

# Bristol Harbourside Festival Accessibility Information Pack

**Events**: Bristol Harbour Festival 2025

#### **Event Dates & Times:**

Friday 18th July 6 pm - 10 pm (Main Stage & Millennium Square only) Saturday 19th July 11 am - 10 pm Sunday 20th July 12 pm - 7 pm

#### **Event Location:**

- 1) Festival address for Amphitheatre entrance Main Stage Canons Way, Bristol BS1 5LL
- 2) Festival address for Millennium Sq and Access Hub Canons Way, Bristol BS1 5LL
- 3) Festival address for Queen Sq entrance Bell Avenue, Queen Square, Bristol BS1 4QZ
- 4) Festival address for College Green entrance Deanery Road, College Green, Bristol BS1 5TL

This pack aims to provide all the information you will require prior to arriving on site and to deliver the event, however, if there is any further information that you require, please contact us on the below details and we will be happy to assist.

## Here are contact details for any access-related enquiries.

Access Email: access@proudevents.co.uk
Access Contact Number: 07503372169





Download your own copy of the access map here.

#### What3words

Throughout this document, you will see key access locations pinpointed to a 3-metre radius. This will be done via the what3words app, which will be referred to later on in the pack. Simply embed the three words that come after ///...

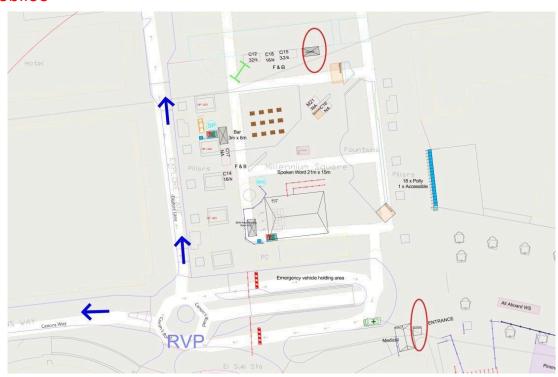
Feel free to download this before arriving at the site to help you navigate your way around (a link for this is found in the "Travel—Directions to site" section later in this pack).

Here is a demonstration of how they will be presented within the text: (what3words ///one.two.three).



## Access hub Location what3words ///ages.rides.funded

Top red circle is the Access Hub tent & BLS area, top bottom red circle is Mobiloo



# **What3Word Locations**

Millennium Square (The Expression Stage)		
Access Hub HQ	(w3w = ///ages.rides.funded)	
Accessible toilet (to rear of stage)	(w3w = ///thus.going.fuel	
HDU (across the road in front of stage)	(w3w = ///oath.fired.relay	
Medics	(w3w =///like.flips.leap	



Accessible WC by traders (near	(w3w = ///photo.leader.onion)
amphitheatre)	

# We Are Curious (Not Advertised)

(W3W = ///finger.live.filled)

- Step free access
- Accessible toilet (as you go in to the right hand side)
- HDU (right hand side (radar))
- Quite space (2nd floor (Only for specialised cases, must have escort from Accessibility InfoPoint based at Millennium Square))

The Amphitheater (Harbour View)		
Accessible Viewing Area	(w3w = ///anyone.rides.ship)	

College Green (Family Playground)	
Accessible Viewing Area	(w3w = ///career.game.dined
Accessible toilet	(w3w = ///mice.barks.trial

**Queens Square (Bristol Rising Stage & Dance Tent)** 



Accessible Viewing Area	(w3w = ///incomes.same.danger
Accessible toilet	(w3w = ///asking.buzz.sang

Quite Space: Chaplaincy Boat Wellbeing Hub		
(w3w =///blame.gaps.steep)		
Accessible toilet (At harbour hub)	(w3w =///prime.dragon.spring)	

At the Bristol Harbour Festival, the entertainment is spread across several key areas, each with its own terrain, atmosphere and focus. Below is a brief description but please see the website for more information on acts and performances.

## **Information for Performance Spaces**

Queen Square where you'll find a lively mix of emerging talent, live music at the Bristol Rising Stage, a Dance Tent, street food stalls and a market.

## **Accessible Viewing Areas:**

**Bristol Rising Stage (Queen Square)** 



Seating available (first come first serves bases)

<u>The Amphitheatre</u> offers a bigger stage experience with headline acts, DJs, and larger groups/bands performing into the evening.

#### **Accessible Viewing Area:**

- Seating available (first come first serves bases)
- Wheelchair charging
- BSL viewing area (Saturday 13:00 22:00 & 12:00 19:00 Sunday)

Millennium Square is where you'll find folks and americana music (Saturday) Spoken word & talks with high-profile speakers (Sunday).

## **Accessible Viewing Area:**

- Seating available (first come first serves bases)
- Wheelchair charging

<u>College Green</u> is the circus playground, with a variety of family friendly performances, acts and hands-on workshops, perfect for children's entertainment.

## **Accessible Viewing Area:**

- Seating available (first come first serves bases)
- BSL viewing area (Saturday & Sunday 12:30 18:30)



If you are planning to cover the whole site or just concentrate on one or two areas, the following distance may help in planning your day:

## **Main Routes (Terrain and Distances)**

- Queen Square to Brunel's ss Great Britain: 0.63 miles; approx.
  - Mostly level ground, terrain is a mix of cobbled streets, grassed areas, railway tracks and concrete pavements.
- Queen Square to Millennium Square: 0.53 miles; approx.
  - Mostly level ground inclines towards Millennium Square, terrain is a mix of cobbled streets, grassed areas, and concrete pavements.
- Queen Square to College Green: 0.4miles; Approx
  - Mostly uphill, terrain is a mix of cobbled streets, grassed areas, a wooden bridge (if you chose to walk with an incline and concrete pavements.
- Queen Square to Cathedral Walk: 0.5 miles; approx.
- Millennium Square to Brunel's ss Great Britain: 0.64 miles;
   approx. 10 minutes via ferry

## **Temple Meads Train Station to:**

- Queen Square: 0.68 miles; approx.
- Brunel's SS Great Britain: 1.22 miles; approx.
- Millennium Square: 1.22 miles; approx.



#### All of our sites:

- Welcome Assistance Dogs but please make sure to clean any spending.
- Chairs are exclusively available at accessible viewing areas on a first come first served basis.

# **Queue Jump**

Bristol Harbour Festival is an unticketed event. Although for our access customers, we are providing the option to collect a <u>Queue Jump</u> wristband from the Access Hub that will work at our external traders and bars, so that you can avoid queuing.

College Green and The Amphitheatre will also have queue jump lanes.

# **Accessibility Hub**

The Accessibility Hub will be a location where you can ask any questions related to our access provisions, including BSL programmed performances, and gain more detailed information about the site facilities, such as WCs, HDUs, and accessible viewing areas. We will have large print menus for our onsite traders and the festival's performance lineups for customers to read at their disposal. We will provide disposable earplugs in this location, as well as having a hearing loop installed for those with hearing aids.



Alongside our Hub will be our BSL socialising area for our BSL community that may need respite or to connect with other festival goers

# **Toilets**

The festival takes place across multiple locations around Bristol's Harbourside. Surfaces include a mix of hard-standing and permanent roads (including cobbles), as well as grassed areas at College Green and Queen Square. Steps and kerbs are present throughout - a detailed 2025 festival site map will be provided soon.

Accessible toilets are available at every toilet block across the festival site. In addition, fully accessible Changing Places facilities (also known as High Dependency Units or HDUs) will be available at three key locations during their respective opening hours:

Millennium Square (with Mobiloo), We The Curious, and Cabot Circus (10am–8pm).

# **British Sign Language**



There will be BSL interpreters at the Harbour View Main Stage Amphitheatre and Family Area at College Green on both Saturday, 19th and Sunday, 20th July.

## Main Stage

- Saturday 13:00 22:00 & Sunday 12:00 19:00
- College Green Circus Stage
  - Saturday & Sunday 12:30 18:30

# **Parking**

Blue Badge holders may park in any on-street pay-and-display bay or council-owned car park without paying parking charges, in accordance with the terms of use for their Blue Badges.

Blue Badge holders may also park for free in any pay-and-display, limited waiting bays, or permit holder bays.

# Accessible viewing areas

There will be ground-level viewing areas for customers with access requirements across the festival sites. These will be stewarded and run on a first-come first-served basis, with limited seating. These



will be located at:

Cirque Bijou Presents (College Green)

Bristol Rising Stage (Queen Square)

Dance Tent (Queen Square, indoors)

Expression Stage (Millennium Square, indoors)

There will be a viewing platform (raised area at the back of Canons House) for the Harbour View Main Stage.

# **Mobility Scooters**

Bristol Shopmobility is based in Cabot Circus car park approximately 0.7 miles from Queen Square. It hires out a mixture of equipment including electric scooters and manual wheelchairs. Wheelchair power charging will be available at the amphitheatre accessible viewing platform. Up to five hours' free parking in Cabot Circus car park is included with the hire of equipment. For full details and to book please visit www.bristolshopmobility.co.uk



Thank you for joining us at Bristol's Harbourside Festival. If you need anything prior to the show please contact us. On show days please come and see us at the Accessibility Hub based at Millennium Square!