

## Outing Information

Changes to outings may occasionally be required due to unforeseen circumstances. Where possible, a suitable alternative will be arranged. If this is not possible, an outing may need to be cancelled at short notice. We will let you know of any changes or cancellations.

Prices are correct at the time of publication. If a venue changes its pricing, we will let you know.

Unless otherwise stated, entry to venues is free. Morning tea, lunch and other food or drink purchases are not included in the outing cost. Any additional activity or entry costs will be clearly noted on the Social Outings Calendar.

## Bookings & Payment

To make a booking or enquiry, please contact the Linked office on **6583 8644** or email [info@linked.org.au](mailto:info@linked.org.au)

Drivers and Bus Assistants are unable to take bookings or payments.

When booking, please let us know if:

- you will be accompanied by a carer;
- you will be bringing a mobility aid; or
- you have any allergies or dietary requirements where catering is included.

This helps us make sure we have the appropriate space and arrangements in place for your outing.

Payment is required at the time of booking to secure your seat.

The day before your outing, you will receive an automated call advising you of your scheduled pick-up time.

## Cancellations

Cancellations for Social Outings are subject to Linked Community Services' current Cancellation Policy.

Please refer to the current Cancellation Policy for information regarding cancellation notice periods, applicable fees and circumstances where cancellation charges may apply. The Cancellation Policy may be updated from time to time, and the version current at the time of cancellation will apply.

## Ticketed Events

Where Linked has already purchased a ticket on your behalf and the ticket cannot be refunded or transferred, the cost of the ticket will not be refunded or credited.

We understand that sometimes plans change. These arrangements help us manage the costs associated with cancellations and reserved places that may not be able to be offered to another client at short notice.

If you need to cancel, please let the Linked team know as early as possible.

## Pricing

Prices listed on our Social Outings Calendars are for clients funded under the **Commonwealth Home Support Program (CHSP)**.

If you are not eligible for CHSP funding, please speak with our team about the applicable rate.

### **Full Day Outings**

Full Day Outings are currently **\$20**, unless otherwise stated. Pick-up from your door is from 9am, with return to the same location by approximately 4pm.

### **Half Day Outings**

Half Day Outings are currently **\$15**, unless otherwise stated. Pick-up times vary and are shown for each outing. Half Day Outings are up to four hours.

### **Weekend Outings**

Weekend Outings are currently **\$30**, unless otherwise stated. Pick-up times vary and are shown for each outing.