

# FAQ

## **1)WHAT IS DANCEHIVE?**

DanceHive is an exclusive home-sharing and networking platform for dance practitioners.

It allows users to host and be hosted during auditions, workshops, intensives, contests, and other short-term dance experiences.

Goal: to make traveling more accessible and create authentic connections between dancers.

Access is only possible by invitation or by requesting an access code.

Travel more. Spend less. Meet people who share your passion.

## **2) HOW DOES IT WORK IN PRATICE?**

It's simple:

Create your profile for free with an access code.

Anyone registered on the platform can be both a Host and a Guest. If you cannot host, you can state it in your description.

Search for a dancer in the city you need to go to.

Send an accommodation request using Cells.

If accepted, you exchange contact details and organize your stay.

At the end, you both leave a review, and your host receives the agreed Cell compensation.

## **3) WHAT ARE CELLS?**

Cells are DanceHive's exchange currency.

1 Cell = 1 night of hospitality. Simple math, no strange formulas.

If you are a Guest → you spend 1 Cell per night + 1 service Cell.

If you are a Host → you earn 1 Cell per night.

When you register on the platform, you already have 1 Cell available.

## **4) HOW CAN I ACQUIRE CELLS?**

You have three ways:

- By hosting other dancers, you earn 1 Cell per night
- By inviting dancer friends to create a profile using your personal access code, you earn 1 Cell
- By purchasing them, in case of urgent need, at a symbolic price:  
1Cell: €15, 5Cells: €40, 12Cells: €90

Cells are not yogurt: they do not expire.

## **5) HOW DO THEY WORK?**

Without Cells, you cannot send requests. Cells are deducted when you send a request.

If the request is rejected, all Cells are immediately returned, and you can send another request.

If your Host takes too long to respond, you can cancel a request and send it to someone else.

If your balance goes negative, you must purchase Cells to restore your profile.

The service Cell helps support and grow the platform.

If you host as much as you travel, you can stay anywhere at zero cost.

If you have accumulated Cells but do not need accommodation, DanceHive allows you to redeem dance-related rewards (clothing, discounts for shows, workshops, intensives, etc.).

This is how we keep the community alive and the system working for dancers.

It is good practice to respond quickly to received requests.

You may send multiple requests simultaneously if you have enough Cells. After acceptance, contact details are provided to communicate outside the platform, but DanceHive is not responsible for external conversations.

## **6) IS DANCEHIVE SAFE?**

Access is by invitation or request only.

Each user is manually verified. If we do not have enough information, we request additional material to confirm that you are truly a dancer. Saying "I dance at the club on Saturdays" is not enough.

Community safety is based on responsibility, respect, and reviews.

Users who violate the rules can be reported via the dedicated function.

In unpleasant or emergency situations, you must immediately contact local emergency numbers and then inform the platform.

## **7) WHAT INFORMATION WILL BE SHARED WITH OTHER USERS?**

On the platform, only the following will be visible:

Profile photo, Name, Age, City, Short introduction and Approximate map location (1 km radius)

Your email will be shared only after a request is accepted.

Your phone number and other personal data will never be shared with other users.

A complete profile presentation helps Hosts and Guests get to know each other before the exchange.

It is important not to share sensitive data.

DanceHive is not responsible for conversations/actions that occur outside the platform.

The account can be deleted at any time, but deletion is permanent and does not allow reuse of the same credentials or Cell balance.

## **8) WHAT HAPPENS WITH REJECTED OR CANCELED REQUESTS?**

If a request is rejected → the Cells return to your wallet so you can send another request.

If due to a schedule change the Guest or Host cancels an accepted request → in this case, only the service Cell is retained from the person who canceled.

It is important to proceed with the cancellation so that the guest does not lose all their Cells.

## **9) HOW DO REVIEWS WORK?**

Reviews are the heart of trust.

The Host receives the Cells only after completing the review.

The Guest can also leave a review, but only after the Host has submitted theirs (the Guest will be notified by a yellow dot when it is possible to review the Host).

Rating from 1 to 5.

Transparency = stronger community.

## **10) CAN I PAY MY HOST IN MONEY INSTEAD OF CELLS?**

Cells are the only system recognized by the platform.

External payments are not welcome.

If a Host asks you for additional payment, the answer is simple:

No thanks, I have already purchased Cells.

### **11) IS DANCEHIVE A RENTAL SERVICE?**

No! DanceHive was created for exchange between dancers, not for commercial rentals.

This is why hosting/being hosted is not always guaranteed.

Accommodation through DanceHive is not simply renting a room, but a shared experience with your host, from which interesting friendships and collaborations may arise.

### **12) CAN I DELETE MY ACCOUNT?**

Yes, at any time. It is a final decision and you will not be able to recover it or retrieve your Cell balance.

### **13) HOW CAN I CONTACT THE TEAM?**

You can write at any time to:

[info@dancehive.net](mailto:info@dancehive.net)

We are few, but super passionate 

And we are probably replying to you between a rehearsal and a performance.