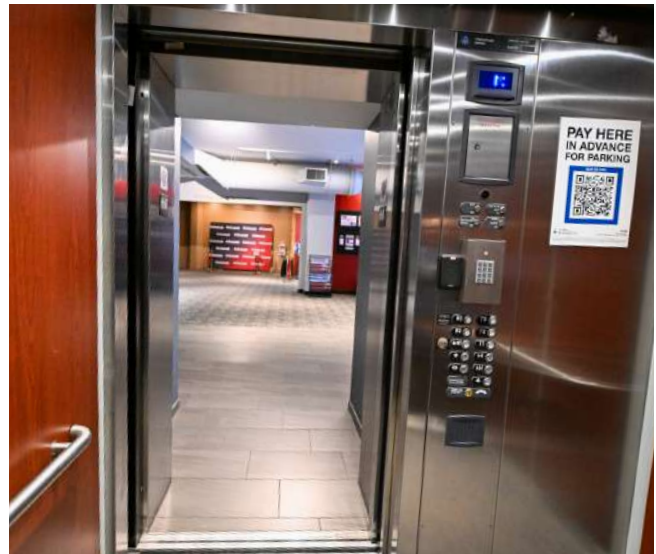
PLAYHOUSE

AT THE NORSHOR



Playhouse Staff and Ushers

I will see the Playhouse staff and ushers wearing all black and staff tags throughout the building. I can ask them for help at any time.



Elevators

There are multiple elevators in the building. The Theatre Elevator is accessible from the Box Office and Main Floor Lobby. I can take the theatre elevator to the Mezzanine (A2) or Balcony Seating (A3).

The Public Skywalk Elevator is to the left of the Box Office. If I walk through the Skywalk, I will use this elevator to reach the theatre, and I will return to this elevator to leave the theatre at the end of the show.

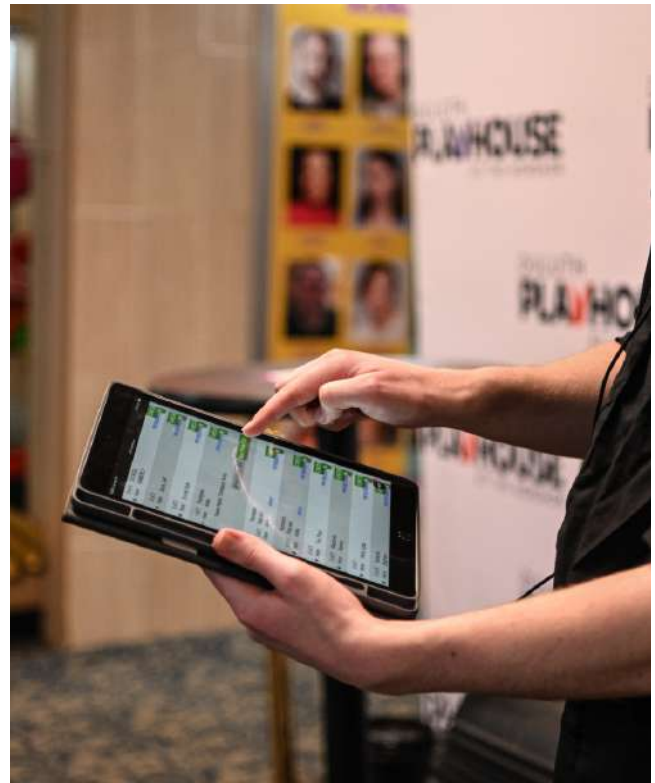
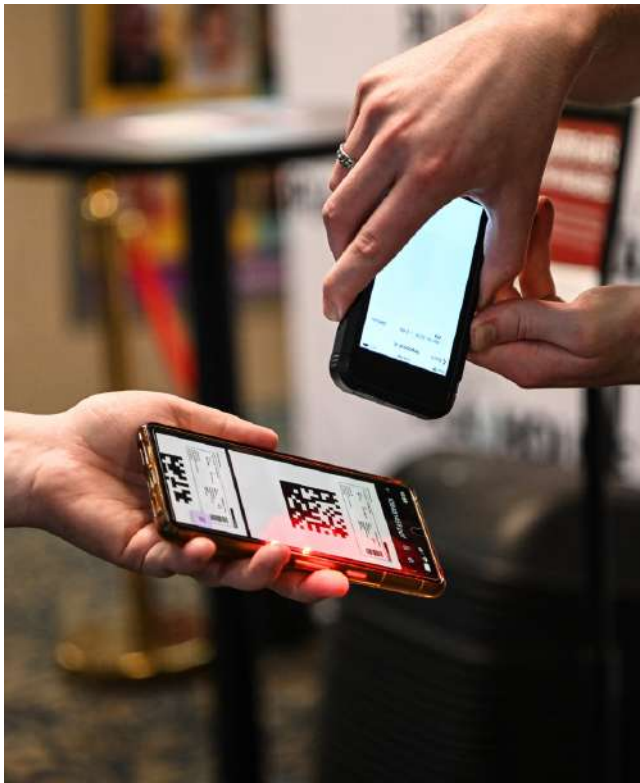


Box Office

If I made a reservation for WILL CALL, I will check at the Box Office to the left of the Grand Entrance. I can also request assistance at this desk when I arrive for the performance.

This is where I can pick up an assisted listening device if needed.

I will meet a Playhouse Staff member who can assist me and help me find my way around the building. Ushers will be available to help me the entire time I am at the NorShor for the relaxed performance.



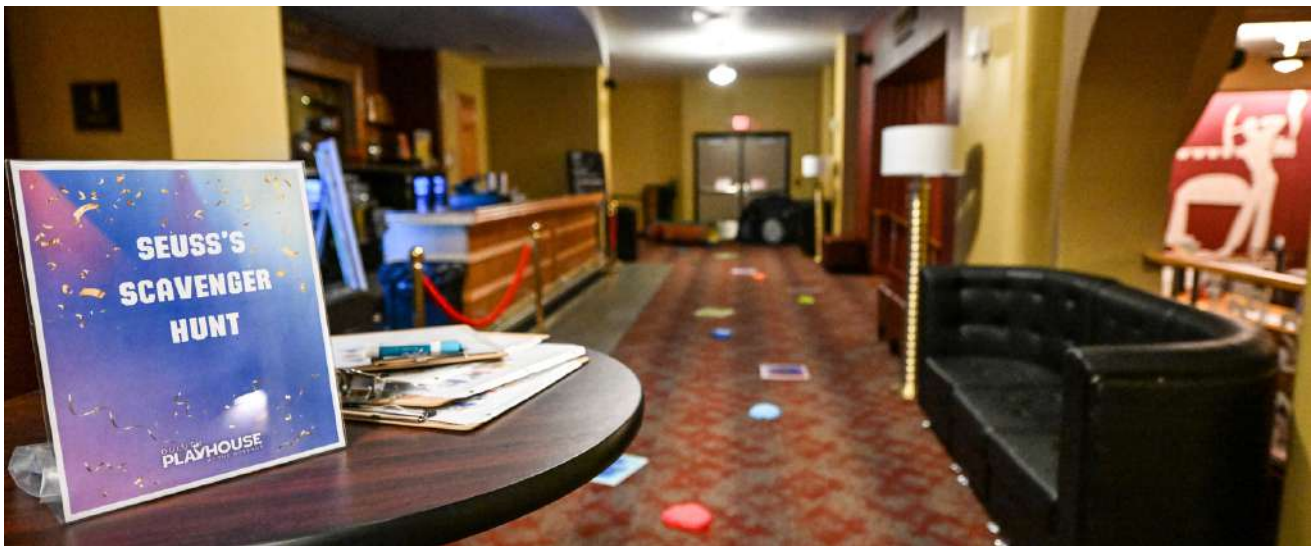
Getting my Ticket

My ticket will indicate where I am seated. There will be ushers stations in the lobbies outside the theatre. One of these ushers will ask to see my ticket.

They will scan my ticket with a handheld scanner or tablet. I may see a red light or hear a quiet beep when my ticket is scanned. Then I will be able to enter the theatre and go to my seat.

The usher will also help me know where I should go. They may offer me a playbill.

I can ask a staff member to look at my ticket and help direct me where to go.



Activity Areas

I can play and explore activities in the lobby of the Main Theatre and on the second-level Mezzanine before the show begins.

I can ask a Playhouse staff member for help to find these areas. The layout changes each performance.

These activities will end 10 minutes before the performance starts so I have time to get to my seat.



Concessions

There are food and beverage items available for purchase that I can enjoy before the show or during intermission. I can bring my snack or beverage to my seat.

I can bring bottled water with me and refill my bottle at the drinking fountain located outside the public restrooms.

I can also bring my own snacks from home.



Public Restrooms

I can use the public restrooms in the main lobby. They are separated by gender identity and have multiple stalls, automatic faucets, and paper towels. There is also a loud hand dryer that I can use.

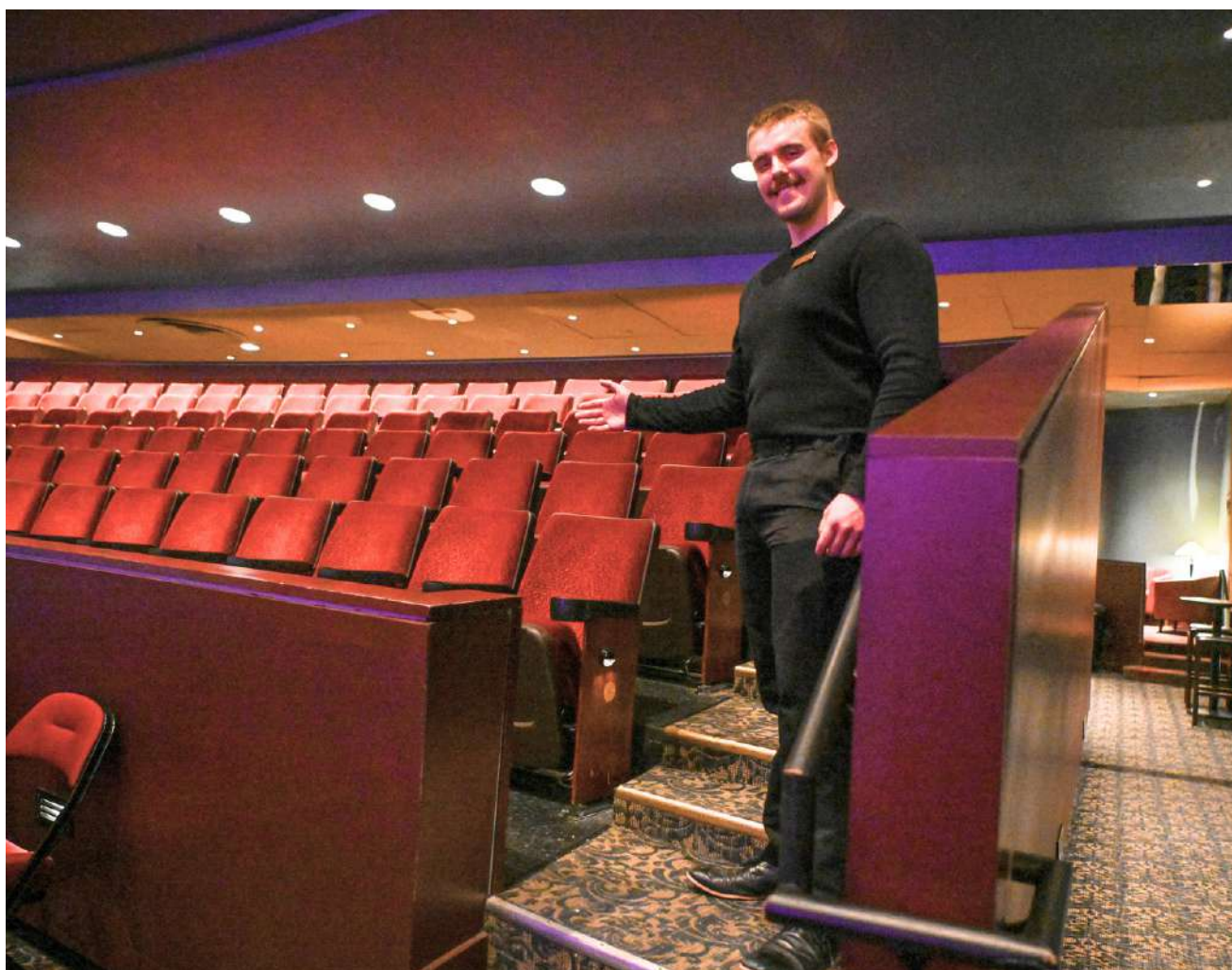
The toilets are manual flush, and there are urinals with manual flushers in the men's room.



Check Out Station

I can visit the Check Out Station in the main lobby to pick a sensory helper.

I can borrow fidgets or headphones, or ask any questions I have.

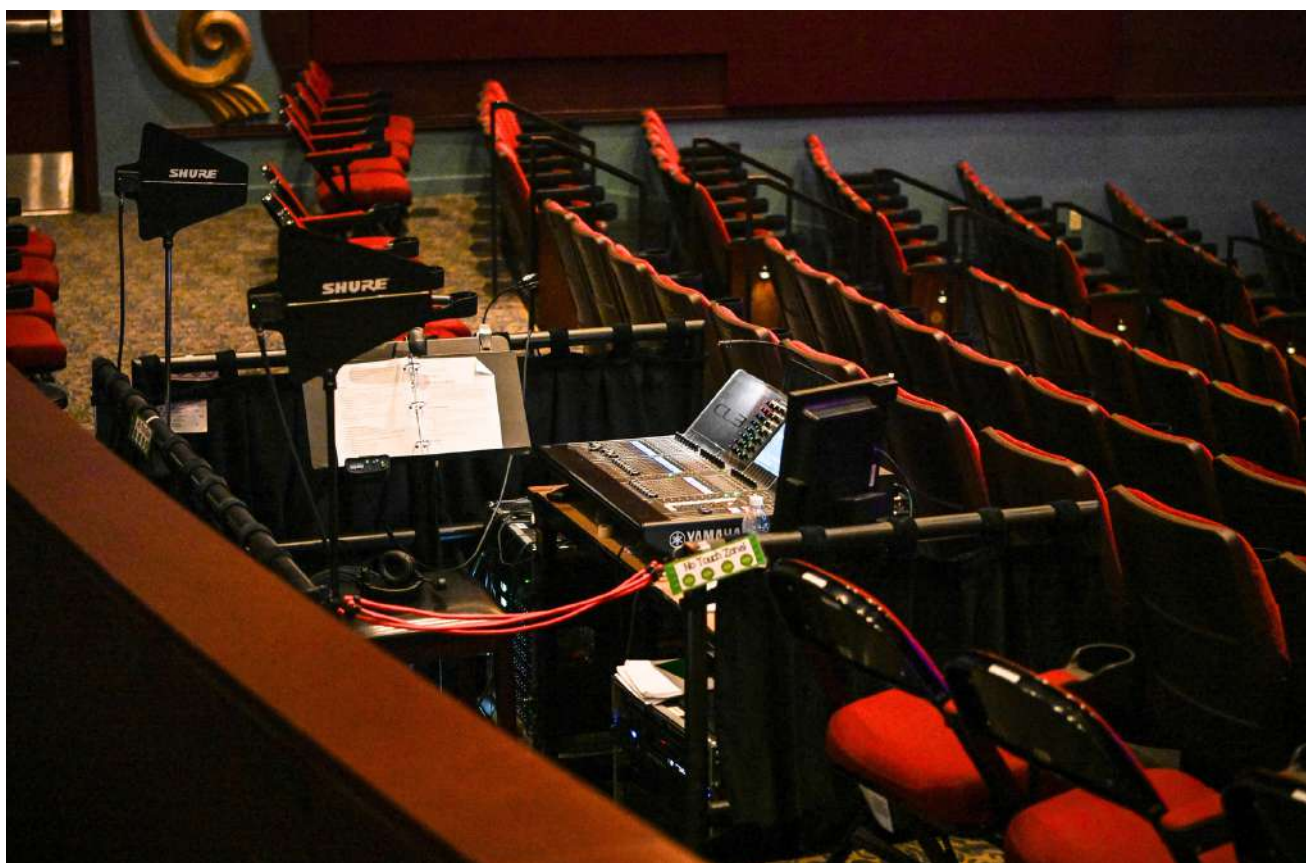


Finding My Seat

I can follow an usher to see where my seat is.

I can bring anything with me to help me get comfortable in my seat.

I will sit with my group. There will be people I don't know sitting near me who are also watching the show.



Artist Only Zones

To help everyone have a safe and successful performance, there are a few areas reserved for cast and crew during the show. Please enjoy the performance from the audience and avoid entering these spaces:

The Sound Operation Station (pictured above): This is where the sound operator runs the audio for the performance.

The Orchestra Pit: Located in front of the stage behind the black railing, this is where the music conductor leads the orchestra.

The Stage: The stage is reserved for performers during the show.



Quiet Area

I can find a quiet place before, during, or after the performance. The quiet area is up the stairs on either side of the Main Theatre, or I can take the theatre elevator to the Mezzanine.

There will be comfortable seating and sensory tools I can use to relax and self-regulate as needed. There will also be a Playhouse Staff member or volunteer in these areas to help me or answer any questions I have. I can go here to stretch, color, or relax at any time.

DULUTH PLAYHOUSE AT THE NORSHOR

Questions?

Call the Box Office at 218.733.7555
email boxoffice@duluthplayhouse.org
or visit www.duluthplayhouse.org/about/accessibility.

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