



Speak & Write Privacy Policy

Introduction:

Welcome to Speak & Write Speech Pathology.

This privacy policy outlines our commitment to protecting your privacy and explains how we collect, use, disclose, and safeguard your personal information. By using our services, you agree to the terms outlined in this policy.

Information We Collect:

We collect information to provide quality speech pathology services and enhance your experience with Speak & Write Speech Pathology. The information we collect may include:

Personal Information:

Name

Contact details (address, phone number, email)

Date of birth

Health information related to speech pathology services

How We Use Your Information:

We use your personal information for the following purposes:

Service Provision:

Providing speech pathology assessments and therapy sessions

Developing personalised treatment plans

Communication:

Contacting you regarding appointments, updates, and service-related matters

Responding to inquiries and feedback

Improving Services:

Conducting research to improve speech pathology practices

Legal Compliance:

Complying with legal obligations and regulations

How We Protect Your Information:

We take appropriate measures to ensure the security of your personal information:

Data Security:

Implementing industry-standard security measures to protect against unauthorised access, disclosure, or alteration of your information.

Confidentiality:

Ensuring that our staff is trained to maintain the confidentiality of your information.



Disclosure of Information:

We may share your personal information in the following circumstances:

Third-Party Service Providers:

Engaging third-party service providers to assist in delivering our services (e.g., appointment scheduling, billing).

Legal Requirements:

Complying with applicable laws, regulations, or legal processes.

Your Choices:

You have the right to:

Access and Correct Information:

Request access to your personal information and make corrections if necessary.

Withdraw Consent:

Withdraw consent for the processing of your personal information.

Opt-Out:

Opt-out of receiving non-essential communications.

Changes to this Privacy Policy:

Speak & Write Speech Pathology reserves the right to update this Privacy Policy. Any changes will be effective immediately upon posting.

Contact Us:

If you have any questions, concerns, or requests regarding your privacy or this Privacy Policy, please contact us at info@speakandwrite.com.au.

Thank you for choosing Speak & Write Speech Pathology.