

1. Our Commitment to Responsible Data Use

Corelain Ltd is a RICS-regulated surveying and ESG consultancy committed to the highest standards of integrity, professionalism, and responsible data governance.

In using cookies and similar technologies, we comply with:

- The UK General Data Protection Regulation (UK GDPR)
- The Data Protection Act 2018
- The Privacy and Electronic Communications Regulations 2003 (PECR)
- The RICS Rules of Conduct (2021)

We apply the same principles of transparency, proportionality, and accountability online as we do in delivering professional services.

2. What This Policy Covers

This Cookie Policy explains:

- What cookies are
- Which cookies we use
- Why we use them
- The lawful basis for processing
- How you can control or withdraw consent

It applies to visitors to:

<https://www.corelain.com>

It should be read alongside our Privacy Notice.

3. What Are Cookies?

Cookies are small text files placed on your device when you visit a website. They allow the website to recognise your device and may store certain information about your visit.

Cookies may be:

- **Session cookies** – deleted when you close your browser
- **Persistent cookies** – stored for a defined period

Some cookies are set by Corelain (first-party cookies). Others are set by third-party service providers (third-party cookies).

Where cookies collect identifiers such as IP addresses or device data, this may constitute personal data under UK GDPR.

4. Legal Framework and Lawful Bases

Under PECR

We must:

- Provide clear and comprehensive information; and
- Obtain prior consent before placing non-essential cookies.

Under UK GDPR

Where cookies involve personal data, our lawful bases are:

Cookie Category	Lawful Basis
Strictly Necessary	Legitimate Interests
Analytics / Performance	Consent
Functional (if used)	Consent
Marketing (if introduced)	Consent

Non-essential cookies are not activated until consent is provided.

5. Types of Cookies We Use

A. Strictly Necessary Cookies

These cookies are essential for the operation and security of the website.

They may:

- Enable page navigation
- Support server load balancing

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- Maintain security
- Prevent malicious activity

These cookies do not require consent under PECR.

Corelain relies on legitimate interests to ensure the website functions securely and efficiently.

B. Analytics and Performance Cookies (Consent Required)

We use analytics tools to understand how visitors use our website so that we can improve:

- Usability
- Accessibility
- Content clarity
- Site performance

This may include cookies set by:

- Google Analytics

Analytics cookies may collect:

- IP address (anonymised where configured)
- Browser and device type
- Pages visited
- Time spent on site
- Referral source

Data is aggregated and used for statistical purposes only.

Analytics cookies are only deployed once you provide consent through the cookie banner.

C. Functional Cookies (If Enabled)

These cookies remember preferences such as language or accessibility settings.

They are activated only with consent unless strictly necessary for functionality requested by the user.

D. Marketing and Advertising Cookies

Corelain does not currently deploy marketing, remarketing, or behavioural advertising cookies.

If this changes, this policy will be updated and such cookies will only be used following explicit consent.

6. Data Minimisation and Retention

Consistent with our Data Protection Statement:

- We collect only the minimum data necessary.
- Cookie data is retained only for as long as required for its lawful purpose.
- Session cookies expire when your browser closes.
- Persistent analytics cookies may remain for up to 24 months (subject to configuration).

We periodically review cookie retention settings to ensure proportionality.

7. Security and Confidentiality

Corelain implements appropriate technical and organisational measures to protect data collected through cookies from:

- Unauthorised access
- Alteration
- Loss
- Misuse

Where third-party providers process data on our behalf, they are required to implement appropriate safeguards.

Where data is transferred outside the UK, appropriate safeguards are relied upon in accordance with UK GDPR requirements.

8. How We Obtain and Manage Consent

When you first visit our website, you will see a cookie banner enabling you to:

- Accept all cookies
- Reject non-essential cookies
- Manage cookie preferences

Non-essential cookies are not set unless you actively consent.

You may withdraw or amend your consent at any time via the "Cookie Settings" link available on our website.

Consent is logged and managed in accordance with PECR requirements.

9. Managing Cookies via Your Browser

You may also control cookies through your browser settings:

Browser	Settings Location
Chrome	Settings → Privacy & Security → Cookies
Edge	Settings → Cookies and site permissions
Safari	Preferences → Privacy
Firefox	Settings → Privacy & Security

Blocking certain cookies may impact website functionality.

You can also manage advertising preferences at:

<https://www.youronlinechoices.eu>

10. Your Data Protection Rights

Where cookie data constitutes personal data, you have the right to:

- Be informed about how it is used

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- Request access
- Request correction
- Request erasure
- Restrict or object to processing
- Request data portability (where applicable)

Requests should be directed to our Data Protection Lead.

11. Data Breaches and Accountability

Corelain maintains procedures to identify, investigate, and respond to personal data breaches.

Where required by law:

- The ICO will be notified within 72 hours; and
- Affected individuals will be informed without undue delay.

12. Contact and Oversight

Data Protection Lead: Giles Robertson

Email: dataprotection@corelain.com

If you are dissatisfied with our handling of your personal data, you may raise the matter with the Information Commissioner's Office:

<https://www.ico.org.uk>

13. Review and Updates

This Cookie Policy is reviewed annually or when material changes occur in:

- Data protection law
- PECR requirements

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- Website functionality
- RICS regulatory guidance

Last reviewed: 12th February 2026