

Warranty

LIMITED 30 YEAR RESIDENTIAL WARRANTY FOR AC4 PRODUCT

BBL Loto Tec Plus warrants to the original purchaser that the flooring will be free of manufacturing defects, and the surface will not wear through*, stain or fade from sunlight or artificial light for 30 years after the date of purchase of the product when used under normal residential traffic conditions.

*Wear-through is defined as total loss of pattern in a minimum of 2 square inch area. Scratches and loss of gloss are not considered as wear-through. Heavier traffic areas such as entry foyers, food preparation areas such as kitchens, and any areas with heavy rolling loads are not recommended.

Pet Friendly Warranty

BBL Loto Tec Plus warrants that this laminate flooring will resist permanent staining caused by pet urine (domestic cat or dog) when thoroughly cleaned.

Urine must be cleaned immediately and not be allowed to dry.

Limited Warranty exclusion and conditions:

Failure to fully engage the locking system around all sides of each plank during the installation could result in gaps that will void this limited warranty.

The flooring must be maintained in accordance with care and maintenance instructions. And the limited warranty does not cover conditions caused by below damages:

1. Damage resulting from excessively wet maintenance or from using detergents, abrasive cleaners, soaps, waxes or polished is not covered by this limited warranty.
2. Damage must not have occurred as a result of improper or inadequate maintenance or accidents, such as damage caused by scratching, impact or cutting.
3. Damage resulting from the use of rotating beater bars, floor scrubbers, steamers, jet mops, buffers or similar products is not covered by this limited warranty.
4. Damage caused by events beyond everyday household spills, including but not limited to flooding, standing water, leaking pipes, mechanical failures or appliance leaks.
5. Moisture damage caused by water or moisture in the subfloor or underneath the flooring, including but not limited to damage from subfloor hydrostatic pressure (water or moisture under the floor that is transmitted to the surface through exerted pressure) or other conditions that result in water or moisture being below the floor.
6. Damage due to fluids of any source or type that are not removed within a reasonable period of time:
If it is less than 200ml, and it is not removed in less than 80 hours;
If it is more than 200ml, and it is not removed in less than 24 hours:
7. Construction-related damage is not covered by this limited warranty.

The limited Warranty does not cover conditions or defects caused by improper installation and use of improper adhesives and maintenance, such as:-scuffs, scratches, cuts, chipping, indenting or similar damage caused by gliders, castorwheels, vacuum cleaner beater bars, toys, or other objects.-damage caused by chemicals, burns, fires and other accidents.-damage caused by abuse (ie. dragging heavy or sharp objects across the floor without proper protection).

These limited warranties do not apply to moldings area, and cut plank part.