

The Cambridge ADHD and Autism Centre — Terms and Conditions

Business Name: The Cambridge ADHD and Autism Centre

Address: Fulbourn Health Centre, 30 Haggis Gap, Fulbourn, Cambridge, CB21 5HD

CQC Registration: Location ID 1-19611075333

Contact: 01223 983649 | admin@camadhd.co.uk | www.camadhd.co.uk

1. Introduction

These Terms and Conditions ("Terms") outline the agreement between **The Cambridge ADHD and Autism Centre** ("the Clinic", "we", "us") and the **patient or their parent/guardian** ("you", "your") prior to commencement of services.

By booking or attending an appointment, you agree to these terms. Please read them carefully before proceeding.

2. Our Services

We provide private healthcare assessments and support for children, young people, and adults, including:

- ADHD assessments and treatment
- Autism assessments (pragmatic and formal)
- Combined ADHD and Autism assessments
- SEND assessments and school consultations
- Psychological therapy and coaching for neurodivergent individuals and families
- Medical reviews, screening (ECG and blood tests), and ADHD medication management

Services can be delivered in person or online if deemed appropriate.

All assessment fees include written reports unless otherwise stated. Optional brief or detailed letters outside of assessments are available at £35 and £80 respectively.

3. Fees and Payments

3.1 Current Fees

A full list of up-to-date fees is published on our website: www.camadhd.co.uk/services-fees

Screening / New Patient Appointment

- Screening / New Patient Appointment – £200
- QbCheck (if clinically indicated and patient/parent/guardian has consented) – £300

Assessments

ADHD

- ADHD Assessment (2hrs) – £800

Autism

Under 25's Autism Assessments -

- Formal ADOS Assessment (90 mins) - £1000
- Formal Autism Interview (2hrs) - £1000
- Diagnostic Outcome Discussion - £200

25+ Autism Assessment

- Formal ADOS Assessment (90mins) - £1000
- Formal Autism Interview (2 hrs) - £1000
- Pragmatic DASi Interview & Observation (2hrs) - £1800
- Diagnostic Outcome Discussion - £200

Combined Autism and ADHD Assessments (AuADHD) 25+

- AuADHD Formal ADOS Assessment (90mins) - £1000
- AuADHD Formal Interview (2hrs) - £1000
- AuADHD Pragmatic DIVA & Dasi Interview & Observation (150mins) - £1650
- Diagnostic Outcome Discussion - £200

Medical Services

- Medical Screening (ECG and/or blood tests) – £50–£200 (depending on requirements)

Followup

- Medication Initiation Consultation – £260
- Medical Review Consultation (30 mins) – £180
- Medical Review Consultation (60 mins) – £320
- Annual Medical Review – £200
- Email Consultation (regarding medication adjustment) – £70

Psychology and Therapy

- Psychology Review Consultation (Standard 50 mins) – £170
- Psychology Review Consultation (Long 90 mins) – £240
- Cognitive Assessment Weschler (90mins) - £900
- Consultant General Child Psychiatry Assessment (90mins) - £700

SEND (Special Educational Needs and Disabilities) Services

- Initial Consultation with Parents (1 hour) – £180

- Initial Consultation with Parents and Child (2 hours) – £280
- Initial Consultation with Child, including Report for School – £430
- Individual Ongoing Session (after initial) – £120
- Online Meeting with Schools and Parents – £150
- SEND Email Consultation - £50

School Visit (within 15 minutes of Cambridge):

- First hour – £250
- Subsequent hours – £150

School Visit (beyond 15 minutes of Cambridge):

- Quote provided to include travel time and mileage

3.2 Payment Terms

- The following appointments are to be paid at the time of booking:
 - Screening/New Patient Consultation - Face to Face or Video
 - Medication Initiation - Face to Face or Video
 - Annual Review
 - Review Appointment - Face to Face or Video.
 - All SEND Appointments
- For all other appointments, invoices are usually issued on the same day; however, may take up to 48 hours following the appointment.
- Payment is due within 7 days of invoice issue.
- A grace period of 21 days is offered before late fees apply.

Late Payment Charges (from 1 March 2025):

- Balances < £100 – £15
- £101–£500 – £30
- £501–£999 – £50
- ≥ £1,000 – £100

Payments may be made via the link in your invoice email or by bank transfer (please quote the invoice number as a reference).

3.3 Missed Appointments Policy

- To provide better service, optimise booking, reduce waste, improve clinical efficiency, please notify us as soon as possible if you cannot attend.

If you cannot keep an appointment, inform us at least 72 hours in advance by email (Admin@camadhd.co.uk) or phone (01223 983649), leaving your name, date of birth, and appointment details. No cancellation fee applies.

We understand that appointments may be forgotten or overlooked. Notifications confirming appointments are sent via email at the point of booking and then a reminder the day before. Please check with reception if you do not receive these or have updated contact details.

Missed appointment fee

A charge of 50% of the appointment cost applies if you do not attend an in-person or video appointment. If pre-paid, 50% will be refunded; if not paid, an invoice for 50% will be issued.

- We reserve the right to reschedule or cancel appointments due to clinical or operational reasons. In such cases, we will contact you as soon as possible to assist with rebooking.

3.4 Fee Changes

- Fees are reviewed annually and may change at any time.
- All current fees are displayed on our website and take precedence over printed materials.

4. Waiting Lists

We maintain waiting lists for certain assessments.

You will be advised of your expected waiting time once you are added to the list.

Waiting times are estimates and may vary depending on clinical capacity.

5. Prescriptions and Medication

5.1 Prescribers

All prescriptions are provided by our registered GPs.

5.2 Prescription Process

- Repeat prescriptions must be requested via our website:
www.camadhd.co.uk/prescriptions
- Standard fees apply:
 - Non-Controlled Drugs – £30
 - Controlled Drugs – £45
 - Multi-month Controlled Drug Prescription – £70
- Requests are processed as promptly as possible, but please allow sufficient notice to avoid running out of medication.

5.3 Shared Care

We are happy to support shared care arrangements with your NHS GP where appropriate; however, acceptance of shared care is entirely at your GP's discretion.

5.4 Lost or Expired Medication

If medication is lost or runs out early, a new private prescription must be requested through the same process above.

5.5 Controlled Drugs

All controlled medication is prescribed and managed in accordance with UK law and GMC prescribing guidance.

6. Communication and Follow-Up

- We aim to respond to all emails and calls within 24 hours (Monday–Friday), excluding weekends and bank holidays.
- Clinical questions or medication-related advice outside appointments may be billed as an email consultation (£70).
- Reports and results are shared securely via our Semble.io system.

7. Confidentiality and Data Protection

We comply fully with UK GDPR and the Data Protection Act 2018.

Patient data is stored securely and accessed only by authorised clinicians and administrative staff.

- Data is retained only as long as necessary for the purpose it was collected.
- You may request the deletion of your data at any time, where legally permissible.
- Reports and shared care letters are shared with your GP only with your consent.
- Reports for schools or third parties are shared via the patient.

8. Clinical Boundaries and Conduct

- We ask that all patients and families treat staff with respect.
- We reserve the right to refuse or discontinue treatment where there is inappropriate behaviour, non-compliance, or risk to staff or service quality. Such decisions are reviewed by our multi-disciplinary team (MDT).
- Please note: A diagnosis or medication prescription is not guaranteed. All clinical decisions are based on professional judgment and assessment outcomes.

9. Complaints Procedure

If you have concerns or wish to make a complaint, please contact:

info@camadhd.co.uk

We take all concerns seriously and aim to resolve them swiftly.

If unresolved, you may escalate your complaint to the Care Quality Commission (CQC) or the relevant professional body.