

ICT50220 Diploma of Information Technology

NSW Smart and Skilled | Online qualification fact sheet

Your course

ICT50220 Diploma of Information Technology comprises 20 units: 6 core and 14 electives. EQC's advertised study focuses are Back End Web Development, or Cyber Security and Business Analysis. The selected units and any specialisation recorded on the award must meet the qualification packaging rules and be confirmed in your course information.

Indicative duration is 12 to 24 months, subject to your agreed training plan, prior learning and study arrangements. This is course planning information, not a statutory minimum. Online learning and assessment through the EQC Learning Hub.

Before you enrol, EQC provides the selected units, confirmed duration, start and end dates, study and assessment schedule, required equipment/software and any attendance arrangements. The training package specifies no formal entry requirements; EQC still assesses suitability and any disclosed course requirements.

Eligibility and funded places

You must be 18 years or older to enrol with EQC. EQC does not accept under-18 enrolments. This is EQC's admission rule; a lower government funding age threshold does not override it. For the usual Smart and Skilled programs, you must also generally live or work in NSW, have a valid USI and no longer be in secondary education, except registered home schooling. Eligible citizenship or residency categories include Australian citizens, permanent Australian residents, New Zealand citizens and specified humanitarian or related visa categories. Special provisions cover eligible Aboriginal or Torres Strait Islander students in defined interstate border areas and eligible refugees and asylum seekers. Apprenticeship and traineeship eligibility is assessed separately against the NSW training contract and program rules.

EQC checks your evidence and confirms the applicable approved program and funded place before enrolment. A subsidy is not automatic. Ask Student Services about eligible fee-free categories. Student-visa or offshore enrolments require separate advice and are not covered by this NSW domestic fact sheet.

Fees and what is included

Your written fee offer identifies the government-calculated student fee, any eligible exemption, payment dates and any permitted incidental charges before you enrol. The student fee covers the qualification and includes three assessment attempts per unit. Essential learning and assessment materials are included. EQC does not automatically add administration or resource fees to NSW-funded training. Any permitted additional charge must be explained and agreed before it is incurred.

Payments, resources and recognition

You receive an individual written fee quote, payment schedule and invoices. The agreed qualification fee is not an annually reset fee. EQC applies the NSW rules for credit transfer, recognition of prior learning and eligible exemptions, including recalculation and refunds of overpayments. General concession fees do not apply to a diploma; other fee-free eligibility may apply.

EQC provides Learning Hub access and essential learning materials. You need suitable computer and internet access; the exact hardware and software requirements and any student-supplied costs are provided before enrolment. Do not assume a tablet alone can complete all technical activities. Any permitted optional or incidental charge is disclosed before you agree to it.

EQC limits prepaid fees for services not yet delivered to \$1,500 unless a permitted fee-protection arrangement is in place. Fees are payable under your written arrangement and by completion. Ask about payment support if needed; a general hardship request does not override NSW fee rules.

Learning, assessment and support

EQC is responsible for the quality of your training, assessment and certification. Follow the agreed learning and assessment schedule, submit your own work and contact Student Services if you need help. Three assessment attempts per unit are included in the student fee. Assessment appeal rights remain available.

EQC assesses language, literacy, numeracy, digital skills and support needs before enrolment. Ask about reasonable adjustments, learning support, accessible materials or referrals to other services. You may apply for credit transfer or recognition of prior learning. Your selected units and valid completed results are recorded in your training plan.

Changes and your rights

EQC explains material changes to agreed training arrangements and obtains agreement where required. A later website policy does not automatically remove your agreed rights or increase your student fee. Consumer guarantees and applicable statutory remedies remain available. No employment or particular assessment outcome is guaranteed.

Deferral, extension or withdrawal

For NSW subsidised qualifications, deferrals must total no more than 12 months from receipt of your notice. Training must start within 12 months of enrolment despite any deferral. A part qualification lasting less than 12 months cannot be deferred. EQC explains the fee and return implications before confirming a break. If you do not return within the permitted 12-month deferral period, EQC records discontinuation; a later return requires a new enrolment assessment and notification process.

Use the [online deferral form](#) or email Student Services to request a break. For an extension while continuing study, email your request. EQC checks the course and funding conditions and gives a written outcome. To withdraw, email your name, course and intended date; a mandatory cancellation or special-consideration form is not required. Ask for help if needed.

Refunds

For NSW Smart and Skilled training, EQC refunds the student fee in full if you withdraw before training starts. After training starts, EQC refunds the unused training portion. If you exit with a lower qualification, EQC refunds any amount paid above the applicable student fee for that qualification. These are EQC's published refund terms; statutory rights and any more favourable existing contractual rights remain available.

EQC gives you a written refund calculation. Required exit records, transfer support and reporting are handled under the Student Withdrawal Policy and Procedure. See the [Fees, Charges and Refunds Policy and Procedure](#) for fee, refund and review details.

VET Student Loans, if separately applicable

NSW subsidy does not itself establish eligibility for VET Student Loans. If a separately approved VET Student Loans arrangement applies, clear written withdrawal on or before the relevant census day incurs no tuition fee or loan debt for that part and attracts a refund of upfront tuition and gap payments. No withdrawal penalty or administrative barrier applies to that timely withdrawal. After census day, special-circumstances re-credit and review rights may apply.

Questions, complaints and documents

Email **team@equinimcollege.com**. For help, call **1800 338 883** or contact Student Services.

You can raise concerns verbally or in writing and appeal assessment or other decisions through the [Complaints and Appeals Policy and Procedure](#). Ask for assistance or independent review information. Read your individual offer, NSW Student Agreement, course information and relevant handbook and policies before accepting. These are available through the [Policies and Procedures page](#) or Student Services.