

A STUDENT'S university experience is shaped not only by what happens in the classroom, but also by where they live.

A safe, supportive and engaging residential environment plays a vital role in student wellbeing, personal growth, academic success and the overall university experience.

This is why purpose-built student accommodations (PBSA) have become an increasingly important component of the higher education ecosystem globally.

While the PBSA sector in Malaysia is still evolving, Taylor's Residence has been at the forefront of redefining student living for more than two decades.

Guided by its vision of creating the "Best Place to Stay", the hostel management company believes that the true gauge of student accommodation is measured not by the quality of its buildings, but by the lives it helps shape.

Through this philosophy, student accommodation is transformed into a holistic residential experience where student wellbeing is prioritised, leadership is cultivated and ESG is embedded into everyday living.

At the heart of this mission is the award-winning RISE Residential Living Programme, the company's signature residential living framework that integrates accommodation into the overall university experience.

Designed around four dimensions of wellbeing – physical, emotional, social and intellectual – the programme empowers students to thrive beyond academic achievement by building resilience, forging meaningful connections and cultivating a strong sense of purpose.

The company believes that student residences should do far more than provide accommodation.

They should become living communities where students feel supported, connected and inspired to grow.

Residential living creates opportunities for students from diverse cultures to build lifelong friendships, broaden perspectives and become active contributors to society.

Wellbeing at the heart of student living

Student wellbeing is not left to chance; it is intentionally designed into every stage of the residential journey.

Through the RISE programme alongside a dedicated Residential Support Team, Wellbeing Ambassadors and student leaders, residents are supported as they navigate university life within a safe, inclusive and caring community.

From helping students transition into university life to providing pastoral support, leadership opportunities and engaging residential activities, every aspect of the experience is thoughtfully

Beyond a place to stay

Taylor's Residence is redefining purpose-built student accommodation



(Top) LaunchPad volunteers, orang asli community members, partners and beneficiaries at the initiative's Community Showcase in Kampung Serendah.



(Left) Student resident volunteers cutting fabric to produce reusable sanitary pads.



(Right) The management team of Taylor's Residence.

designed to help students thrive academically, socially, emotionally and personally.

This holistic approach cultivates a strong sense of belonging while equipping students with important life skills to succeed beyond graduation.

ESG in action

At Taylor's Residence, ESG is not viewed as a standalone sustainability agenda. It is embedded into the student living experience, empowering residents to care not only for themselves, but for their communities and the environment.

One of the ways its ESG agenda comes to life is through LaunchPad, a multi-award-winning student-led service learning programme established in 2019 to tackle period poverty and improve menstrual health among underserved women and girls.

Through the production of reusable sanitary pads made from upcycled materials, the programme enables students to translate compassion into action while equipping communities with sustainable, long-term solutions that promote health, dignity and self-reliance.

Working alongside non-governmental organisations (NGOs), community organisations and underserved communities, residents apply classroom learning to real-world challenges, cultivating empathy, strengthening

leadership capabilities and embracing civic responsibility.

The project started with supporting refugee communities and expanded its impact in 2025 to empower Malaysia's orang asli communities through menstrual health education, reusable sanitary pad production and long-term capability building.

Rather than providing one-off assistance, the programme focuses on transferring practical knowledge and skills to enable communities to become more resilient and self-reliant.

To date, LaunchPad has engaged 422 student volunteers and partnered with 21 NGOs and community organisations to produce and donate over 5,300 reusable sanitary pads, positively impacting more than 1,500 beneficiaries.

The initiative demonstrates how student accommodation can become a catalyst for meaningful social impact.

Environmental stewardship is equally embedded within the residential experience through REGrow, the residence's multi-award-winning circular food waste management initiative.

Addressing one of the most significant sustainability challenges in high-density residential communities, the initiative tackles food waste by encouraging residents to separate their organic waste, which is then processed using black soldier fly bio-

conversion technology.

As a result, the waste is transformed into nutrient-rich organic fertiliser and protein-rich larvae biomass, creating a circular economy that benefits both communities and the environment.

The organic fertiliser is donated to orang asli communities to support sustainable farming and food cultivation, demonstrating how everyday food waste can become a valuable community resource while reducing environmental impact.

Within its first year alone, the initiative diverted more than 790kg of food waste from landfill, prevented approximately two tonnes of carbon emissions, and produced over 120kg of organic fertiliser.

More importantly, it enables students to experience sustainability not merely as a concept, but as a way of life that inspires responsible consumption and environmental responsibility through everyday action.

Beyond these flagship initiatives, responsible recycling, waste segregation and environmentally conscious living are integrated into daily residential life through accessible recycling facilities and resident-led initiatives.

Together, these efforts demonstrate how ESG is embedded throughout the residential journey – not as an additional programme, but as an integral part of the student living experience.

Leading ESG through student living

The company's commitment to student wellbeing, residential excellence and ESG has garnered national and global recognition, reinforcing its position as one of Malaysia's leading PBSA providers.

These recognitions include *The Star's* ESG Positive Impact Awards 2025, winning gold for Social – Relations with Local Communities with the LaunchPad programme and silver for Environment – Waste Management for the REGrow initiative; the 2026 Asia Pacific Student Accommodation Association Award for Excellence in Student Experience – University Category, Excellence in Sustainable Development Goals, and Facility Development or Management Award – University Category; and Times Higher Education Awards Asia – Outstanding Support for Students (2022) and Outstanding Contribution towards regional development (2023).

For Taylor's Residence, these recognitions are not the destination; they are the outcome of a long-standing commitment to creating meaningful impact.

As expectations of student living continue to evolve, the company remains committed to shaping the future of PBSA by placing student wellbeing at the centre of everything it does and embedding ESG into every stage of the residential journey.