

Announcement

Z9 Security and TRECERDO Partner to Integrate TRECERDO Ascend™ Destination Dispatch Elevators into the Z9/Flex Ecosystem

CARBORO, NC (September 26, 2025) — Z9 Security, the leader in cloud-based access control management with its flagship Z9/Flex platform, today announced a strategic technology partnership with TRECERDO, an innovator in destination dispatch elevator solutions for commercial real estate and high-rise buildings. This collaboration brings TRECERDO Ascend, an advanced destination dispatch elevator integration platform with global deployments, into the Z9/Flex ecosystem. OEMs, integrators, and end users are now able to seamlessly manage advanced elevator access, alongside doors, locks, and readers, from a single cloud-based platform.

With this integration, members of the Z9/Flex ecosystem can:

- **Deliver Smarter Elevator Access Control** – Manage Ascend-integrated destination dispatch elevators through Z9/Flex to create a fully unified access experience from lobby to office suite.
- **Support for Leading Elevator Vendors** – Current support for KONE and Mitsubishi, support for OTIS, TKE and Schindler arriving soon.
- **Support Modern CRE Requirements** – Offer tenants and building operators secure, touchless elevator destination dispatch integrated with card, mobile, or credential-based access.
- **Enhance Tenant Experience & Safety** – Coordinate elevator destination dispatch with door access events, reducing wait times while maintaining strict security compliance.
- **Create New OEM Opportunities** – Access control management OEMs can quickly add destination dispatch elevators to their offerings without custom development, speeding time-to-market.

“This partnership is a major milestone for the Z9/Flex ecosystem,” said Ken Larson, president of Z9 Security. “Commercial real estate and high-rise properties are seeking integrated, cloud-first access experiences. By adding Ascend to Z9/Flex, OEMs can offer a seamless, secure solution that covers the entire journey, from the front door to the top floor.”

“We designed Ascend to give building owners and integrators an elegant, future-proof elevator destination dispatch solution, seamlessly integrated with their access control system regardless of elevator manufacturer,” said Jonathan Lawry, President of TRECERDO. “Integrating with Z9/Flex allows us to reach a broader ecosystem of OEMs and security partners, making it easier to deliver connected, user-friendly experiences to tenants.”

To learn more, visit www.z9security.com or www.trecerdo.com.

About Z9/Flex

Z9/Flex is a cloud-based access control integration platform designed to meet the needs of access control software vendors, manufacturers, integrators and dealers. Its white-labeling capabilities, extensive hardware compatibility, and seamless integration into leading security platforms make it an ideal choice for businesses looking to provide advanced, branded solutions to their customers. For more information, visit <https://z9security.com/flex>.

About TRECERDO

TRECERDO is a technology innovator specializing in smart building and vertical transportation solutions. Its flagship product, Ascend™, is a state-of-the-art destination dispatch elevator integration platform designed for seamless access control at commercial real estate and high-rise properties. Ascend delivers secure, efficient, and user-friendly elevator access — improving tenant experience, reducing wait times, and enhancing overall building security. TRECERDO partners with OEMs, integrators, and property managers to make elevator access a seamless part of modern building operations. Learn more at www.trecerdo.com.