

Powered by The Lones Group

# THE RIPPLE EFFECT OF GREAT LEADERSHIP

- Denise Lones -



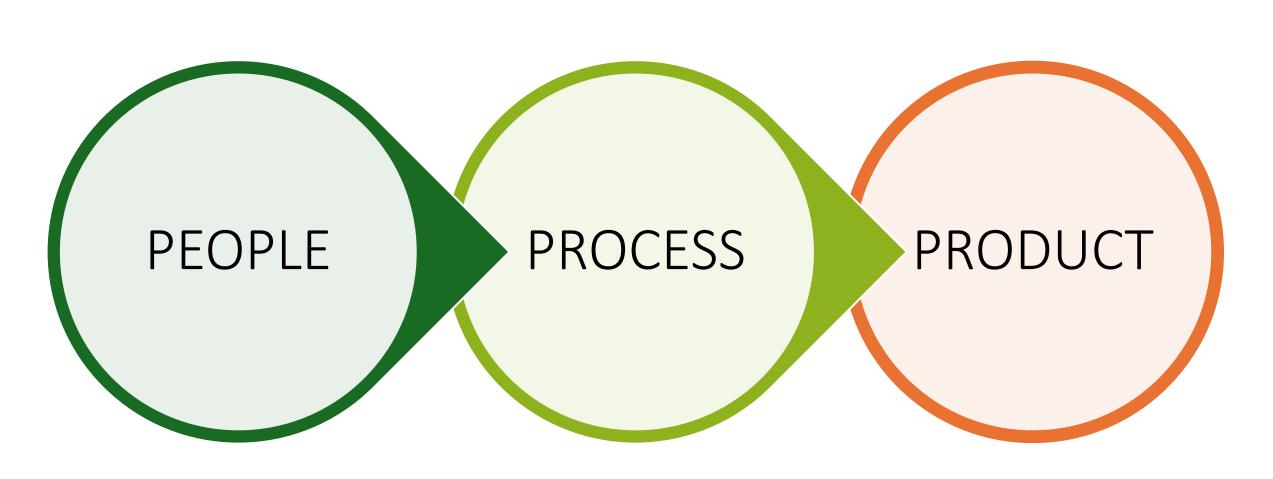
Great leaders shape a culture of excellence. They impact NOT ONLY performance and profits but also morale, innovation and growth.

- Denise Lones



HAWAII

## PEOPLE, PROCESS, PRODUCT – THE TRINITY OF LEADERSHIP







They CONSISTENTLY lead by example



They ENCOURAGE ENGAGEMENT



They INSPIRE ACTION



They CONTROL the PROCESS, NOT THE PEOPLE

### DID YOU KNOW?

Most people in leadership positions aren't leading.

They're managing, coordinating, directing — but not leading.



## You may automatically be THE leader (THE AUTHORITY)

- But you are not automatically a GREAT LEADER
- A great leader inspires ACTION
- You may not be THE LEADER in your organization BUT you are looked at by others as a GREAT LEADER





- Think of the best leader or boss or manager that you have ever worked under?
- Was it about how they performed?
- Or was it about how they got you to perform?





Elon Musk Tesla & SpaceX

#### 1. Visionary

Paints a big-picture goal and inspires the team to pursue it.

#### Best when:

You're setting direction and inspiring long-term vision.



Satya Nadella Microsoft

#### 2. Democratic

Asks the team for input and values everyone's ideas.

#### Best when:

You're encouraging ideas and building strong team buy-in.



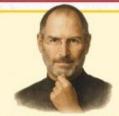
Mary Barra General Motors

#### 3. Servant

Puts people first and helps them do their best work.

#### Best when:

You're building trust, loyalty, and a people-first culture.



Steve Jobs Apple

#### 4. Autocratic

Makes decisions fast with little input from others.

#### Best when:

You're making fast, high-stakes decisions without debate.



Sheryl Sandberg Meta

#### 5. Coaching

Guides and develops people to grow and succeed long-term.

#### Best when:

You're building talent and focusing on long-term growth.



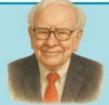
Oprah Winfrey OWN Network

#### 6. Transformational

Pushes bold change and lifts the team to a new level.

#### Best when:

You're leading change and inspiring bold team evolution.



Warren Buffett Berkshire Hathaway

#### 7. Transactional

Rewards results and holds people to clear goals.

#### Best when:

You're driving results through structure, goals, and rewards.



#### 8. Laissez-Faire

Gives people freedom to lead their own work.

#### Best when:

You're giving experts space to lead with autonomy.



Indra Nooyi PepsiCo

#### 9. Situational

Adapts to what the team or task needs most.

#### Best when:

You're adapting your style to meet fast-changing demands.



Elon Musk Tesla & SpaceX

#### 1. Visionary

Paints a big-picture goal and inspires the team to pursue it.

#### Best when:

You're setting direction and inspiring long-term vision.



Satya Nadella Microsoft

#### 2. Democratic

Asks the team for input and values everyone's ideas.

#### Best when:

You're encouraging ideas and building strong team buy-in.



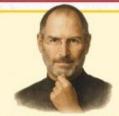
Mary Barra General Motors

#### 3. Servant

Puts people first and helps them do their best work.

#### Best when:

You're building trust, loyalty, and a people-first culture.



Steve Jobs Apple

#### 4. Autocratic

Makes decisions fast with little input from others.

#### Best when:

You're making fast, high-stakes decisions without debate.



Sheryl Sandberg Meta

#### 5. Coaching

Guides and develops people to grow and succeed long-term.

#### Best when:

You're building talent and focusing on long-term growth.



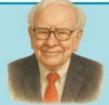
Oprah Winfrey OWN Network

#### 6. Transformational

Pushes bold change and lifts the team to a new level.

#### Best when:

You're leading change and inspiring bold team evolution.



Warren Buffett Berkshire Hathaway

#### 7. Transactional

Rewards results and holds people to clear goals.

#### Best when:

You're driving results through structure, goals, and rewards.



#### 8. Laissez-Faire

Gives people freedom to lead their own work.

#### Best when:

You're giving experts space to lead with autonomy.



Indra Nooyi PepsiCo

#### 9. Situational

Adapts to what the team or task needs most.

#### Best when:

You're adapting your style to meet fast-changing demands.

RELATIONSHIPS, PEOPLE

FACTS, DATA, TASKS



**PROMOTERS** 

SUPPORTERS

CONTROLLERS ANALYTICALS

RELATIONSHIPS, PEOPLE

FACTS, DATA, TASKS



PROMOTERS TRANSFORMATIONAL SUPPORTERS
DEMOCRATIVE
PARTICIPATORY

CONTROLLERS
AUTOCRACTIC
AUTHORITARIAN

ANALYTICALS DELEGATIVE

# MYTH

TRADITIONAL LEADERSHIP BELIEFS ARE BECOMING LESS EFFECTIVE



## THE PROBLEM -TRADITIONAL LEADERSHIP DOESN'T ADDRESS REAL LEADERSHIP ISSUES

- It's NOT about the LEADER
- It's about the TEAM you assemble to execute!
- It's about the NEEDS of the company, organization or business





# WHAT DOES YOUR BUSINESS, ORGANIZATION, OR COMPANY

### NEED?

- Increased sales?
- Increased membership?
- Better client/member care?
- Better processes?



#### WHAT DOES YOUR

### BUSINESS/ORGANIZATION/GOMPANY NEED TASKS

- Increased sales
- Increase membership
- Better client/ member care
- Better processes

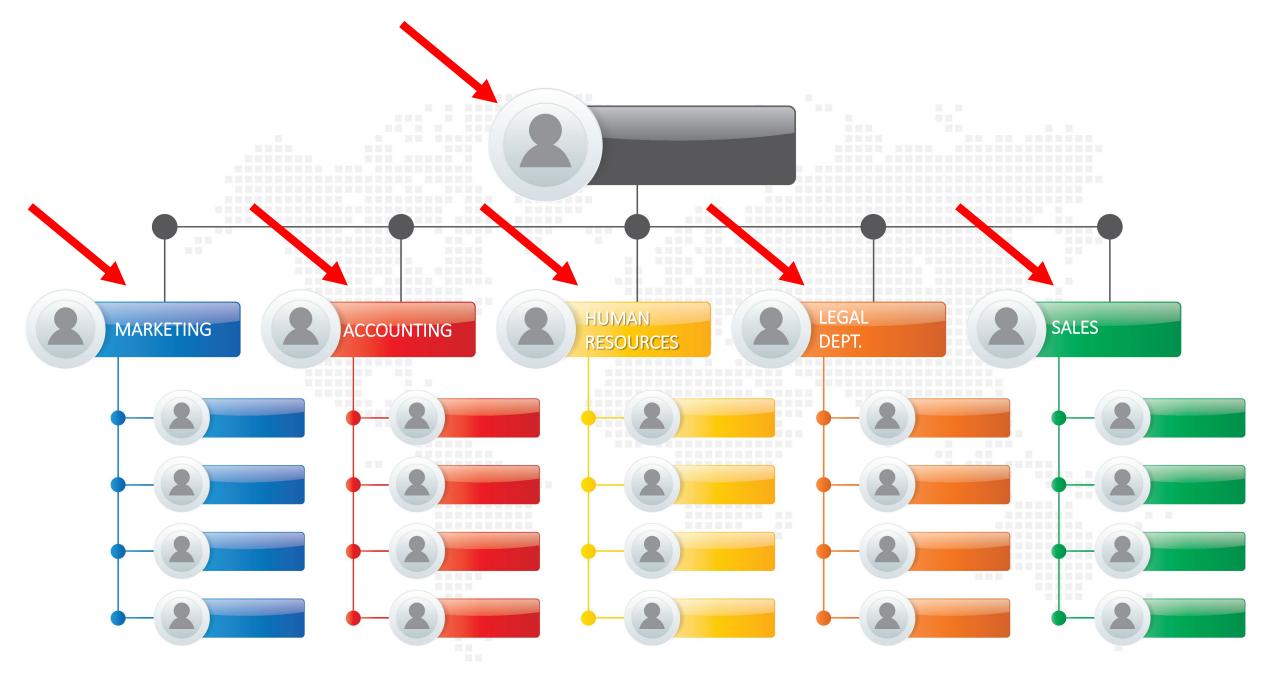




### **NETWORK**

- Has an authoritarian style
- Uses disciplinary actions
- Uses formal power to influence others

- Has a collaborative style
- Uses motivational techniques
- Uses others power to influence action





Leadership by the few does not help us solve the problems ahead and we need to get many minds together

### The Problem With The Solo Leader

#### SPEED AND SCALE

Solo leaders can become a bottleneck of speed and scale

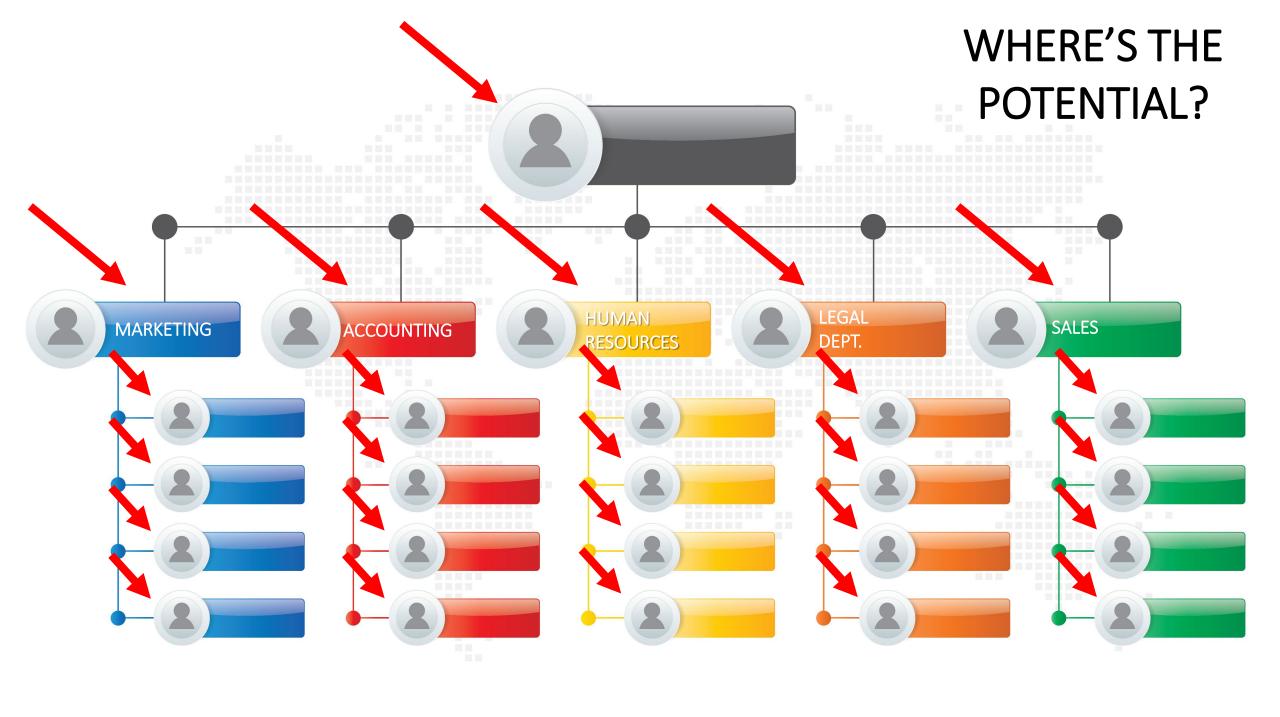
#### **IDEAS**

Solo leaders can miss ideas as they are too busy and there is no mechanism for capturing those ideas

#### POTENTIAL

Solo leaders can miss potential that exists all over the chart





#### Subject: MEMBERSHIP DRIVE

### **NETWORK LEADERSHIP**

From: Alice

To: Team Alpha

Hi Team,

I am wondering if anyone has any ideas for membership events, I would love your feedback

Thanks, Alice

From: Mark

To: Alice Johnson, Team Alpha

Hi Alice, I was involved in a very successful membership drive a few years ago with my previous job, would you like to meet and discuss, Mark

From: Patty

To: Alice Johnson

Hi Alice, have you thought about doing a "meet and greet" for potential new members?

UNCOMFORTABLE CONCEPT - #1

GREAT LEADERS DON'T CONTROL

They recognize a carrot is more powerful than a stick



### CONTROL

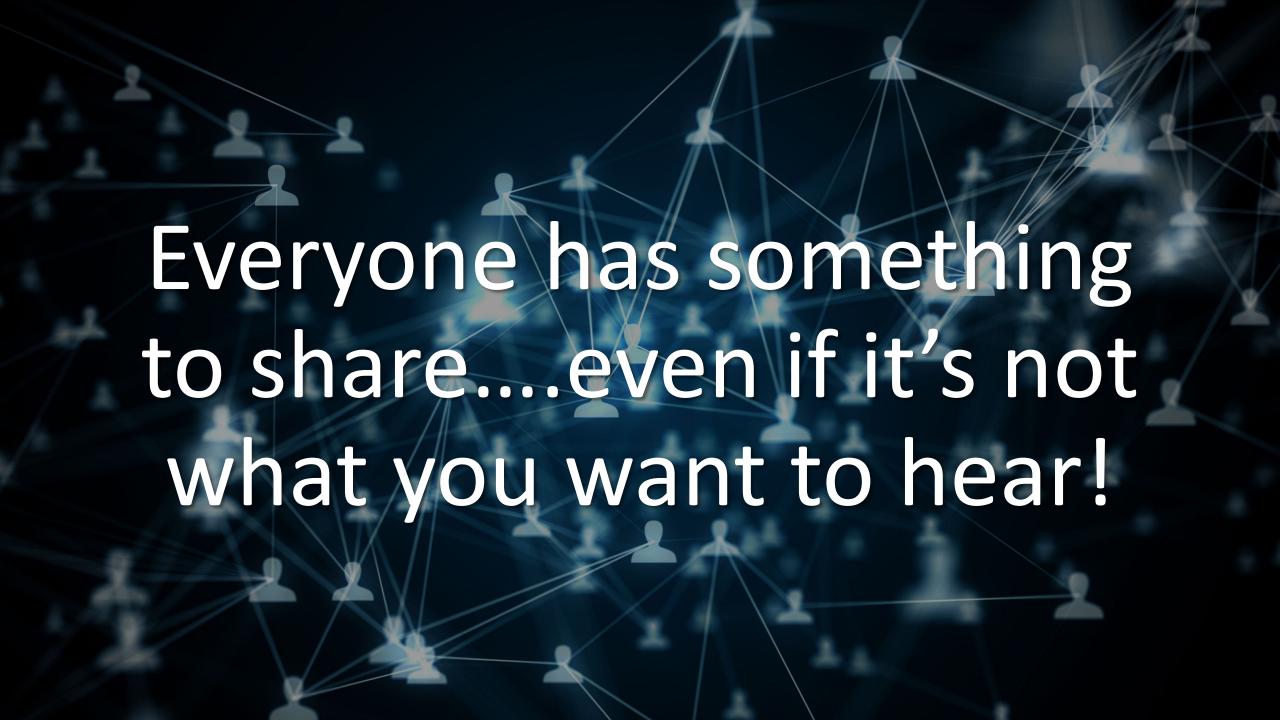
STOP CONTROLLING

### CONNECTION

START CONNECTING UNCOMFORTABLE CONCEPT - #2

LABELS AND
HIERARCHY LIMIT
PROGRESS





UNCOMFORTABLE CONCEPT - #3

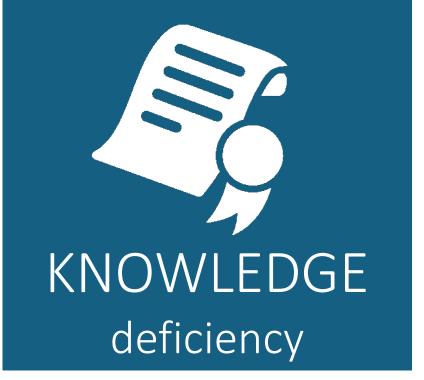
SHARING YOUR
IMPERFECTIONS IS
POWERFUL



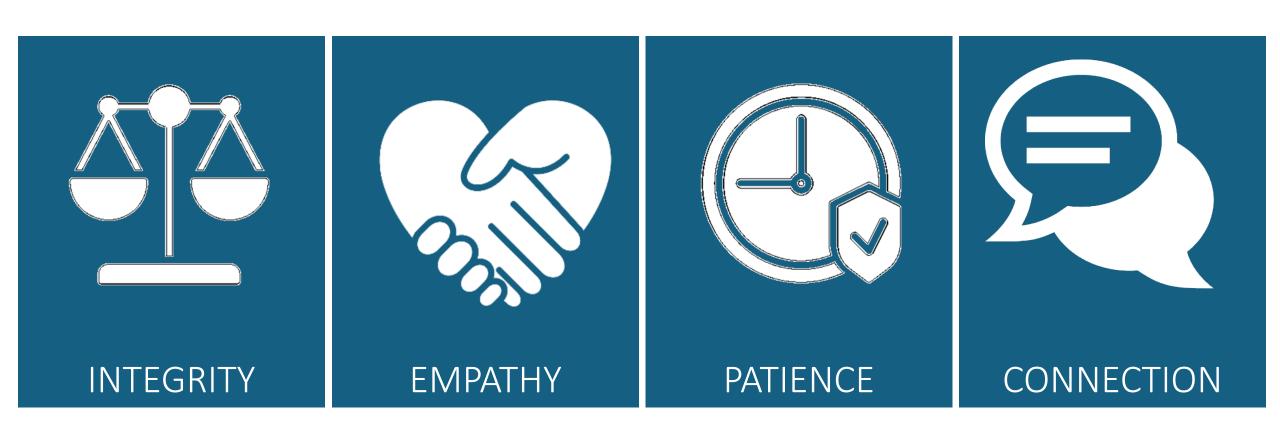
### SHARE YOUR IMPERFECTIONS



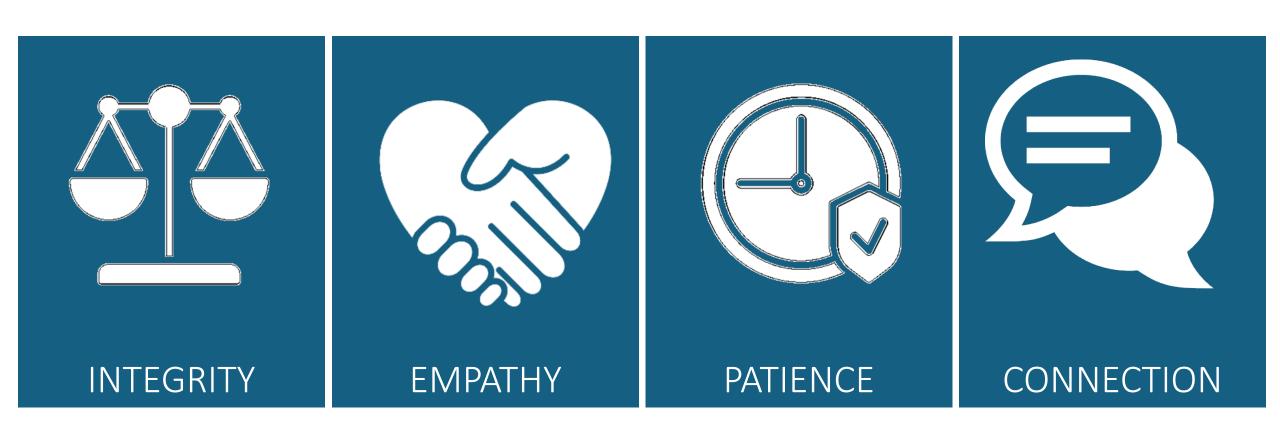




# BUT YOU CAN'T WAIVER ON THE NON-NEGOTIABLES



# BUT YOU CAN'T WAIVER ON THE NON-NEGOTIABLES



UNCOMFORTABLE CONCEPT - #4

TALK LESS LISTEN MORE







Most leaders are fast talkers, fast thinkers, and fast processors

Most good leaders interrupt people A LOT

Stop listening to RESPOND, listen to UNDERSTAND



## BUT LISTENING IS ONE OF THE HARDEST THINGS FOR A LEADER TO DO

Leaders are used to:

- Talking
- Presenting
- Strategizing
- Directing
- Planning
- Budgeting



# LEADERS ARE NOT USED TO... REALLY LISTENING

Fully immersed LISTENING means you are listening for:

- Tone
- Pauses
- Body Language
- Unspoken emotion
- Hesitation

And listen with EMPATHY or FEEDBACK





### USE LISTENING TO GET INSIGHT

- Why did you think the social media campaign we did wasn't a big success?
- What do you think we could have differently?
- If you had been solely in charge what would you have done?

UNCOMFORTABLE CONCEPT - #5

MOST LEADERS NEED TO STRENGTHEN THEIR PERSONAL SELF-DISCIPLINE MUSCLE



LEADERSHIP REQUIRES A PERSONAL SELF DISCIPLINE AUDIT





#### AUDIT: What have you done lately?

- Great leaders grow LEADERS
- Great leaders grow THINKERS
- Great leaders grow an ACTION MINDSET
- Great leaders CLONE THEMSELVES

GREAT LEADERS TEACH CRITICAL THINKING SO THEY DON'T HAVE TO DO EVERYTHING OR BE EVERYWHERE





Powered by The Lones Group

#### SUMMARY





Denise Lones
M.I.R.M., CMP, Master CSP
360-527-8904
Denise@TheLonesGroup.com
www.NewHomeStrategists.com

