



LOS ANGELES COUNTY
DEPARTMENT OF
MENTAL HEALTH
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Hollywood 2.0 Concept Note

The Department of Mental Health is seeking concepts from our Community Workgroups on innovative ideas to implement in the Hollywood 2.0 Pilot Project. Please note that timing and funding source will also guide which ideas the Department is able to move forward with.

Primary Purpose (check at least one):

Increase access to mental health services	
Increase quality of mental health services	X
Promote interagency collaboration related to mental health services, supports, or outcomes	X
Increase community and peer collaboration and input regarding mental health service delivery in the Hollywood area	X

Project Approach (check at least one):

Introduces a new mental health practice or approach	
Makes a change to an existing mental health practice that has not yet been demonstrated to be effective, including, but not limited to, adaptation for a new setting, population, or community. (Include how they will engage with the other Hollywood 2.0 providers in the description)	X
Introduces a new application to the mental health system of a promising community-driven practice or an approach that has been successful in a non-mental health context or setting	X
Participating in a housing program designed to stabilize a person's living situation while also providing supportive services on site	

Working Title of Proposal	Long-Term Integrated Supportive Employment, Education & Retention Program for individuals with Mental Health needs.
Target Population (including age group, any clinical requirements (e.g., diagnoses, co morbidity, housing status, etc.))	☐ 0-5 Yrs ☐ 6-15 Yrs ☒ TAY 16-21 Yrs. ☒ TAY 22-25 Yrs ☒ Adults 26-59 Yrs ☒ Older Adults 60+

Need and/or Service Gap Addressed	1. Lack of coordination & integration between public agencies charged with employment placement & navigation for individuals with MH issues and non-profits offering individualized employment services & support with documented employment effectiveness. 2. Lack of long-term support as individuals progress from initial job finding to more advanced career development. 3. Integration of vocational/employment provider as part of the clinical team to improve treatment & employment retention.
Two Sentence Description of Proposal	Create a program that addresses long term support for both vocational and career planning paths that streamlines referrals from DMH to non-profit community partners to ensure time sensitive response to clients seeking assistance.
Estimated Annual Program Costs	>1M ☐ 1-3M ☒ 3-5M ☒ <5M ☐
Community Partners	Chrysalis, Downtown Women's Center, Homeboy Industries; Painted Brain; LA Rise; Foster Nation; St. Anne's; Los Angeles City College; Pacific Clinics; Project Return; LA Chamber of Commerce, The Emporium; Worksource Centers; Family Worksource Centers; Volunteers of America & any volunteer center, Department of Rehabilitation, Apprenticeships and Certificate Programs, Hollywood 2.0 groups and organizations, Business Improvement District.
Implementation Issues/Challenges	1. Develop MOU agreement between public & private providers for work adjustment, supportive employment, social enterprise & etc. 2. Integrating employment services providers within the clinical team to improve outcomes.

	3. Streamlining the referral process to divert clients from current DMH to DOR where case managers have a high case load & long response times to do direct referral to successful community non-profits for quicker client engagement. 4. Finding potential employment opportunities that match quickly. 5. Implementing long-term program guides & goals to enable clients to have easy access to case managers & programs as they work through their employment journey & challenges: Phase 1 may be finding entry level work, Phase 2 may be evaluating career & educational goals, & etc. 6. Long-Team mentoring to increase consistency & reliability of people assisting job seeker. 7. Ensuring case managers and mentors are well trained in trauma informed approaches & assertive engagement & have an open approach when working with clients. 8. Development of various social enterprise opportunities to offer work experience in a supported environment. 9. Funding structure for non-profit contracts.
Short-term Goals/Outcome	1. Improved response time when individuals seek help with employment by altering referral process. 2. Improved individualized treatment or employment plans & placement outcomes. 3. Trust built with clients by training case managers to be responsive, consistent, available & trauma informed. 4. Support for case managers & clients by mentorship matching.

	5. Case managers and mentors will be assessed on an annual basis to improve quality of care and training. 6. An employment specialist will be recovery oriented approach, strengths based, and preferable someone with lived experience. 7. By implementing IPS/Supported Employment as an EVP approach and following the fidelity, it will take care of silos, long referral process, and eliminate client barriers to employment. 8. Using an Employment First approach, minimizing the barriers of the referral process, and using employment as an intervention as part of the person's whole person care approach. 9. Eliminate the barriers created by the current DMH referral form.
Long-term Goals/Outcomes	1. Long term job retention, interpersonal & life skills development. 2. Development of process that builds on early job acquisition-advancing to career/vocational development and long-term job stability and living wage standards. 3. Continued engagement with individuals to offer both individualized & personalized assistance for specific employment & life obstacles affecting employment as needed. 4. Development of easily accessible group programs/interventions & advance in their job & career paths. 5. Modify medical model approach so a psycho-social rehabilitation approach to assisting clients with lived experience who are seeking employment. 6. Facilitate a responsive culture by implementing ongoing surveys and assessments to collect feedback.



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	7. Cultivate additional relationships with funders and advocates who can support sustainable solutions and services. 8. Develop an Advisory Group of people with lived experience to guide the management, oversight and broader strategy to support the growth of this program.
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