

GYUYONG (Q) HWANG

UX DESIGNER

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Password: Q2024
Location: London, SE10

PROFILE

Highly motivated and hands-on UX Designer with 11+ years of experience crafting user-centric solutions across diverse industries. Honored with 5 employee recognition awards, underscoring an unwavering commitment to UX design excellence and a passion for creating intuitive, impactful digital experiences.

EXPERIENCE

DEUTSCHE BANK - CREDIT RISK TECHNOLOGY / LEAD UX DESIGNER

AUGUST 2021 - PRESENT, LONDON

- Drive UX quality across Credit Risk applications by mentoring 7+ mid-weight and junior team members through training and knowledge-sharing sessions in Design Thinking processes in London and India.
- Own the end-to-end user experience of multiple Credit Risk applications, ensuring consistency and scalability.
- Streamlined UX processes by creating reusable design components in Figma and conducted training sessions to facilitate design tool adoption.

DEUTSCHE BANK - CREDIT RISK TECHNOLOGY / SENIOR UX DESIGNER

APRIL 2019 - JULY 2021, LONDON

- Collaborated closely with Credit Officers, Business Analysts, and Developers to design next-generation Credit Risk applications, leveraging the latest technology and design trends to enhance productivity and satisfaction for over 1400 Credit Officers.
- Conducted audits of existing Credit Risk applications to ensure adherence to design guidelines and utilisation of correct Angular components.
- Led efforts to refine and expand the Design System and provided education on building advanced prototypes to team members.

GAMESYS / SENIOR UX DESIGNER

SEPTEMBER 2015 – APRIL 2019, LONDON

- Designed Gamesys's first sports betting client, Virgin Bet, which exceeded financial expectations and became the fastest-growing sportsbook in the UK, growing over 200% year on year.
- Demonstrated ability to work on large-scale projects by collaborating with the CEO of Gamesys and the Director of Sports as a Lead UX Designer.
- Led the responsive grid project for games, significantly reducing development costs by streamlining workflows and providing better estimates for designers and developers.

GAMESYS / MID-WEIGHT UX DESIGNER

OCTOBER 2012 - SEPTEMBER 2015, LONDON

- Oversaw the user experience of all casino games for Virgin Games and Jackpotjoy while mentoring two junior UX designers.
- Proactively collaborated with multi-disciplinary teams to define and enhance the UX process in the game development cycle.

EDUCATION

LONDON COLLEGE OF COMMUNICATION (UAL)

MA INTERACTIVE MEDIA

OCTOBER 2011 - OCTOBER 2012, LONDON

BA GRAPHIC DESIGN

SEPTEMBER 2008 - SEPTEMBER 2011, LONDON

CHELSEA COLLEGE OF ARTS AND DESIGN (UAL) /

FDA ART AND DESIGN

SEPTEMBER 2007 - SEPTEMBER 2008, LONDON

CERTIFICATES

IDF / ACCESSIBILITY: HOW TO DESIGN FOR ALL

FEB 2023

W3Cx / INTRODUCTION TO WEB ACCESSIBILITY

MAY 2021

COURSERA / GOOGLE DATA ANALYTICS SPECIALISATION

MAY 2021

NIELSEN NORMAN GROUP / UX CERTIFICATE

NOVEMBER 2018, LONDON

RECOGNITION AWARDS

DEUTSCHE BANK / RECOGNITION AWARD

NOVEMBER 2020, NOVEMBER 2021, NOVEMBER 2022, NOVEMBER 2023

GAMESYS / RECOGNITION AWARD

NOVEMBER 2017

SKILLS

EXPERT

Figma, Axure, Wireframe, High Fidelity Prototype, Rapid Prototyping, Design System, Mockup, User Flow, User Journey Map, Workshop, Wireflow, UI Design, Usability Testing, Responsive Design, User Research, Agile, Information Architecture, Interaction Design, Web Accessibility

GOOD UNDERSTANDING

HTML, CSS, Data Analysis, Webflow, Tableau