

## Repair Appointment Checklist:

### Before You Arrive:

- Arrive on time and allow a **minimum of 30 minutes** to review your repairs and pick up your rental vehicle
- If requiring a rental vehicle, please bring a **VALID Drivers License and Credit Card**
- It is recommended to have at least **¼ tank of gas**
- For **electric vehicles** please ensure your vehicle is **sufficiently charged** before your appointment
- Bring your **wheel lock keys** and leave them in your vehicle cupholder
- Vehicle **keys** are required for the duration of the repairs;
  - **Tesla** customers must bring their **key card**
  - **Rivian** customers are recommended to bring their **key fob**

### Remove ALL Personal Belongings

- All items including sunglasses, chargers, parking passes, transponders, loose change, etc.. **must be removed** from the vehicle
- Leaving belongings in your vehicle can interfere with repairs

**\*\* CSN 427 Auto will not be held liable for any personal belongings left in your vehicle. \*\***

### Tech & Safety:

- Kindly **Log out** of vehicle apps (can interfere with repairs and technician safety)
- For technician, customer and staff privacy, please **disconnect dash cameras**

### Modifications:

- If your vehicle has **ceramic coating** or **Paint Protection Film (PPF)**, please inform your Customer Service Representative and provide a copy of the invoice
- If your vehicle is equipped with a **theft deterrent** (ie. immobilizer/killswitch), please provide us with clear instructions
- Kindly inform us if your vehicle is equipped with any **aftermarket components**. Depending on specific component/part, we may request that you assist with sourcing a replacement.

Your preparation and understanding are greatly appreciated and help us ensure the highest quality of service and care for your vehicle.

We look forward to getting your car back on the road!