

# HELP EMPLOYEES DO THEIR BEST WORK WITH WINDOWS 11 AND MODERN DEVICES



When developing Windows 11, Microsoft had a sharp focus on the growth in hybrid working. From higher productivity and stronger security to enhanced collaboration, Windows 11 devices offer a modern user experience that enables all employees to work more productively and safely wherever they are located.

However, Windows 11 has new hardware requirements which means that not all existing devices running earlier Windows generations will be suitable for the new OS.

There is an enormous variety of devices, manufacturers and technologies available. This gives organisations an opportunity to improve employee experiences by offering them a choice of devices supported by cloud native approaches enabled by modern endpoint services like Autopilot and Intune. Moving to cloud native removes the need to maintain device-specific builds, which allows a wider range of devices to be offered.

Assessing the compatibility of existing hardware and finding the best replacement devices for each employee can be a complex process. With Windows 10 support ending in October 2025, time is running short. Despite the pressure of tight budgets, packed workloads and limited resources, IT teams must move quickly.

Computacenter offers a range of expert services to help organisations get the right Windows 11 devices into the right hands, supported by modern endpoint management.

LET'S GO



# DISCOVER NEEDS, DELIVER DEVICES

One of the first steps in Computacenter's approach is to identify devices that will not support Windows 11. It is also likely that devices around four to five years old should be changed, even if they do meet the Windows 11 minimum requirements, because they may deliver poor user experiences. At this stage we also identify users with newer devices and those using standard and Microsoft applications who may be ready to upgrade to Windows 11 more quickly.

Computacenter experts run workshops and assessments that explore employee workstyles to identify their preferences and needs. The assessment provides an understanding of how and where people work – their mobility needs, screen size requirements, location, preferences and other parameters. In parallel, we can use analytics to monitor how devices are being used, which gives further insights into employees' changing requirements.

Computacenter then helps organisations to choose the best devices to suit the needs of their users. This enables an IT team to make informed device choices without spending time trawling through multiple manufacturers' technical documentation.

Windows 11 computers deliver 42 per cent faster completion on average of demanding workloads, compared to Windows 10 devices<sup>1</sup>

1. Windows 11 For Business, Microsoft, 2024.



## APP READINESS AND REMEDIATION

In parallel with device selection and supply, it is essential to review your existing applications to check their compatibility with Windows 11. Computacenter uses advanced automated testing processes for rapid and reliable assessment. Typically, around 5 per cent of business-critical applications will need updating to work properly with Windows 11.

This is also a good opportunity to identify apps that may no longer be required and run a programme of rationalisation to reduce costs and complexity.





## ACCESSING POWERFUL AI FROM ANYWHERE

Windows 11 breaks new ground in the way it enables users to harness the power of artificial intelligence [AI]. The OS provides easy access to many Microsoft Copilot apps, perhaps most importantly Microsoft 365 Copilot.

While cloud-based Copilot can be used on all devices compatible with Windows 11, choosing higher specification devices, enables employees to benefit from on-device AI. Processing AI workloads on device means users will be able to benefit from AI ready apps even when not connected to the internet. Windows 11 presents an opportunity to choose from a wider range of devices including some which feature built-in neural processing that enables powerful AI algorithms to be run on the device, boosting performance by freeing up the main CPU to work on other tasks. Running AI apps like Copilot on device also improves security, enables faster responses by avoiding online latency and could reduce the organisation's licencing costs.



## LIFECYCLE SUPPORT – FROM DEVICE PURCHASE TO RETIREMENT

**As well as helping organisations and their employees to select the right devices, Computacenter provides:**

- Sourcing and financial modelling to help organisations obtain devices with optimised capital and operational expenditure
- Delivery and support services to send configured devices and peripherals to employees wherever they are
- Managed Services to ensure devices always perform at their best, with analytics identifying issues for the most efficient resolution
- Device end of life services that includes secure and compliant disposal or reprovisioning to capture the greatest residual value from retired devices.



## DEPLOY DEVICES AT SCALE

Modern endpoint management enables organisations to achieve a cost-effective, rapid and reliable roll out of Windows 11, whether upgrading existing devices or deploying new ones. Cloud-based configuration, provisioning and onboarding streamlines Windows 11 device deployment and management, releasing skilled IT resources to focus on other tasks.



Modern endpoint management provides a better digital experience for the hybrid workforce which expects consumer-like experiences. This can help reduce work interruptions and maintain high productivity by keeping devices at peak performance through automated updates, allowing users to work from anywhere.

In addition, by unifying endpoint management on Microsoft Intune, organisations can use a single platform to efficiently manage all devices, which simplifies operations, reduces licencing costs and enables employee choice. Even at enterprise scale, IT teams can ensure superior experiences for all employees.

Computacenter supports an organisation's deployment of modern endpoint management systems through the application of current best practices and its MAP365 automation platform.



# DISCOVER MORE

To learn how Computacenter can simplify device selection in support of your Windows 11 adoption programme, please contact your Computacenter Account Manager.

Call **01707 631000** or email [enquiries@computacenter.com](mailto:enquiries@computacenter.com).

## About Computacenter

Computacenter is a leading independent technology and services provider, trusted by large corporate and public sector organisations. We are a responsible business that believes in winning together for our people and our planet. We help our customers to source, transform, and manage their IT infrastructure to deliver digital transformation, enabling people and their business. Computacenter is a public company quoted on the London FTSE 250 [CCC.L] and employs over 20,000 people worldwide.

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