

ANNUAL REPORT

2024 - 2025







TABLE OF CONTENTS

From the Assistant Vice President	2
By the Numbers	3
Services Overview	4
Library Services	7
Distance Learning & Student Services	17
Technology Services	23
Advisory Process	24
Policy Board	25
Members Councils	26
Staff Presentations	30
Financial Overview	32
Leadership	33

FROM THE ASSISTANT VICE PRESIDENT



I am pleased to share this report outlining the Florida Virtual Campus' accomplishments from July 2024 through June 2025, as well as the key initiatives for the coming year. This period reflects FLVC's ongoing commitment to delivering programs and services that strengthen Florida's higher education system and benefit students, faculty, and institutions statewide.

The Florida Virtual Campus continues to be a vital force in Florida's K-20 education system, delivering innovative, cost-effective, and collaborative services that empower over one million students, faculty, and staff across the state's 40 public colleges and universities. From July 2024 through June 2025, FLVC's shared-services model generated more than \$55.6 million in savings for Florida through centralized library systems, e-resource licensing, and distance learning tools.

Key accomplishments this year include:

- **Enhancing Access:** FLVC expanded the statewide catalog to include technical colleges and centers, ensuring broader access to academic resources and opportunities.
- **Driving Innovation in Library Services:** Major advancements in the Integrated Library System which supports over 150 campus libraries, including the implementation of RapidILL and peer-to-peer resource sharing, improved efficiency and expanded access to materials across institutions.
- **Expanding Digital and Open Resources:** Through initiatives like the Florida Open Academic Library, Florida Online Journals, and the OPEN FL program, FLVC supported the creation and dissemination of open educational resources (OER), reducing costs and increasing access for students.

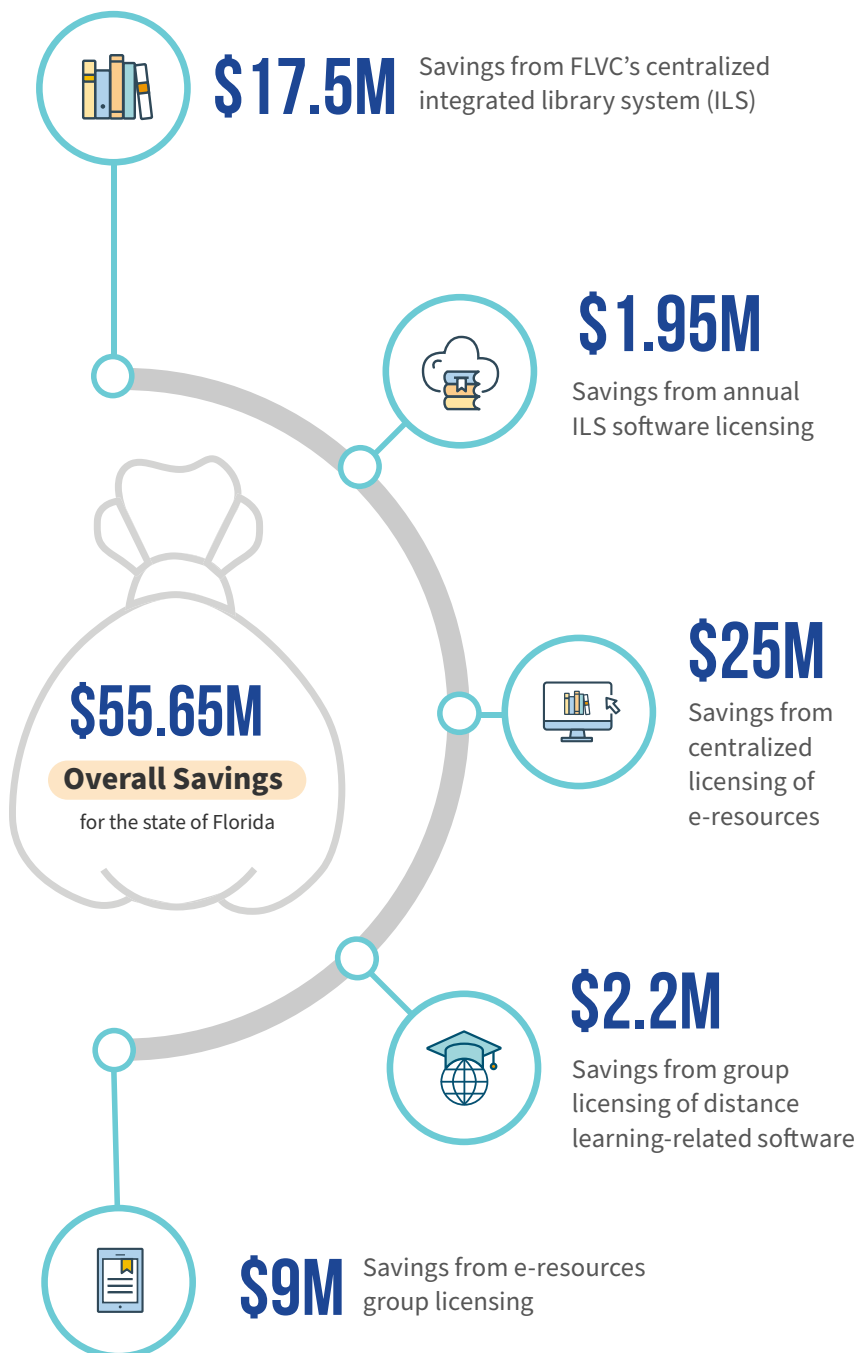
- **Empowering Students and Educators:** FloridaShines logged over 1.3 million page visits, including 251,000 student authentications to transcripts and other academic advising tools.
- **Strengthening Workforce Alignment:** In partnership with the Florida Department of Education, FLVC advanced the Education Meets Opportunity Platform (EMOP) and expanded the Xello career planning system, now serving over one million K-12 students.
- **Securing and Modernizing Infrastructure:** FLVC invested in system upgrades, cybersecurity enhancements, and cloud-based solutions to ensure reliable, secure, and scalable services for all users.

As a division of Florida State University's Northwest Regional Data Center (NWRDC), FLVC remains committed to collaboration, innovation, and student success. This report highlights the progress made and the strategic initiatives underway to support Florida's learners and institutions in the years ahead. Thank you for your interest!

Dr. Tim Brown
Assistant Vice President for ITS
NWRDC & FLVC

FLVC BY THE NUMBERS

Fiscal Year 2024-2025



Florida's Public Colleges & Universities

Broward College
 Chipola College
 College of Central Florida
 Daytona State College
 Eastern Florida State College
 Florida A&M University
 Florida Atlantic University
 Florida Gateway College
 Florida Gulf Coast University
 Florida International University
 Florida Polytechnic University
 Florida SouthWestern State College
 Florida State College at Jacksonville
 Florida State University
 Gulf Coast State College
 Hillsborough Community College
 Indian River State College
 Lake-Sumter State College
 Miami Dade College
 New College of Florida
 North Florida College
 Northwest Florida State College
 Palm Beach State College
 Pasco-Hernando State College
 Pensacola State College
 Polk State College
 Santa Fe College
 Seminole State College of Florida
 South Florida State College
 St. Johns River State College
 St. Petersburg College
 State College of Florida, Manatee-Sarasota
 Tallahassee State College
 The College of the Florida Keys
 University of Central Florida
 University of Florida
 University of North Florida
 University of South Florida
 University of West Florida
 Valencia College

FLVC'S SHARED-SERVICES MODEL

A Trusted Partner in Florida's Education System

Florida Virtual Campus remains a trusted, proven leader in Florida's education system, providing centralized support and innovative services to all 40 public colleges and universities within the Florida College System and State University System, and more than 50 technical colleges statewide. In addition to higher education, FLVC works closely with K-12 school districts and education partners to design cost-effective, scalable solutions that help students succeed academically and prepare for life after graduation.

Delivering Cost Savings for Florida

FLVC's shared-services model generated more than \$55.6 million in savings for the state of Florida in FY 2024-25 by leveraging economies of scale, reducing duplication, and streamlining operations. This model ensures that resources are maximized and that institutional efforts remain focused on innovation, student success, and measurable impact.

Expanding Student Access to Information

Through collaboration with the Florida Department of Education and the K-20 education community, FLVC delivers comprehensive online academic tools and resources that support learners statewide, regardless of location. These services help every Florida student access the information, guidance, and opportunities they need to reach their goals.



Unified Services, Statewide Impact

FLVC is organized into two primary divisions: Library Services and Distance Learning & Student Services. Together, these units serve the diverse information and academic advising needs of Florida's students, parents, and educators.

Library Services

The Library Services division at FLVC plays a critical role in supporting Florida's higher education system by managing the integrated library system (ILS) that serves all public college and university libraries across the state. This system unites 40 institutions and over 150 campus libraries, providing seamless access to an extensive collection of resources for students, faculty, and staff.

Through this centralized, fully automated ILS, users can access nearly 15 million physical materials, more than 39 million electronic resources, and 1.75 million items from digital archives. The division also oversees Florida's higher education e-resources collection, negotiating licenses on behalf of the institutions to ensure broad access to essential academic materials. Furthermore, the

Library Services division manages a statewide platform that preserves and provides access to digitized archival and cultural heritage content, fostering academic collaboration and enhancing research opportunities throughout the state. Additionally, FLVC offers training, professional development, and Help Desk support to maximize user value.

This comprehensive approach ensures that Florida's postsecondary institutions are equipped with the resources and information they need to support academic success and research excellence.

FLVC Programs and Services Support Users Across Florida



Distance Learning & Student Services

FLVC's Distance Learning & Student Services (DLSS) division offers a comprehensive suite of academic advising, career readiness, and distance learning tools, as well as educational resources designed to support students, educators, and administrators throughout Florida. These resources empower technical colleges, state colleges, and university staff to deliver exceptional support to their students and faculty, while also enhancing access to centralized online information—available anytime, anywhere.

The tools and information provided by FLVC are accessible to students and parents through the FloridaShines website and companion FloridaShines mobile app. Key resources include the statewide catalog of courses and degree programs, and the state's official Transient Student Admission Application (TSAA). These offerings ensure that students across Florida can seamlessly access the educational guidance and opportunities they need for success.



**WITH OVER 1.3 MILLION
PAGE VIEWS THIS
YEAR, FLORIDASHINES
CONTINUES TO EXPAND
ACCESS, PROMOTE
AFFORDABILITY, AND
SUPPORT FLORIDA'S
STATEWIDE GOALS
FOR ACADEMIC AND
WORKFORCE READINESS.**

LIBRARY SERVICES

FLVC's integrated systems, discovery tools, and digitized content contribute to students' academic success, and to the research capabilities of faculty and researchers statewide.

Key library services provided by FLVC include:

- The integrated library system (ILS) used by all public colleges and universities in Florida.
- Centralized access to the statewide higher education library e-resources collection.
- Negotiation of group licenses for e-resources on behalf of institutions.
- A platform for public access to digitized library archival and cultural heritage content.
- Facilitation and promotion of open educational resources and open textbooks.
- Help Desk support for all FLVC services, plus professional development and training opportunities.

Libraries are essential to the success of Florida's colleges and universities, serving as critical partners in teaching, learning, and research. FLVC Library Services strengthens this mission by delivering statewide resources and support that allow campus libraries to meet the needs of their communities in unique and forward-looking ways, while also reducing costs through collaboration.

At the center of this effort is FLVC's Integrated Library System, a single platform connecting all 40 public colleges and universities. Through the ILS, students and faculty can explore collections across the state, while the ILS's centralized resource sharing service, UBBorrow, makes it easy to request and receive physical materials from any participating institution.

In addition, FLVC provides a wide array of electronic resources, ensuring access to current, reliable, and comprehensive information in every field of study. Its

support for digital archives and research platforms expands global access to Florida's cultural heritage and scholarly content.

Professional development programs keep librarians prepared for emerging trends, and FLVC's Help Desk ensures that services remain accessible, reliable, and responsive for all users.



Elijah Scott

Executive Director,
FLVC Library Services

Integrated Library System

At the heart of FLVC's library services is the Integrated Library System that supports all 40 public colleges and universities in Florida, spanning more than 150 campus libraries. This centralized system provides a comprehensive platform for essential library functions, including cataloging, circulation, acquisitions, and more. By unifying these operations, the ILS improves staff efficiency and enhances the user experience statewide.

The shared model delivers significant cost savings, eliminating the need for each institution to maintain its own system. FLVC saved Florida \$17.5 million in 2024-25 through the unified ILS, and an additional \$1.95 million by consolidating software licensing.

Students and faculty benefit from the ability to search not only their home institution's library collection but also the holdings of every public college and university across the state. At the same time, library staff gain access to advanced management tools that help them maintain strong local collections and ensure seamless access to resources.

By enabling collaboration, reducing duplication, and expanding discovery, FLVC's ILS strengthens academic success and supports the research missions of Florida's higher education institutions.

Integrated Library System: Notable Accomplishments in 2024-25

FLVC advanced several key ILS projects this year to strengthen library collaboration, expand access to resources, and streamline system functionality.

- **RapidILL** was fully implemented at 26 participating colleges, transforming the way institutions share electronic resources. This service accelerates inter-library lending by providing faster, more efficient delivery of electronic articles and book chapters. As a result, students and faculty gain timely access to needed materials, while libraries benefit from simplified processes and improved turnaround times.

- **Peer-to-Peer Resource Sharing** was successfully launched at 20 institutions, extending the reach of participating libraries beyond Florida's 40 public colleges and universities. By enabling direct sharing of print materials with other Alma ILS users outside the state system, this initiative broadens the network of available resources and promotes deeper collaboration across institutions. Students and researchers now have access to an even wider array of materials to support their academic work.

- **System Refinement** saw the completion of all phases of a new on-demand public interface for the Florida Academic Repository (FLARE). This tool gives library staff the ability to easily identify low-use materials contributed by their own institution, as well as items made available by other participating libraries. By making these materials more discoverable, the interface supports collection management, encourages collaboration, and enhances long-term resource sharing across Florida's higher education system.

Together, these initiatives demonstrate FLVC's continued commitment to innovation, efficiency, and collaboration, ensuring that Florida's academic libraries remain well-positioned to meet the evolving needs of students, faculty, and researchers statewide.

**\$19.45
MILLION**

**savings for
Florida in 2024-
25 from FLVC's
centralized,
integrated
library system
and software.**



Integrated Library System: Key Initiatives for 2025-26

FLVC's ILS development will focus on several key initiatives in the upcoming year, ensuring continuous improvement and enhanced service delivery for Florida's public academic libraries:

- **Primo Next Discovery Experience:** In 2025-26, FLVC will transition all college and university libraries from Ex Libris' Primo VE discovery tool to its Next Discovery Experience (NDE) user interface. NDE provides a more streamlined and visually engaging user experience, enhanced customization options for libraries, and improved discovery of resources. Collaboration between FLVC and institutional library staff is already underway. Activation of NDE for Florida's college and university libraries is anticipated for summer 2026.
- **Mixpanel Analytics:** FLVC is transitioning college and university libraries from Oracle Business Intelligence (OBI) to Mixpanel, a modern analytics platform. The system will deliver powerful insights into how students, faculty, and staff use library resources. A Mixpanel Working Group is shaping initial reports to benefit all institutions. Scheduled for summer 2026, this initiative will enhance libraries' decision making, improve services, and strengthen the user experience across Florida's postsecondary libraries.

These initiatives are aligned with FLVC's goal of enhancing operational efficiency, and supporting informed decision making across Florida's higher education institutions.



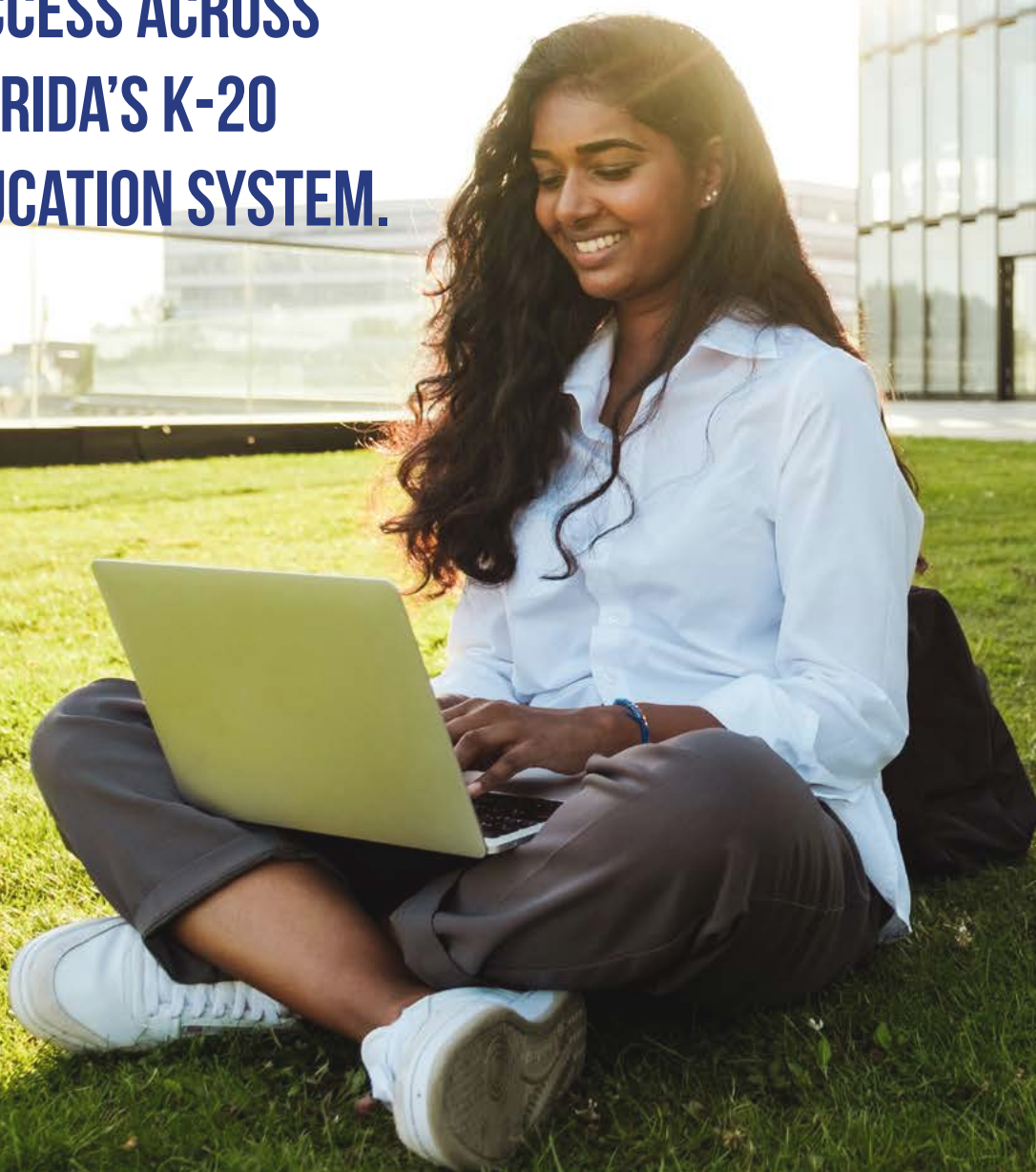
Florida Public Postsecondary Integrated Library System

	COLLEGES	UNIVERSITIES	TOTAL
Bibliographic Records	6,361,835	21,841,814	28,203,649
Borrower Records	1,373,687	1,258,011	2,631,698
Holdings Records*	2,076,414	12,184,453	14,260,867
Item Records**	13,198,751	40,934,112	54,132,863
Loans/Circulation	292,474	724,423	1,016,897

* includes electronic collections + physical materials

** includes electronic portfolios + physical materials

**FLVC CONTINUES TO
EXPAND ACADEMIC
RESOURCES AND
INITIATIVES THAT
STRENGTHEN STUDENT
SUCCESS ACROSS
FLORIDA'S K-20
EDUCATION SYSTEM.**



Statewide E-Resources Collection

Access to high-quality, scholarly e-resources is essential to student success across every discipline. To ensure this need is met, FLVC receives direct legislative funding to negotiate, acquire, and manage a statewide collection of e-resources for all of Florida's public postsecondary institutions. This centralized approach guarantees that every student, regardless of which college or university they attend, has access to the academic materials necessary for learning, research, and achievement.

In addition to supporting academic success, FLVC's model generates substantial financial savings for the state. By negotiating with vendors and publishers, FLVC secures favorable pricing on behalf of all institutions. As a result, FLVC saves Florida an impressive \$25 million

annually compared to what colleges and universities would spend if they licensed resources independently. These savings reflect FLVC's ongoing commitment to cost efficiency and value.

Licensing agreements for statewide e-resources are aligned with the calendar year, ensuring accurate tracking of usage data. In 2024, Florida's students, faculty, and staff relied heavily on the statewide collection, conducting more than 19.9 million searches, engaging in more than 9 million item investigations, and performing 5.5 million downloads. These metrics highlight both the critical role of the collection and its direct impact on teaching, learning, and research across the state.

FLVC E-Resources

Statewide Collection

 **76** products  **39M** e-resources

\$25M in savings for all institutions *

Group Licensing

 **40** participating institutions  **613** subscriptions

\$9M in savings for participating institutions *

*Compared to cost for individual institutions

E-Resources Group Licensing

In addition to managing the statewide e-resources collection, FLVC coordinates a separate group licensing program that enables institutions to augment the statewide collection with additional e-resources for their respective students. Participation in the group licensing program is optional; institutions may opt in for licensing opportunities that support their specific curriculum needs.

This group licensing program is informed by member surveys and feedback, allowing FLVC to identify resources

that may be a good fit for multiple institutions. FLVC then leverages its collective purchasing power to negotiate licenses that provide substantial cost savings that would be difficult for individual institutions to achieve independently.

For 2024, this collaborative approach secured a record 613 subscriptions for participating institutions, resulting in more than \$9 million in avoided costs.

E- Resources: Notable Accomplishments in 2024-25

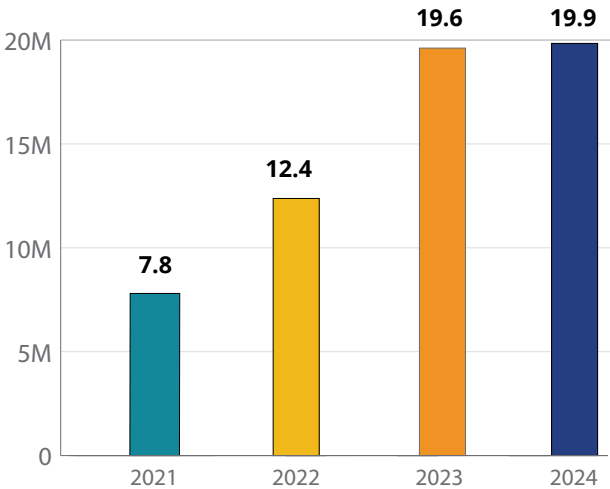
- **Statewide E-Resources:** FLVC negotiated favorable pricing with 12 vendors and publishers for the 2025-26 statewide e-resources collection, saving Florida \$25 million compared to individual institutional licensing.
- **Group Licensing:** FLVC secured 613 subscriptions for participating institutions, resulting in cost savings of over \$9 million compared to individual licensing.
- **E-Journal and Open Access Partnerships:** FLVC partnered with universities on e-journal negotiations, including Oxford University Press, and advanced open access initiatives. This included continuing the three-year JSTOR Path to Open pilot and launching a new three-year partnership with MIT Press Direct to Open in 2025.
- **Accessibility:** FLVC maintained detailed license records for e-resources funded through statewide allocations and integrated them into Primo. This ensures students and faculty have clear information about terms of use, while institutions benefit from greater transparency.
- **Tools and Guidance:** FLVC added a Statewide Collection LibGuide to house centralized information about funded e-resources, usage statistics, licensing integration, and access instructions. A new vendor intake survey was also introduced to standardize criteria and expectations for publishers and vendors.
- **Strengthened Capacity:** FLVC added a new Licensing Analyst to support future licensing activities.

E-Resources: Key Initiatives for 2025-26

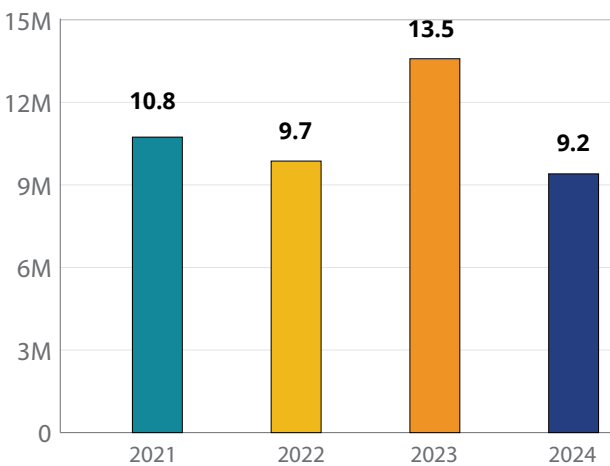
FLVC’s E-Resources program will focus on several key initiatives in FY 2025-26 to ensure continuous improvement and enhanced service delivery for Florida’s public academic libraries:

- **Open Access Initiative:** FLVC will work with institutions to allocate 2025–26 Open Access Initiative funding to expand statewide access to scholarly content.
- **Service Capacity:** FLVC will conduct a national search for a Business Analyst to strengthen e-resources management capacity.

E-Resources Searches

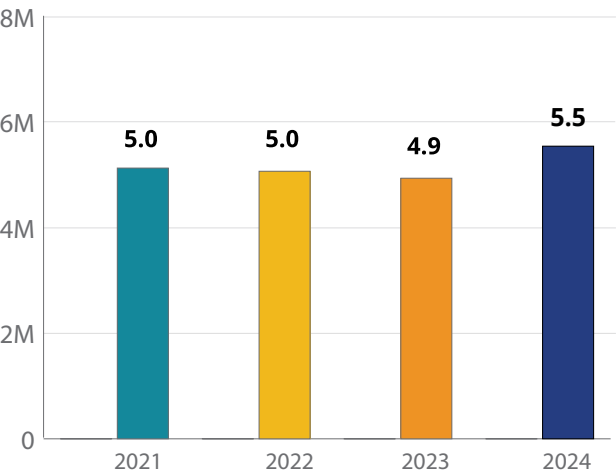


Item Investigations



- **E-Journal Negotiations:** Negotiate with the American Chemical Society, Springer Nature, and SciFinder to secure favorable statewide agreements for critical research content.
- **Group License LibGuide:** FLVC will implement a new LibGuide that will outline subscription processes, pricing negotiations, and cost savings, serving as a central resource for institutions.
- **Group License Records:** FLVC will create complete license records in Consortia Manager, ensuring member institutions have clear access to key terms of use.

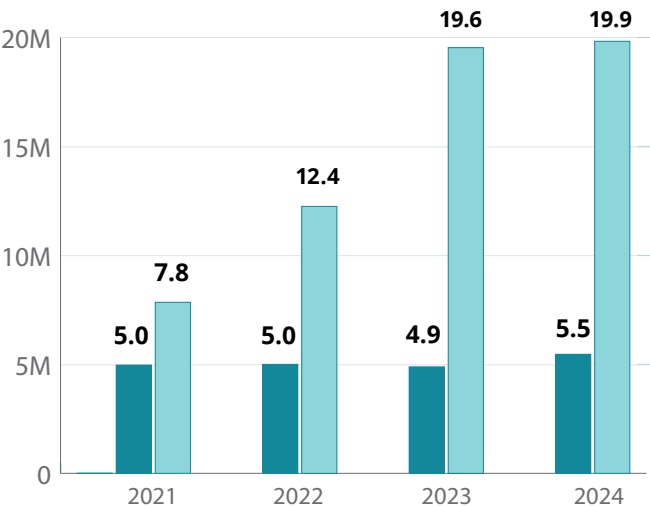
Full-Text Downloads



Searches vs. Item Investigations:
What’s the difference?

While total searches reflect all search attempts, item investigations focus on specific interactions users have with content items after performing searches (e.g., viewing an abstract or a video). This important distinction helps in understanding user behavior and the effectiveness of the e-resource database in providing relevant information.

Full-Text Downloads vs. Searches



Digital Library Services

FLVC plays an essential role in supporting Florida's public academic libraries and educational institutions through a variety of platforms designed to increase access to digital resources and academic materials. FLVC's digital platforms include:

- **Florida Open Academic Library (FOAL):** This comprehensive, online index offers a statewide, searchable database of digital archives and collections held by Florida's public postsecondary institutions. Students have access to over 1.75 million unique digital archive collection items and educational resources, enhancing their research and learning opportunities.
- **Florida Online Journals (Florida OJ):** Florida OJ provides public access to more than 55 journals spanning a range of academic disciplines, published by institutions across the state. During 2024-25, Florida OJ was accessed over 5.5 million times.

Digital Library Services: Notable Accomplishments in 2024-25

- **Support for Member Services:** FLVC continued to provide system- and library-level support for key digital library services, including FOAL, Florida Islandora, Florida OJ, Citation Database, Persistent Uniform Resource Locator (PURL), and the Publication of Archival, Library & Museum Materials (PALMM). Associated LibGuides were updated to enhance usability.
- **Florida Islandora:** FLVC collaborated with libraries at each institution to test and review an upgraded version of the Florida Islandora platform. Florida Islandora enables institutions to create digital collections and make them accessible to the public free of charge. Implementation of the upgraded platform is anticipated for 2025-26.
- **Florida OJ:** In 2024-25, FLVC added ten new journals and upgraded to OJS 3.3 LTS (Long-Term Support) to improve security and functionality.
- **Webinars:** FLVC hosted a second annual webinar on Copyright and Generative AI, attracting over 400 registrants statewide. FLVC also hosted a live panel discussion, "Library Services for Prisons," featuring library practitioners who shared their knowledge and experiences in developing library services for this unique, emerging population.

- **Digitization in a Box:** A pilot program, "Digitization in a Box," was introduced in 2025, wherein FLVC loans libraries equipment to assist them in creating and managing local digital collections.
- **FOAL Citation Server:** FLVC migrated to a new FOAL citation server platform that provides enhanced system and content security.

Digital Library Services: Key Initiatives for 2025-26

FLVC is advancing initiatives to enhance digital library services and foster collaboration across institutions:

- **Florida Islandora Upgrade:** Testing and refinement of new Florida Islandora software will continue. FLVC has created a sandbox for institutions to try out the software, provided new/updated user documentation, and hosts monthly webinars to assist libraries in learning Florida Islandora.
- **ADA Compliance:** Testing, documenting, establishing remediation processes, and educating staff on Americans with Disabilities Act (ADA) standards will continue. Completion is anticipated by the April 2026 deadline announced for Florida's public entities.

FLORIDA OER SUMMIT 2025

FLVC's 7th annual Open Educational Resources Summit united 700+ global participants and experts, sharing innovative strategies, tools, and resources to expand adoption and awareness of OER.



Open Educational Resources

FLVC is a recognized leader in the expansion of open educational resources (OER), advancing efforts to make higher education more affordable and accessible for students across Florida. Key OER programs include:

- **Open Florida (OPEN FL):** Through the OPEN FL program, FLVC promotes quality, affordable access to higher education via open educational resources. The program fosters a consortium of participating Florida colleges and universities, creating a collaborative community and infrastructure for OER development and research statewide. Currently, 350 college and university librarians, faculty, admin, staff, and students are engaged in OPEN FL initiatives.
- **Student Open Access Resources (SOAR) Repository:** The SOAR Repository is a web-based, searchable database of OER curated by students, librarians, faculty, and staff from Florida's colleges and universities. In the past year, the OPEN FL community expanded SOAR to include over 250 OER tailored to more than 20 of the highest dual enrollment general education core courses, providing valuable resources for both students and educators.

"Tea Time" series, providing informal conversations on open and affordable textbooks. These initiatives foster collaboration among educators and librarians while promoting greater awareness and use of OER.

- **FLVC OER Stories:** In fall 2024, FLVC hosted a webinar series highlighting OER adoption. Faculty from member institutions shared their experiences, while librarians provided one-on-one sessions demonstrating how to find OER for classroom use.
- **Annual OER Bootcamp:** In March 2025, FLVC hosted its three-day live, virtual OER Bootcamp, offering training on adopting, adapting, and authoring open educational resources. The event drew more than 100 participants from institutions across Florida.



350 OPEN FL PARTICIPANTS
college and university librarians,
faculty, admin, staff, and students
are engaged in OPEN FL initiatives.

Open Educational Resources: Notable Accomplishments in 2024-25

- **FLVC OER Summit:** In May 2025, FLVC hosted its seventh annual OER Summit. This free, live virtual event featured state, national, and international experts in OER and higher education who shared programs, tools, and resources to help institutions implement and expand OER initiatives. More than 700 individuals participated, representing Florida, the U.S., and more than 20 countries worldwide.
- **Statewide OER Publishing Services:** Launched in 2024, this service enables faculty at Florida's 40 public institutions to publish OER through Pressbooks, LibreTexts, and Manifold. FLVC provides training and support throughout the process, helping faculty create high-quality open materials that expand affordable learning opportunities statewide.
- **OPEN FL Community Engagement:** FLVC hosted monthly OPEN FL meetings to discuss course-specific OER topics and strategies to expand adoption statewide. Spring sessions featured faculty speakers and highlighted OER in World Languages. To encourage broader participation, FLVC launched the OPEN FL

Open Educational Resources: Key Initiatives for 2025-26

- **Faculty Training:** FLVC is creating a three-part training program to help postsecondary faculty adopt and integrate OER into their courses, promoting wider use of open resources statewide. The first module, "Adopting OER" (<https://openfl.pressbooks.pub/adopt>), has been released. More than 25 faculty members have already completed the assessment and earned certificates of completion.
- **SOAR Repository:** FLVC will continue to collaborate with its Textbook Affordability and OER Standing Committee to review open resources for inclusion in the SOAR repository, with a goal of adding one new course each month.
- **"E-Books for the Classroom":** FLVC is exploring a new program to expand Zero Textbook Cost (ZTC) opportunities. The initiative would provide e-books for faculty to use in their courses, ensuring statewide access for students, faculty, and staff at Florida's public colleges and universities.

Library Support & Training

Library Support & Training: Notable Accomplishments in 2024-25

FLVC provides comprehensive support and training for Florida’s public academic libraries, ensuring seamless access to resources and services.

- **Statewide Help Desk Support:** FLVC’s statewide Help Desk offers phone, email, and live chat support for all its services, with a significant portion dedicated to library-related inquiries. In 2024-25, the Help Desk successfully managed nearly 6,900 requests for assistance from colleges and universities across Florida, demonstrating its vital role in supporting library services.
- **Professional Development Alliance (PDA):** FLVC continued its strong partnership with library consortia from across the nation through the PDA, providing institutional library staff access to 115 free, live, online professional development workshops.
- **OpenAthens:** FLVC completed its statewide implementation of OpenAthens, enhancing e-resources authentication for all 40 public colleges and universities. OpenAthens improves research discoverability while streamlining the cost-effective management of e-resources. To maximize its impact, FLVC also implemented the OpenAthens Reporting API, giving institutions advanced tools to analyze usage and connect library activity with student success.
- **Usage Dashboard:** In May 2025, FLVC released an OpenAthens Power BI Usage Dashboard, providing libraries with enhanced access to their OpenAthens e-resources accession data. The dashboard also serves as a model for future projects that integrate local student data to better assess the impact of libraries on academic achievement.
- **Software Enhancement:** The FLVC Help Desk continued to upgrade its customer relationship management software, Dynamics 365, to streamline case management, enhance tracking, and enable faster, more efficient support for institutions statewide.

Library Support & Training: Key Initiatives for 2025-26

FLVC is focused on several key initiatives in the upcoming year to enhance library services, improve resource access, and support student success across Florida’s public academic libraries.

- **Completion of OpenAthens Implementation:** FLVC is finalizing the implementation of OpenAthens authentication at the University of West Florida and the University of Florida, marking the completion of this initiative across all institutions. OpenAthens streamlines access to digital resources for students and faculty.
- **OpenAthens Reporting API:** To provide a deeper understanding of how library usage impacts student success, FLVC is purchasing and implementing the OpenAthens Reporting API for all 40 institutions. This tool enables detailed assessment and analysis, supporting data-driven decision making for library services.
- **Spring Virtual Conference for Alma/Primo Users:** FLVC will be hosting a spring virtual conference for Alma/Primo users, providing a platform for professional development, knowledge sharing, and collaboration among library staff to enhance their use of these systems.

Help Desk Cases, 2024-25

Library Services	3,356
Distance Learning & Student Services	2,785
Other	736
Total	6,877



DISTANCE LEARNING & STUDENT SERVICES

FLVC's Distance Learning & Student Services (DLSS) division delivers a wide range of educational services to students, educators, and administrators, improving access to centralized, online information at any time and from any location. The DLSS division plays a crucial role in making educational resources easily accessible and convenient—whether for high school students preparing for college or career training, college students seeking flexible learning options, educators in need of centralized information, or administrators looking for efficient tools.

Key services include:

- FloridaShines.org, a comprehensive website and mobile application offering free academic and advising resources for students, parents, and educators.
- The centralized catalog of online courses and degree programs offered by Florida's public colleges and universities.
- Florida's official Transient Student Admission Application which streamlines the process for students taking courses across institutions.
- Statewide licensing and contract negotiation for distance learning-related software, benefiting Florida's K-20 education community.
- Webinars and training focused on college readiness, admissions, and instructional design, supporting parents, students and educators.

This year marked another period of growth, innovation, and service for FLVC's Distance Learning & Student Services team, as we continued to expand academic resources and advance initiatives that strengthen student success across Florida's K-20 education system.

Through FloridaShines, more than 251,000 students accessed advising tools to view transcripts, track progress, and plan degrees. We facilitated 69,000 Transient Student Admission Applications, streamlining cross-institutional enrollment and helping students complete their degrees on time. The FloridaShines catalog now offers 92,000 online courses, 7,700 programs, and profiles of 104 institutions, including technical colleges, state colleges, and universities. To support affordability, we expanded Zero Textbook Cost (ZTC) options, with more than 7,600 courses and sections now available.

We continued our collaborative partnership with the Department of Education to implement the Education Meets

Opportunity Platform and expand Xello, Florida's career planning system being used by more than one million K-12 students to explore careers and opportunities after graduation. A new FloridaShines mobile app further extended access to statewide resources.

The Florida Instructional Designer Network has grown to nearly 1,100 members, while our inaugural Online Teaching and Learning Excellence Conference provided faculty and leaders with strategies for innovation.

The DLSS team remains committed to collaboration, cost savings, and delivering high-quality educational tools that empower Florida's students, educators, and institutions.



Dr. John Oppen
Executive Director,
DLSS

FloridaShines Student Advising Services

A cornerstone service of FLVC is FloridaShines.org, a free, statewide online hub that helps students plan their education, complete their degree, and prepare for a career. FloridaShines offers 24/7 access to the state's official catalog of postsecondary courses and programs, the Transient Student Admission Application (TSAA), resources and information about career and technical education, and more. The platform also serves advisors, educators, and distance learning professionals, ensuring coordinated, high-quality student support across Florida's K-20 education system.

During FY 2024-25, Florida College System (FCS) and State University System of Florida (SUS) student authentications to FloridaShines' advising services totaled 251,000.

With over 1.3 million total page views this year, FloridaShines continues to expand access, promote affordability, and support Florida's statewide goals for academic and workforce readiness.

Student Advising Services: Notable Accomplishments in 2024-25

- **Mobile App:** FLVC launched a new FloridaShines mobile app in August 2024 that provides students with convenient, handheld access to key FloridaShines resources, including the statewide course catalog; institution profiles; program, certificate, and degree information; transcripts and progress information; the Transient Student Admission Application, and more. Enhancement of the mobile app, including additional features and content, is ongoing.

Student Advising Services: Key Initiatives for 2025-26

- **Mobile App Enhancements:** FLVC will add a new, dedicated user persona for parents in fall 2025 that provides them with tools and resources to support their student's educational journey.

Statewide Catalog of Courses, Programs, and Institution Profiles

The FloridaShines catalog is a centralized, authoritative listing of online courses, programs, degrees, and certificates offered by Florida's state colleges and universities. The catalog serves as an essential resource for college students wishing to augment their in-person schedules with online courses, those who prefer online instruction, and for dual-enrolled high school students.

The catalog includes over 7,700 program sections and 92,000 online course sections, providing a comprehensive view of statewide postsecondary options. It also features detailed profiles for 104 institutions, including Florida's 40 public colleges and universities, 50+ technical colleges and centers, and participating Independent Colleges and Universities of Florida (ICUF) institutions.

The FloridaShines catalog remains a trusted, centralized resource that helps students and parents make informed decisions about academic pathways.

Statewide Catalog: Notable Accomplishments in 2024-25

- **Interactive Map:** FLVC added an interactive geoproximity map that enables students to quickly locate institutions near them.
- **Search by Career Cluster:** The catalog now enables users to search programs by career cluster. This improvement connects academic pathways to industry sectors, helping students align their education with career goals and Florida's workforce opportunities.
- **Zero Textbook Cost (ZTC) Initiative:** FLVC continued to implement standardized ZTC definitions and course indicators in the catalog. These help students identify free instructional materials, promoting affordability, transparency, and equitable access. The catalog now lists more than 7,600 Zero Textbook Cost courses and sections.

Statewide Catalog: Key Initiatives for 2025-26

- **Statewide Data Coordination:** Through the FloridaShines catalog, FLVC will partner with state offices to coordinate and share program data for evaluation and reporting. This collaborative effort strengthens alignment across agencies, reduces duplication for institutions, and ensures accurate, consistent information statewide.



251,000 AUTHENTICATIONS

student authentications to FloridaShines advising services totaled 251,000 in 2024-25.

Transient Student Admission Application

The FloridaShines.org website serves as the official host for the state's Transient Student Admission Application (TSAA). The automated TSAA workflow streamlines the process for college and university students to request approval from their home institution to take a course at another institution, thereby enabling them to complete their degrees on time.

Transient Student Admission Application: Notable Accomplishments in 2024-25

- **Improving student mobility:** FLVC facilitated the creation of more than 69,000 TSAAs through FloridaShines.org during FY 2024-25. To support this effort, FLVC collaborated with FCS and SUS system offices to streamline institutional processes and workflows, ensuring consistency and efficiency across institutions statewide.

Preparing Students for Success

FLVC works closely with the K-20 education community to develop programs and services that help prepare students for academic and career success.

Preparing Students for Success: Notable Accomplishments in 2024-25

- **College 101 Nights:** FLVC partnered with school districts and education organizations across Florida to present its 4th annual College 101 webinar series. These free, online events are designed to help Florida high school students and their families prepare for college and beyond. The three-night series featured experts from Florida's colleges and universities who provided guidance on a variety of topics, including conducting an effective college search, career and technical education (CTE) options, creating an effective admission application, and understanding financial aid. Each night included a live Q&A session, offering participants the opportunity to engage directly with the presenters. This year's College 101 attracted nearly 3,000 registrants from across the state.
- **Online Readiness:** FLVC developed a suite of new resources on FloridaShines to help students prepare for, and navigate, online learning. These new resources include videos, Q&A, self-reflective assessments, and other web-based tools and information.

Preparing Students for Success: Key Initiatives for 2025-26

- **Career Interest Activity:** FLVC is collaborating with the Florida Center for Interactive Media (FCIM) to develop an interactive, web-based tool to help students explore career interests aligned with Florida's 17 career clusters. Anticipated for fall 2025, this new resource will guide users through a series of questions to narrow their focus and support informed decision-making about possible career paths.



Florida Instructional Designer Network (FL-IDN)

FLVC continued to manage the Florida Instructional Designer Network, a collaboration between FLVC, the Florida College System, State University System, and the Independent Colleges and Universities of Florida. In addition to providing eLearning resources and information for instructional designers, technologists, and other online learning professionals, the FL-IDN promotes online teaching and learning innovation, effective practices, and education quality, as well as creating collaborative learning and networking opportunities. Membership in the FL-IDN is free, and currently numbers more than 1,100 members worldwide.

Instructional Designer Network: Notable Accomplishments in 2024-25

- **Webinars:** During FY 2024-25, the FL-IDN hosted 18 free, online professional development webinars, reaching more than 4,700 participants from around the world. Presentations are reviewed and approved by the FL-IDN Advisory Committee to ensure both quality and relevance. In response to continued high demand, the FL-IDN remained focused on delivering timely content related to generative AI applications in higher education, reflecting the network's commitment to staying at the forefront of education technology and trends.

Florida Quality Matters Consortium (FLQMC)

The Florida Quality Matters Consortium fosters a culture of quality and student success across Florida's educational institutions through collaboration and resource sharing. By working to improve the quality of online and blended courses, FLQMC enhances the learning experience for students statewide.

As part of this effort, FLVC's DLSS division successfully negotiated statewide, shared licensing and preferred pricing for the Quality Matters system. This collaborative approach allowed institutions to significantly reduce the costs associated with quality improvement programs. In the 2024-25 academic year, FLVC's centralized licensing of Quality Matters services saved Florida's institutions more than \$100,000 compared to the cost of individual institutional licensing. This initiative underscores FLQMC's commitment to improving educational quality while optimizing institutional resources.



Institutional Staff Development

Institutional Staff Development: Notable Accomplishments in 2024-25

- **Inaugural Conference:** FLVC hosted an inaugural Online Teaching and Learning Excellence Conference in 2025. The four-week, live event convened faculty, instructional designers, distance learning professionals, and administrators for expert-led webinars, presentations, interactive discussions, and engaging lightning rounds. Visit flvc.org/ctl.

Institutional Staff Development: Key Initiatives for 2025-26

- **Voices Series:** FLVC will host the National Voices in Online Learning webinar series to connect its Members Council with nationally recognized leaders, researchers, and policymakers in online and digital education. Participants will gain actionable strategies, timely policy updates, and innovative practices to enhance teaching, learning, and institutional planning.
- **Digital Learning Leadership Institute:** FLVC will provide structured professional development for new and experienced Chief Online Learning Officers to address growing complexity in areas like instructional design, compliance, technology, and strategic planning. This initiative will help strengthen institutional capacity and enhance online teaching quality and student success statewide.

Statewide License & Contract Negotiation

FLVC negotiates group licenses and contracts for learning management and distance learning-related software on behalf of interested institutions at all levels of Florida education. This process reduces costs and simplifies procurement for participating institutions, while addressing licensing concerns and requirements prioritized by the state's public colleges and universities. In FY 2024-25, these statewide software licensing efforts saved participating institutions over \$2.2 million.

Statewide License & Contract Negotiation: Notable Accomplishments in 2024-25

- **Digital Accessibility Platform:** FLVC developed a draft ITN for a statewide, enterprise-grade accessibility platform that will integrate with learning management systems. The solution will help state colleges and universities, technical colleges, and independent institutions meet federal accessibility standards and ensure access for all learners.
- **Campus Proctoring Solutions:** In fall 2024, FLVC released preferred pricing agreements for live, online, and AI-assisted proctoring services from HonorLock, Proctorio, and SmarterServices. These agreements provide secure, flexible exam solutions statewide.



FLVC enhanced the FloridaShines catalog and website to strengthen statewide support for career & technical education programs.



Expansion of CTE Resources

Throughout 2024-25, FLVC enhanced the FloridaShines catalog and FloridaShines website to strengthen statewide support for career & technical education (CTE) programs. These improvements promote alignment across Florida's postsecondary systems, enabling technical colleges to showcase programs alongside public colleges and universities. This coordinated approach enhances visibility, expands access for prospective students, and supports the state's workforce development and education goals.

Expansion CTE Resources: Notable Accomplishments in 2024-25

- **Access:** Improved processes to help career centers access postsecondary distance learning, student support, and library services.
- **Student Resources:** In partnership with statewide organizations, FLVC created new classroom posters, checklists, worksheets, flyers, videos, and other student-focused tools to promote CTE awareness, support academic planning, and strengthen engagement in career pathways.
- **Collaboration:** FLVC strengthened its partnership with the Florida Association for Career and Technical Education (FACTE) to advance CTE initiatives, align resources, share best practices, and expand access to tools shaped by feedback from statewide CTE leaders and program directors.
- **Increasing Awareness:** FLVC promoted FloridaShines and CTE resources at statewide conferences, professional events, and counselor training, including FACTE, NEFEC, FSCA, and the Florida Higher Education Summit.
- **Staffing:** Hired a new CTE Statewide Coordinator in 2025 who will guide FLVC's continued development of programs and services that support the CTE community.
- **Institutional Feedback:** FLVC is conducting surveys and market research to guide the development of new resources that support CTE students and administrators, with emphasis on Florida's 17 career clusters.

Implementing REST: Modernizing Connectivity for FCS & SUS Institutions

FLVC continued to advance its work on the RESTrofit project to connect Florida's public colleges and universities with upgraded technology, moving from older EDI technology to a RESTful API platform. As part of these efforts, FLVC continues to coordinate statewide collaboration among institutions that utilize PeopleSoft, Banner, and Workday student information systems.

Education Meets Opportunity Platform (EMOP) Project, HB 1507

FLVC continued its collaboration with the Florida Department of Education and statewide partners on the Education Meets Opportunity Platform (EMOP), a comprehensive credential registry established under section 1008.40, Florida Statute. This year, FLVC completed the first full data transfer to support the platform's development, using program information supplied by institutions through the FloridaShines catalog.

The project has now entered an annual maintenance and data upload phase, ensuring the continued accuracy, consistency, and accessibility of credential information to better serve Florida's students, educators, and workforce.

Xello Career Planning & Work-Based Learning System

FLVC continued its partnership with the Florida Department of Education to expand statewide implementation of Xello, the career planning and work-based learning system serving all K-12 districts. More than one million Florida students now use Xello to explore careers and make informed decisions about their futures. FLVC manages the statewide contract, ensuring free student access to the platform.

Recent platform advancements include a Work-Based Learning (WBL) module, high school graduation tracking tools, a scholarship matching feature, and the Florida Life Simulator. With core features now in place, FLVC is supporting efforts to increase adoption and usage across K-12 school districts.

TECHNOLOGY SERVICES

FLVC continues to strengthen its technology infrastructure to maximize efficiency and deliver cost savings for institutions and the state of Florida. Ongoing improvements in network management and security enhance system performance, reliability, and overall protection.

System Infrastructure

System Infrastructure: Notable Accomplishments in 2024-25

- **Infrastructure Modernization:** FLVC consolidated its hardware into a single rack, reducing costs, simplifying operations, and improving efficiency.
- **Network & System Upgrades:** Replaced core network router and firewall hardware and continued testing Azure Site Recovery to strengthen reliability and disaster recovery.
- **Enhanced Security & User Experience:** Completed migration to Windows 11, improving system performance, cybersecurity, and overall user experience across the organization.

System Infrastructure: Key Initiatives for 2025-26

- **Backup Hardware Refresh:** Complete the installation, configuration, and testing of the operating system and application on new backup hardware.

Network Security

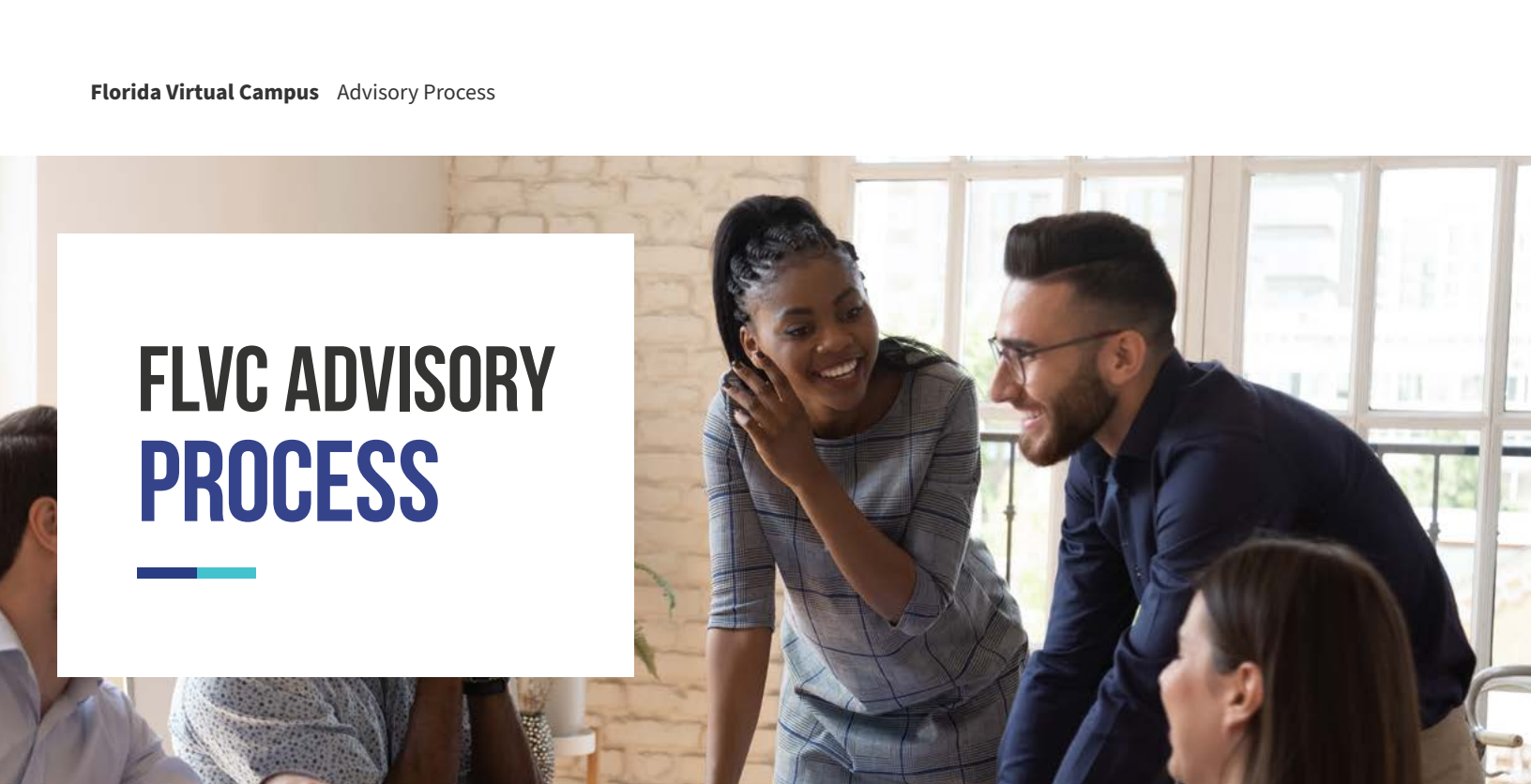
Network Security: Notable Accomplishments in 2024-25

- **Security and Compliance:** Strengthened FLVC's cybersecurity posture through cloud security reviews, CIS benchmark implementation, and weekly vulnerability scans to safeguard systems against emerging threats and ensure compliance.
- **Governance and Protection:** Enhanced monitoring and malware defense by deploying Microsoft Defender for Cloud, migrated devices to SecureWorks MDR, and refined IT governance processes for greater visibility and control.
- **Management:** Updated inventories, replaced servers, and streamlined device management using Intune and Autopilot.

Network Security: Key Initiatives for 2025-26

- **Network Security:** Migrate services behind Microsoft Front Door, audit firewall rules, and test deep packet inspection for earlier intrusion detection and improved threat visibility.
- **Advancing Zero Trust:** Implement segmented network zones and restrictive firewall rules, and test a new VPN solution that enforces security controls.

FLVC ADVISORY PROCESS



Collaborative Partnership

FLVC’s programs and services are guided by two Members Councils: the Members Council on Library Services (MCLS), and the Members Council on Distance Learning and Student Services (MCDLSS). Each is composed of presidentially-appointed representatives from Florida’s 40 public postsecondary institutions.

Throughout 2024-25, FLVC continued active collaboration with both councils and their committees to ensure its work remains aligned with the evolving needs of institutions and students across the state.

See pages 26 - 29 for listings of council members.

FLVC Advisory Process: Notable Accomplishments in 2024-25

- Member Survey:** In November 2024, FLVC formally surveyed its two Members Councils to assess satisfaction across several key areas, including FLVC leadership, staff support, Help Desk services, communication, responsiveness, and advisory-related meetings. The results were overwhelmingly positive, with each council reporting a combined 98% “satisfied” or “very satisfied” rating across all surveyed categories, underscoring FLVC’s strong service delivery and trusted partnership with Florida’s public colleges and universities.

FLVC Advisory Process: Key Initiatives for 2025-26

In 2025–26, FLVC will continue to collaborate with its advisory groups and institutions to advance statewide innovation and student success through initiatives that include development of a new “National Voices in Online Learning” webinar series; a Digital Learning Leadership Institute for college and university Chief Online Learning Officers; and an online toolkit supporting effective, federally compliant faculty–student interactions (Regular and Substantive interaction (RSI)).

Members Council Satisfaction Survey Results:
 Combined Responses of “Satisfied” and “Very Satisfied”

Service Area Rated	MCLS	MCDLSS
Overall Satisfaction with FLVC	98%	95%
FLVC Leadership	98%	95%
FLVC Staff	98%	100%
FLVC Help Desk	97%	100%
Communication from FLVC	98%	95%
Timely Responsiveness to Inquiries	97%	95%
FLVC Meetings & Events	98%	95%

NWRDC POLICY BOARD

Florida Virtual Campus is managed by FSU's Northwest Regional Data Center, and both organizations are governed by a Policy Board. The Board is comprised of representatives from cohort groups, including K-12, City/County/Local Governments, Contract Management Customers, and NWRDC major customers. Additionally, the programs and services provided by FLVC are shaped through advisement from two Members Councils which are comprised of representatives from each of Florida's 40 public colleges and universities.



Gene Kovacs
Policy Board Chair
Florida Board of Governors



Sandra Stevens
Vice Chair
City of Boca Raton



Paul Chafin
Department of Health



Dr. Gale Etschmaier*
Florida State University



Jonathan Fozard
Florida State University



Robert Fuselier
Florida State University



Jimmie Harrell
Department of Revenue



Ken Kicia
Department of Corrections



Mike Kirgan
Florida International University



Sila Lott
Tallahassee State College



Henry Martin
Walton County School District



Shandra McGlohon
Executive Office of the Governor



Dr. Andre Smith
Department of Education



Cole Sousa
Department of Children and Families



Josh Strigle
College of Central Florida



V.Y. Tillander III, P.E.
Department of Transportation



Faye Watkins**
Florida A&M University

* Through 3/25; ** Effective 3/25

MEMBERS COUNCIL ON LIBRARY SERVICES

Primary Member / Alternate (as of 10/15/2025)

Broward College

Monique Blake / Craig Amos

Florida Gateway College

Christine Boatright / Kristin Corbin

**Florida State University (Health
Science)**

Martin Wood (*Ex-officio*)

Chipola College

Jane Stephens / Vikki Milton

Florida Gulf Coast University

Tracy Elliott / Jeremy Brown

Florida State University (Law)

Elizabeth Clifford (*Ex-officio*)

College of Central Florida

Fai the Ruiz / Yeidilene Rios

Florida International University

Lisa Davis / Eric Michael Gormley

Gulf Coast State College

Connie Head / Liam O' Leary

Daytona State College

Anibal Delgado / Elizabeth Martino

Florida Polytechnic University

Marcie Hoecker / Vacant

Hillsborough Community College

Diann Smothers / Vacant

Eastern Florida State College

Michelle Rezeau / Sarah Paige

**Florida SouthWestern State
College**

Richard Hodges / Peter Van
Leeuwen

Indian River State College

Mia Tignor / Vacant

Florida A&M University

Faye Watkins / Ernestine Holmes

**Florida State College at
Jacksonville**

Susan Mythen / Shannon Dew

Lake-Sumter State College

Kathleen Sacco / Kevin Arms

Florida Atlantic University

Linda Golian-Lui / Amy Kornblau

Florida State University

Katie McCormick / Valerie Boulos

Miami Dade College

Erick Dominicis / Zoila de Yurre
Fatemian

New College of Florida
Vacant / Melanie Congdon

Santa Fe College
Nance Lempinen-Leedy / Ramona Miller-Ridlon

University of Central Florida
Beau Case / Frank Allen

North Florida College
Windy Gamble / Jamen Brock

Seminole State College of Florida
Morgan Tracy / Elena Soltau

University of Florida
Judy Russell (*Emeritus, non-voting member*)

Northwest Florida State College
Lisa Acuff / Steven Hough

South Florida State College
Lena Phelps / Michael Pate

University of Florida
Patrick Reakes / Vacant

Northwest Florida State College
Janice Henderson (*Emeritus, non-voting member*)

St. Johns River State College
Royce Bass / Eric Biggs

University of North Florida
Jennifer Murray (*Chair-Elect*) / Courtenay McLeland

Palm Beach State College
Robert Krull / David Pena

St. Petersburg College
Josh Brown / Marina Coelho

University of South Florida
Todd Chavez / Carol Ann Borchert

Pasco-Hernando State College
Ingrid Purrenhage / Karen Swetland

State College of Florida, Manatee-Sarasota
Margaret Hawkins (*Past Chair*) / Theresa Smith-Ennis

University of West Florida
Stephanie Clark / Kellie Sparks

Pensacola State College
Maria Goodspeed / Vacant

Tallahassee State College
Sila Lott / Anthony Jones

Valencia College
Ruth Smith / Beth King

Polk State College
Christina Fullerton (*Chair*) / Courtlann Thomas

The College of the Florida Keys
Vacant / Marcos Gonzalez

About this Members Council

The Members Council on Library Services (MCLS) advises FLVC on programs and services that support students, faculty, and library staff at Florida's public colleges and universities. Each institution appoints a representative and an alternate to the Council, with six members serving on its Executive Committee. The MCLS also oversees nine standing committees that guide statewide library collaboration, resource sharing, and technology initiatives. For more information, visit: libraries.flvc.org/members-council.



“The staff and leadership at FLVC are open and responsive to the needs of member libraries. We feel very supported in our work and could not provide many of the services we do without FLVC’s support.”

Member Response
2024 Members Council Satisfaction Survey

MEMBERS COUNCIL ON DISTANCE LEARNING & STUDENT SERVICES



Primary Member / Alternate (as of 10/15/25)

Broward College

Rudy Jean-Bart / Joseph Metts

Florida Atlantic University

Dr. Julie Golden Botti / Willie Freeman

Florida SouthWestern State College

Dr. Rozalind Jester / Laura Osgood

Chipola College

Vikki Milton / Jane Stephens

Florida Gateway College

Brandon McIntire / Ryan Touchton

Florida State College at Jacksonville

Dr. Piti “Golf” Kanjanapongpaisal / Dr. Ansa Reams-Johnson

College of Central Florida

Josh Strigle / Daniel Mainwaring

Florida Gulf Coast University

David Jaeger / Christopher Jordanek

Florida State University

Robert J. Fuselier / Mary Eichin

Daytona State College

Bill Harrison / Faith Testerman

Florida International University

Evangelia Prevolis / Gabriela Icabalceta

Gulf Coast State College

Lori Driscoll / Merissa Hudson

Eastern Florida State College

Dr. Philip Simpson / Dr. Andrew Lieb

Florida Polytechnic University

Brennen Cannon / Dr. Tom Dvorske

Hillsborough Community College

Vicki Westergard / Mark Lewis

Florida A&M University

Franzetta Fitz / Dr. Kelley Bailey

Indian River State College

Katie Profeta (*Chair-Elect*) /
April Litton

Pensacola State College

Wendy Spradlin / Frank Asprer

Tallahassee State College

Dr. Tricia Rizza / Amanda Wallace

Lake-Sumter State College

Vacant / Nicholas Kemp

Polk State College

Cody Moyer / Dr. Amy Bratten

University of Central Florida

Kevin Corcoran (*Chair*) /
Dr. Wendy Howard

Miami Dade College

Dr. Ernest Burt / Nestor Pereira

Santa Fe College

Page Jerzak / Nance Lempinen-
Leedy

University of Florida

Brian Harfe / Barbara Bennett

New College of Florida

Dr. Mariam Manzur-Leiva / Vacant

Seminole State College of Florida

Marisabel Irizarry / Dr. Geoffrey
Fortunato

University of North Florida

Dr. Deb Miller / Erica Anga

North Florida College

Ellie Morgan / Jennifer Page

South Florida State College

Carleigh Okwali

University of South Florida

Christine Brown / Dennis Walpole

Northwest Florida State College

Vacant / Vacant

St. Johns River State College

Dr. Christina Will / Jack Hall

University of West Florida

Dr. Michelle Horton / Dr. Jenae
Burkart

Palm Beach State College

Dr. Jehu Chong / Laura Traiger

St. Petersburg College

Timothy Godcharles / Nancy Munce

Valencia College

Geni Wright / Gary Kokaisel

Pasco-Hernando State College

Dr. Breanna Perry / Dr. Gerene
Thompson

**State College of Florida,
Manatee-Sarasota**

Karlie Condor / Billy Benton

About this Members Council

The Members Council on Distance Learning & Student Services (MCDLSS) advises FLVC on strategies to expand access, improve affordability, and ensure the quality of online education across Florida's public colleges and universities. Each institution appoints a representative and an alternate to the Council, which also oversees three standing committees focused on licensing, student support and web services, and online instruction. For more information, visit: dlss.flvc.org/members-council.



"FLVC excels at fostering collaboration between the FCS and SUS."

Member Response
2024 Members Council Satisfaction Survey

FLVC STAFF PRESENTATIONS

We proudly recognize the exceptional contributions of our staff who have shared their knowledge through presentations at state and national educational events this year.

FLVC staff serve in leadership roles at the state and national levels, contributing to initiatives that shape the future of education. Their expertise strengthens partnerships, enhances academic experiences for students, and reinforces FLVC's position as a trusted leader and strategic asset in Florida's educational system.

Dawn Agüero, Elisabeth Ball, Rebel Cummings-Sauls, Kathy Parker, "Engage the Everyday Student to Advocate for Open Education Resources," OERizona Conference

Kelly Aycock, Sarah Michael Trupiano, "CTE Expansion Upload for FloridaShines," Florida Association for Career and Technical Education (FACTE) Directors Meeting

Kelly Aycock, Nashla Dawahre, Ashley Thimmes, Sarah Michael Trupiano, "FloridaShines Overview," Leon County Schools lead counselors

Elisabeth Ball, "Introduction to OER and Copyright Education," Florida public college and university libraries

Elisabeth Ball, Rebel Cummings-Sauls, "OPEN FL Engages and Empowers an Open and Affordable Community for All," FL OER Summit

Elisabeth Ball, Rebel Cummings-Sauls, and external presenters, "Adopting Open Educational Resources," OER Bootcamp

Elisabeth Ball, Rebel Cummings-Sauls, and external presenters, "Adopting Open Educational Resources Modules," OPEN FL Pressbooks

Elisabeth Ball, Rebel Cummings-Sauls, and external presenters, "Don't Trick Your Students, Treat Them With OER," Adopt Open Educational Resources Webinar Series

Elisabeth Ball, Rebel Cummings-Sauls, Simonne Jackson, Stephen Szanati, Kestrel Ward, "Islandora Sandbox 2.0," Florida public colleges and university libraries

Pauline Cline, "From Confusion to Inclusion: Communicating Complex Topics to Library Stakeholders," Electronic Resources and Libraries Conference

Rebel Cummings-Sauls, "How Your System or Consortium Has Gone About Their Strategic Planning Process" (Panel), Open Education Network: Nourishing Inter-Consortial Collaborative Excellence (NICE) Forum

Rebel Cummings-Sauls, "Only Up from Here: Library Consortia as Advocates," Consortium Management Interest Group

Rebel Cummings-Sauls and external presenters, "Accessibility: Strategies, Tools, and Collaboration," International Coalition of Library Consortia (ICOLC) Conference

Rebel Cummings-Sauls and external presenters, “Countdown to Compliance: Navigating the New ADA Web and Mobile Accessibility Rules in Academic Libraries,” Panhandle Academic Libraries Conference (PALC)

Rebel Cummings-Sauls and external presenters, “Don’t Get Sued! Preparing your Campus for the New ADA Rules,” Partnership Among South Carolina Academic Libraries (PASCAL)

Rebel Cummings-Sauls and external presenters, “Web and Mobile Accessibility: ADA Title II New Regulation,” FLVC Members Council on Library Services

Nashla Dawahre, Ashley Thimmes, Sarah Michael Trupiano, “FloridaShines Overview,” FACTE Conference

Wendy Ellis, “Moving Libraries Forward in a Changing World,” Clarivate

Wendy Ellis, Dave Whisenant, “Aleph to Alma-Primo,” Ex Libris Users of North America (ELUNA) Conference

Tricia Elton, “Adapting and Advancing with Primo Releases, Regardless of Library Size,” ELUNA Conference

Alice Eng, “Cornerstones in Collection Building,” Charleston Conference

Rachel Erb, “Navigating AI in Library Licensing,” Charleston Conference

Jamie Fenton, “Practical Automation for Acquisitions: Leveraging Alma and MarcEdit to Reduce Manual Workflows,” ELUNA Conference

FLVC Integrated Library Services team, “Scheduled Reports and Widgets,” Florida public college and university libraries

Simonne Jackson, “Introduction to FOAL,” Florida public college and university libraries

John Oppen, “Can Students Afford Their Textbooks? Approaches States Are Taking to Find Out,” WCET Annual Conference

John Oppen, “Canaries in the Coal Mine,” WCET State Consortia Collective

John Oppen, “History of the Educational Technology Cooperative,” SREB Education Technology Cooperative

John Oppen, “The Quality Conversation” (Blog post), WCET Frontier

Sakuna Saengow, “Getting COUNTER Data from Alma and Switching to COUNTER 5.1 (When you’re not an Alma or Analytics genius),” ELUNA Conference

Elijah Scott, “We Survived an ILS Migration, and You Can Too” (Keynote), OhioLINK

Elijah Scott, Dave Whisenant, “Creating an Organizational Framework for an ILS Implementation,” ICOLC Conference

Stephen Szanati, “Introduction to Islandora 2.0,” Florida public college and university libraries

Ashley Thimmes, Sarah Michael Trupiano, “FloridaShines Overview,” Florida School Counselor Association (FSCA) Conference

Ashley Thimmes, Sarah Michael Trupiano, “FloridaShines Overview for Florida Technical College Directors and Financial Aid Advisors,” FACTE Directors Meeting

Ashley Thimmes, Sarah Michael Trupiano, “FloridaShines Overview,” Northeast Florida Educational Consortium (NEFEC) Counselor Forum

Kestrel Ward, “Introduction to Florida Online Journals,” Florida public college and university libraries

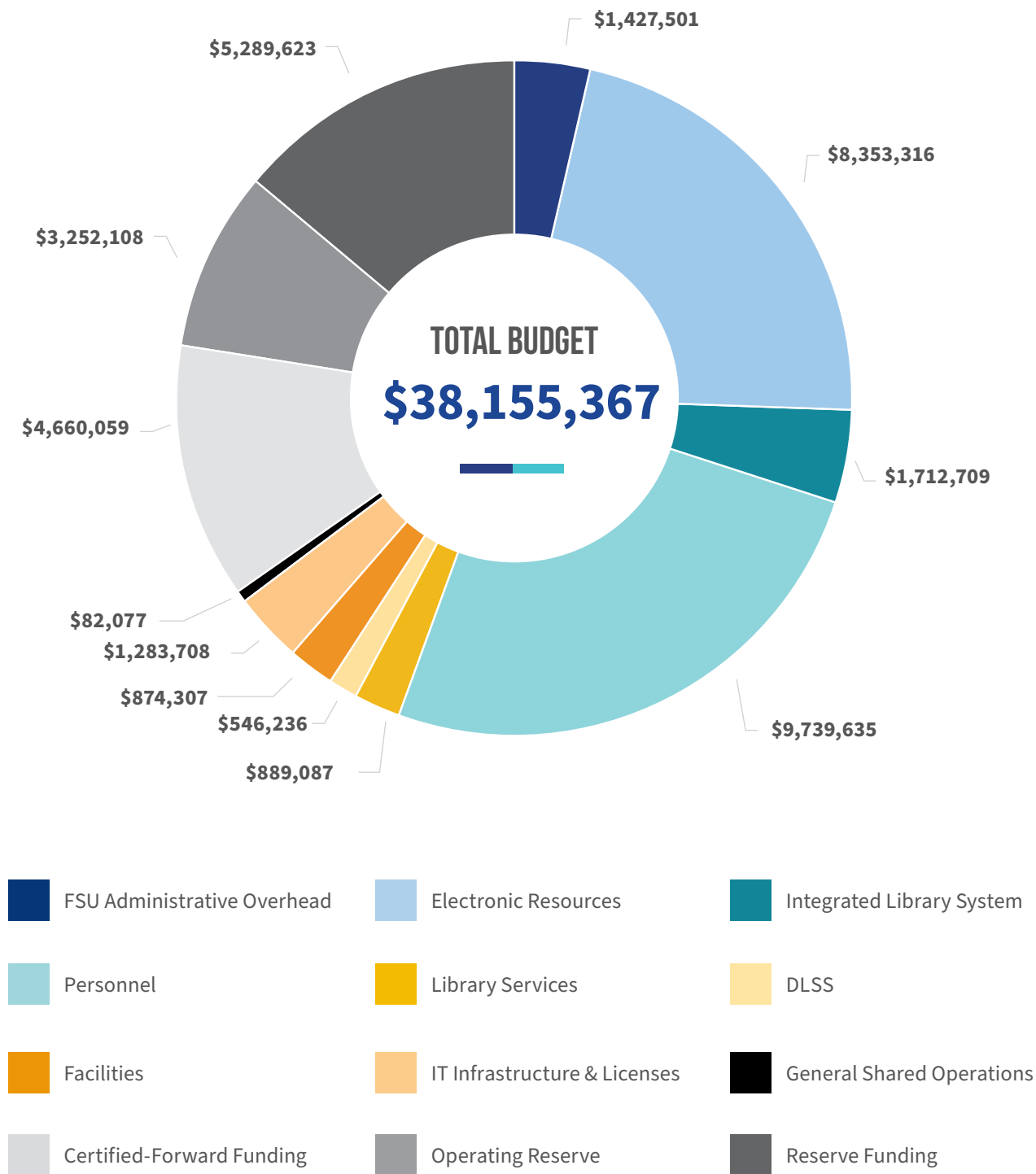
Jay Wiese, “An Updated Look at the FLVC Alma Analytics IPEDS/ACRL Dashboard,” ELUNA Conference

Jay Wiese, “Speedrunning the Canyon of Data Madness: A Broadly Applicable Heuristic for Optimizing Analytics Report Performance,” ELUNA Conference



FINANCIAL OVERVIEW

Fiscal Year 2024-2025 Budget, by Category



FLVC LEADERSHIP

Library Services

Elijah Scott

*Executive Director
Library Services*

Wendy Ellis

*Program Director
Integrated Library Services*

Rachel Erb

*Program Director
E-Resources*

Rebel Cummings-Sauls

*Program Director
Digital Services & OER*

Brian Erb

*Program Director
Library Support & Training*

Distance Learning & Student Services

Dr. John Opper

*Executive Director
Distance Learning & Student
Services*

Kathleen Taylor

*Deputy Director
Distance Learning & Student
Services*

Nashla Dawahre-Williams

*Assistant Director
Online Career & Academic
Advising Services*

Kathy Parker

*Assistant Director
Operational Performance
Improvement*

IT & Administration

Tim Brown

*Assistant Vice President for ITS
NWRDC & FLVC*

Julia Cunningham

*Director
Administration & Financial Services
NWRDC & FLVC*

Matt Stolk

*Chief Technology Officer
NWRDC & FLVC*

Carlene Smith

*Director
Customer Engagement &
Communications
NWRDC & FLVC*

Ray Bogan

*Deputy Chief Technology
Officer*

Lisa Ryals

*Associate Director
Budget & Financial Services*

Mark Adams

*Associate Director
Communications & Marketing*

