Terms and Conditions

These Terms and Conditions ("Terms") govern your use of the Radiant Restoration website ("Website") and services, including any communication via SMS/text messaging. By accessing or using our Website, you agree to be bound by these Terms.

1. **Acceptance of Terms**
   By using our Website or services, including SMS communications, you acknowledge and agree to these Terms and our Privacy Policy. If you do not agree with these Terms, please refrain from using our Website or subscribing to any SMS/text message services.

2. **Services**
   Radiant Restoration provides water clean up, smoke and soot clean up, mold mitigation. You may use our Website and services for personal or business purposes, subject to these Terms.

3. **User Responsibilities**
   You are responsible for providing accurate and current information when using the Website, including but not limited to phone numbers, email addresses, and any other information submitted via our forms. You agree not to:

   - Violate any laws or regulations.
   - Interfere with or disrupt the Website's functionality.
   - Engage in fraudulent activities or provide false information.

4. **SMS/Text Messaging Consent**
   By submitting your phone number via the Website or otherwise opting in, you consent to receive SMS/text messages from Radiant Restoration for updates, business-related communications, and two-way communication. These messages may include:

   - Appointment reminders
   - Service updates
   - Promotional offers
   - Customer support communication

Message Frequency: Message frequency may vary based on communication needs, such as service updates or customer interactions. Most users will receive messages once or twice per month.

Opt-Out Instructions: You may opt out of receiving SMS messages at any time by replying "STOP" to any message. You will be unsubscribed from further messages upon receiving this confirmation.

HELP Information: If you need assistance, you can reply "HELP" to any message for more information.

Message and Data Rates Disclaimer: Standard message and data rates may apply to the messages you receive.

5. **Privacy and Data Use**
   Your use of our Website and SMS services is governed by our Privacy Policy. By providing

personal data, including your name and phone number, you consent to the collection, use, and disclosure of such information as described in the Privacy Policy.

6. **Intellectual Property**
   All content on the Website, including text, graphics, logos, and software, is the property of Radiant Restoration and is protected by copyright, trademark, and other intellectual property laws. You may not reproduce, modify, or distribute any content without express written permission.

7. **Limitation of Liability**
   Radiant Restoration will not be liable for any indirect, incidental, or consequential damages resulting from your use or inability to use our Website or services, including SMS/text message services. Our total liability to you for any damages, losses, and causes of action shall not exceed the amount paid by you, if any, for accessing our Website or participating in the SMS program.

8. **Termination**
   We may suspend or terminate your access to the Website and services, including SMS/text message services, if we suspect you have violated these Terms or any applicable laws. You may also terminate your participation in our SMS/text message service at any time by replying "STOP" or contacting us.

9. **Governing Law**
   These Terms and any dispute arising out of or in connection with them shall be governed by the laws of the state of FL, GA, IL, MO, & NC , without regard to its conflict of law provisions.

10. **Changes to Terms**
    We reserve the right to update or modify these Terms at any time. When we make changes, we will post the updated Terms on this page and update the effective date. Please review this page periodically to stay informed about any changes.

11. **Contact Us**
    If you have any questions or concerns about these Terms and Conditions, including SMS/text messaging, please contact us at:

- Email: info@radiantrestore.com
- Phone: 888.283.0311
- Address: 1640 Powers Ferry Rd SE, Suite 200, Building 11, Merietta, GA 30067