Computacenter

Manage your Apple devices efficiently, from selection to retirement

Navigate Apple deployment complexity with Computacenter's Lifecycle Services

Organisations are turning to Apple technology to help boost employee productivity, raise staff satisfaction and retain talent. Apple devices are straightforward to deploy and easy to use, but introducing large numbers of them into a complex mixed technology environment can stretch an enterprise's IT resources.

Computacenter Apple Lifecycle services enable iPhones, iPads, Macs and software to be handled with the same efficiency and rigour as other technologies, all in a single management environment. Even small Apple-focused in-house teams can now manage large-scale device deployments.
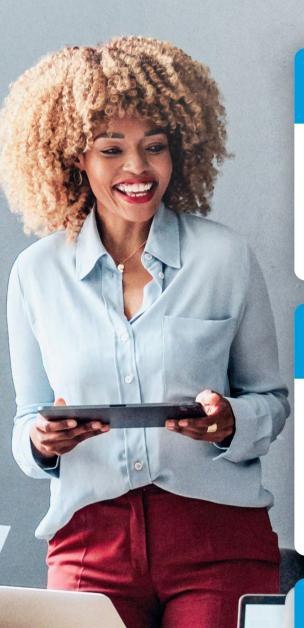
Computacenter has both Apple Premium Business Partner and Apple Authorised Service Provider (AASP) status. Computacenter can provide the large-scale, end-to-end support that many enterprises need.

Deploy and manage Apple devices the modern way

Computacenter Apple Lifecycle services provide all the support an organisation needs to empower people, ensure great user experiences and enable efficient hybrid working. From initial assessments through to device repair and retirement. The suite of services includes:

Apple readiness assessment

We analyse your organisation's tools and processes and recommend areas needing attention to ensure the specified Apple technology can be deployed and supported securely and efficiently.

Financial modelling

We'll work with you to help decide the most appropriate financing for your Apple hardware and software. Optimise your capital and operational expenditure through a choice of leasing, purchase, buy-back and Device-as-a-Service models.

Configuration

We want all users to enjoy a device ready to go straight out of the box. Devices purchased through Computacenter can be preregistered in Apple Business Manager to take advantage of your Mobile Device Management (MDM) policies and profiles for users as part of the integration into your corporate directory services and systems.

Workstyle analysis

People work in different ways, depending on their role, environment and approach. We analyse employee needs and create a personalised online catalogue of recommended devices and apps, supported by detailed information including real-world sustainability performance. Users get products matched to their personas and choose how and where they are delivered.

Apple Silicon readiness assessment

Apple Silicon brings new capabilities and an upshift in device performance. Our assessment service includes app compatibility testing to help ensure everything will work as it should.

Sourcing

We make the Apple experience in a mixed environment seamless by sourcing devices, configuring them, then bundling them with the required peripherals.

Delivery and support

To match the needs of modern hybrid work environments, we can deliver to users wherever they are – at home, in the office or elsewhere. We also provide online and on-site support as required to help users to quickly get the best from their new devices.

Repair and return

As an AASP, Computacenter repairs Apple devices in house for fast, cost-effective turnarounds using original Apple components. We'll even send an engineer to your worksite if the device cannot be sent out for security reasons.

Control and optimise

Our ongoing proactive support helps ensure you always get the best from your Apple devices. Analytics enables us to monitor device performance and identify potential issues or ways to be even more efficient. For example, if we spot a device being pushed to its limits, we can recommend an upgrade and suggest redeploying the device to another, more suitable user.

Device end of life

Apple devices enjoy significant residual value, so when it's eventually time, you can retire older devices sustainably while reaping the maximum return for your business. We will take in devices, securely wipe their data, assess their value and redeploy or recycle them in the most appropriate way.

Five ways Computacenter Apple Lifecycle services can improve your business

1 Reduce the costs and time needed for large-scale Apple technology roll outs

2 Release skilled IT resources from mundane configuration to focus on more valuable tasks

3 Deliver the best experiences to boost employee satisfaction

4 Maintain the highest staff productivity by proactively monitoring device performance

5 Minimise downtime caused by device faults

Learn more

With Computacenter, organisations can scale up and manage their Apple technology as cost-effectively and efficiently as possible.

To discover how Computacenter can help you manage your Apple technology, please contact your Computacenter Account Manager. Call **01707 631000** or email **enquiries@computacenter.com**

www.computacenter.com

 Premium Business Partner