

Priority Pass Frequently Asked Questions

A. I have an existing membership card. Can I still use it?

No this card will not be valid after 15th April 2026. From the 15th April 2026 onwards, you may either:

- 1) Present your physical BNF Gold Credit Card and mention being part of the Priority Pass program, or
- 2) Present your Digital Membership Card via the Priority Pass App.

B. How do I set up my digital membership?

Register for your online account on the Priority Pass website www.prioritypass.com/bnf and go to 'Activate Your Account' and fill in the 'Payment card number' with your BNF credit card number.

Download the Priority Pass app (Download Priority Pass App | Priority Pass). Once you login to the app, click on 'Card' tab to show your Digital Membership Card. For assistance, kindly contact Priority Pass directly.

C. Is there a fee to access the airport lounges partnered with Priority Pass?

Yes, lounge access is available at a discounted fee of €30 (normal retail fee: €45). This fee is charged directly by the airport lounge, not by the Bank, and it is only applied when the customer actually visits and enters the lounge.

D. How many airport lounges can I access with my BNF Gold Credit Card?

With your BNF Gold Credit or digital membership you can enjoy instant access to over 1,800 airport lounges. You can log into the Priority Pass app, click on 'Travel Services', and see the services available at various airports.