

POSTING (BCGEU)

JOB TITLE: Mental Health Support Worker (Housing Retention Support Worker)

STATUS: Casual

PROGRAMME: Downtown EastSide

ADDRESSES: Dodson Rooms, 403 E Hastings Street

Patricia Hotel, 25 E Hastings Street

Gastown Hotel, 112 Water Street

HOURS OF WORK: 10 am – 6 pm

GRID LEVEL: 13 - JJEP Wage Grid (\$32.62 - \$37.44 per hour)

Job Summary

Working in and from the work site, the **Mental Health Worker** (Housing Retention Wellness Worker) works under the direction of Management to provide mental health services to residents. Observe and document the residents' health condition and environment, encourage independence, and refer residents to health services and resources.

Functions & Responsibilities

Under the direction of the Site Manager, it is the Housing Retention Wellness Worker's responsibility to:

1. Monitors residents by methods such as observing residents' health condition and environment including functional ability, living arrangement, and family supports
2. Documenting behavioral, physical and cognitive changes in accordance with standard procedures or specific directions, reporting significant and unsafe observations, and recommending adjustments to treatment plans to enable independence
3. Implement personalized mental health care plan, with an emphasis on encouraging healthy living habits, strong interpersonal connections, and emotional well-being
4. Provides input and feedback in the care planning process by participating in team reports and care conferences, discussing/recommending changes to mental health treatment plans and collaborating with multidisciplinary teams. Encourage clients to attend appointments and medical follow-ups in coordination with the care team.
5. Maintains an awareness of community resources and makes this information available to clients, while respecting their individual goals.
6. Assists clients in obtaining housing, economic assistance, health services, employment opportunities through advocacy and facilitating resource connection
7. Collaborating with medical services, familial connections, and personal networks to provide individualized mental health support and crisis intervention
8. Advocates for clients and connects them to appropriate services while encouraging independent living through successful development of physical, social, emotional, and life skills
9. Supports client with daily living and hygiene needs and maintaining a safe and clean environment
10. Provides medication support and ensures adherence to medical plans
11. Attends and participates in staff development programs, team meetings, and other meetings as required.
12. Assists with orientation of new staff, and intakes, and provides mentorship to Support Workers
13. Performs other related duties as assigned

Education, Training & Experience:



1. A minimum of two (2) years of experience working in a social service role, focusing on mental health and addiction support, or an equivalent combination of education, training and experience working with individuals with complex mental health concerns
2. Completion of a post-secondary degree in Social Services, Psychiatric Care, Mental Health and Addictions, or a related field
3. Certificates in Narcan Training, First Aid, and NVCI
4. Successful completion of a Criminal record check

Skills & Abilities:

- Ability to work in a harm reduction environment which includes an observed consumption area, as well as familiarization with the principles of harm reduction.
- Physical ability to carry out the duties of the position.
- Able to work independently with minimal supervision, exercise initiative and good judgment
- Ability to operate related equipment.
- Ability to communicate effectively, both verbally and in writing.
- Ability to organize and prioritize.
- Ability to observe and recognize changes in clients.
- Ability to establish and maintain rapport with clients, staff and management and collateral service providers.
- Home management skills.
- Ability to instruct.
- Ability to analyze and resolve problems.
- Conflict resolution and crisis intervention skills.
- Ability to assist with medication support and to follow established policies and procedures.
- Advocacy skills.
- Ability to work in a low-barrier housing environment with sensitivity to the population of shelter and supportive housing environments.

This position is open to all qualified individuals and requires membership in the Union. The successful applicant is not required to operate their vehicle to perform the position's duties.

APPLY BY: February 21, 2025, at 5 pm

APPLY TO: hr@communitybuilders.ca