



Posting: 2025 - #18
Date: Feb 14, 2025

POSTING (BCGEU)

JOB TITLE: Home Support Worker
STATUS: Casual
PROGRAMME: Downtown Eastside
ADDRESSES: Dodson Rooms, 403 E Hastings Street
Patricia Hotel, 25 E Hastings Street
Gastown Hotel, 112 Water Street
DAYS OF WORK: As Required
HOURS OF WORK: 10 am -6 pm
GRID LEVEL: 10 - JJEP Wage Grid (\$27.53-\$31.57 per hour)

Job Summary

The **Home Support Worker** performs routine cleaning and service functions in resident rooms within Community Builders Housing sites. Assist clients with room conditions and standards to maintain housing.

Functions & Responsibilities

Under the direction of the Site Manager, it is the **Home Support Worker's** responsibility to:

1. Cleans, washes, disinfects resident rooms such as walls, windows, ceilings, floors, carpets, furniture, mattresses, blinds, kitchen counters, fridges, microwaves, and washrooms by methods such as dusting, polishing, sweeping, wet mopping, shampooing, and defrosting using various manual and power cleaning equipment. Cleans, dusts and wipes down various appliances and accessories.
2. Collects and disposes of garbage and harm reductions supplies using proper safety precautions; performs spots clean-ups as required.
3. Launders resident clothing and linens.
4. Assists and supports residents in room preparation for pest control treatment.
5. Reports any non-routine maintenance needs, safety, or health concerns to Building Coordinator and Housing Manager.
6. Assists in minor room maintenance when needed - unplugging sinks and toilets.
7. Required to work across all worksites as operationally needed.
8. Performs other related duties as required.

Education, Training & Experience

1. Grade 10
2. One (1) month recent related experience. Or and equivalent combination of education, training and experience
3. Certificates in Narcan Training, First Aid, and NVCI
4. Criminal record check



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Skills & Abilities

1. Ability to work in a harm reduction environment which includes an observed consumption area, as well as familiarization with the principles of harm reduction.
2. Physical ability to carry out the duties of the position.
3. Able to work independently with minimal supervision, exercise initiative and good judgment
4. Ability to operate related equipment.
5. Ability to communicate effectively, both verbally and in writing.
6. Ability to organize and prioritize.
7. Ability to establish and maintain rapport with clients, staff and management and collateral service providers.
8. Ability to analyze and resolve problems.
9. Ability to work in a low barrier housing environment with sensitivity to population group housing.
10. Ability to follow established policies and procedures

This position is open to all qualified individuals and requires membership in the Union. The successful applicant is not required to operate their own vehicle to perform the position's duties.

APPLY BY: February 21, 2025, at 5 pm

APPLY TO: hr@communitybuilders.ca