# **Opti Operation & Maintenance Managed Services**

Reliable support. Proven performance. Peace of mind.

#### Overview

Opti's Operation & Maintenance (O&M) Managed Services are designed to ensure that your stormwater system continues to operate efficiently and effectively - long after installation. With proactive inspections, on-demand repairs, and expert support, you'll have the confidence that your infrastructure is in good hands.

### What's Included



#### **Biannual System Inspections**

- Scheduled in spring and fall
- Performed in accordance with Opti's O&M Manual
- Includes inspection checklist, findings, and photo documentation



#### **Comprehensive Inspection Reports**

- Delivered after each inspection
- Summarizes site conditions and maintenance recommendations



#### Opti-Managed Repairs & Service Calls

- Coordinated by Opti
- Customer-approved
- Billed on a time-and-materials basis



#### **Dedicated Technical Support**

- Full support for the Opti Platform and Opti Certified Hardware\*
- Responsive assistance to ensure system reliability



## Why Choose Managed O&M?

- Reduce the risk of system failures
- Extend the life of your infrastructure
- Ensure maintenance compliance
- Offload coordination to a trusted partner

 $\star$ Opti is not responsible for third-party systems (e.g., SCADA). Interoperability with non-certified hardware is not guaranteed.

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## Partner with Opti. Maintain with Confidence.

To learn more or enroll in O&M Managed Services, contact: **Aaron Goodykoontz** 

Customer Success Engineer | OptiRTC

844-678-4782 ext. 712 | agoodykoontz@optirtc.com | www.optirtc.com

Scan the QR code for more Opti O&M guidance and resources

